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# Norm-Based Behavior Regulating Technique for Multi-Agent in Complex Adaptive Systems

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**ABSTRACT** In a complex adaptive system, norms are widely used to regulate agents' behavior within a society in which the agents are not explicitly given the norms of different host systems, but instead detect and adapt the norms autonomously. Thus, failing to adopt a host's norms resulting in deprived of accessing resources and services that would severely affect their performance. Few attempts have been made to overcome this problem but proposed solutions lack accuracy in identifying the norms of a domain. Consequently, this paper demonstrates a new effective technique called Regulative Norms Detection Technique (RNDT) to detect norms by analyzing odd events that trigger reward or penalty. Several tests have been conducted on agents exploiting the technique to detect norms in a virtual domain under varying environmental settings. The tests' results show that the RNDT achieve well although the rate of success relies on the environmental variables settings. Specifically, the result shows that the rate of adopting the domain's norms using RNDT is 78.0%. The rate of rewarded agents in three testing cycles increased from 30% to 70%, the rate of neutral agents also increased from 35% to 45%. The most noticeable change is in the penalty case in which 35% of agents are penalized in cycle 1, while in cycle 2 and 3 the rate is maintained at 0.0%.

**INDEX TERMS** Social norms, normative systems, norm detection, agent-based simulation.

#### **I. INTRODUCTION**

Software agents have been widely utilized to simulate normative systems due to their autonomous, self-interested, rational abilities [36]–[39], and social abilities [40]–[43]. Interactions between a software agent and a human user are many in everyday situations such as access to information, entertainment, and purchases [46]. Therefore, regulating agents' behavior is extremely important [47]. There are several ways to control agent behavior such as Morality, Sincerity, Emotion [48], however, the most popular way is using Norms [49]–[51].

The concepts of norms and normative systems are widely used as efficient means to control and normalize agents' behavior within a social network due to their capability to coordinate agents' interactions [1]–[3], [33]. Generally, Norms are agreed upon rules set by population indicating expected actions to perform that are either prohibitive, obligatory or permissive [4]–[6]. However, to persuade agents to comply with norms, normative systems should be able to extend rewards or penalties [7]–[9].

Norms are classified into two types, Conventional norms and Essential norms [11]–[13]. Conventional norms are natural, arise without any enforcement mechanism [14]–[16], while Essential norms mitigate collective action issues when an individual and collective interests have conflict [13], [17]. Three types of essential norms are suggested by literature as shown in Figure 1, regulative norms, constitutive norms, procedural norms [18].

By means of three norms types, obligations, prohibitions and permissions, the regulative norms regulating agents' activities through determining the optimal and sub-optimal behavior [16], [22].

While the constitutive norms revise the normative system by controlling the creation of institutional norms [20]. And finally, the procedural norms which are also known as instrumental norms [20], given to agents who act on normative system roles intending to achieve the social order, particularly in terms of substantive norms [21]. On the other hand, norms detection plays an important role in updating an agent's norms by identifying potential norms of a social network through some detection mechanisms exploiting observation of or interaction with, other agents to According

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**FIGURE 1.** Norms taxonomy.

to [10], [24], [25], norm detection id one of the main issues faces researchers in building a normative multi-agent system

Few interesting identification techniques have been recently proposed by literature to mitigate the challenges [27]–[32], however, the reasons for the limitation of these studies are either due to the exploited approach or mechanisms or the technical work itself. Therefore, this paper presents a new technique to identify regulative norms and subsequently determine a normative protocol. The normative protocol as ''the order of occurrence of events or protocols that are related to a set of norms'' [27]. For example, a restaurant normative protocol could be arrive, order, eat, pay, tip and depart. The norms are detected by analyzing odd events that trigger reward or penalty. Several tests have been conducted on agents exploiting the technique to detect norms in a virtual domain under varying environmental settings.

## **II. RELATED WORK**

Research issues on norm detection have been addressed by several studies [27], [28], [29], [31], [32], [44], [45]. Epstein [29] has proposed an imitation model that adopting the behavior of the majority. The process goes through two stages, in the first stage agents initially are given the norms, and in the second stage agents are able to update their norms by observing other agents' actions.

In other work, Lòpez y Lòpez [44], three strategies are proposed to trigger agents to adopt a norm of other agents, the strategies are a simple imitation, reasoned imitation, and reciprocation. In simple imitation, an agent follows a straightforward strategy as part of its desire to conform to other agents. In this strategy, the agent adheres to a norm if other surrounding agents adhere too. Similarly, if other agents violate the norm, the agent violates it too. In reasoned imitation strategy, an agent discovers the behavior of other agents as well as the behavior of its promoters (the agents in charge of the reward) and defenders (the agents in charge of penalty). Four cases relating to discovered behavior are: (i) an agent follows a norm and gets a reward, (ii) the agent follows the norm but does not get a reward, (iii) the agent does not follow the norm and gets a penalty, and (iv) the agent does not follow the norm and does not get a penalty. In reciprocation

strategy, agents share common benefits; an agent follows a norm of other beneficiary agents on the condition that other agents fulfilled the norm for which the agent is a beneficiary and vice versa.

Symeonidis et al. developed an algorithm to express an agent's actions called K-Profile. It is utilized using data mining to anticipate agents' behaviors to identify the patterns from a log file and determine the actions of agents. The mechanism entails offline and online processes. The offline processes include (i) observing agent actions, (ii) processing the agent behavior dataset, and (iii) applying data mining algorithm to extract the behavior profiles for storage. The online processes include (i) observing the agent actions, (ii) processing the agent behavior vector, (iii) comparing the current action sequence against the stored profile, and (iv) finally, producing recommendation.

Another work by Andrighetto *et al.* [31] proposed a norm innovation theory within a project called Emergence in the Loop EMIL. The EMIL project consists of three main components, EMIL-M, EMIL-S, and EMIL-T. EMIL-M performs a general model of norm-innovation, EMIL-S is a simulation platform to test EMIL-M by conducting experiments, and EMIL-T evaluates the performance of the model.

Sen and Airiau [32] developed social interaction-based norms learning approach within a social network where every agent learns via interaction with other neighbor agents. They use three learning algorithms, Q-learning which can be used to learn in pure strategies, WoLFPHC (Win or Learn Fast policy hill climbing) which can be used to learn in mixed strategies, and FP which can be used to learn in a game theory.

Savarimuthu et al. [26], [27]: developed two norm identification algorithms based on relation-sequences and frequently occurring events called Obligation Norm Identification (ONI) to identify obligation norms, and Prohibition Norm Inference (PNI) to identify prohibition norms. The PNI algorithm identifies prohibition type norms only but requires a sanctionable action by an agent. The authors exemplified a park scenario, in which an agent, X, observes another agent, Y, being sanctioned because of littering in the park. X then collects the sanctioned event and adds it to its belief base. By using association rule mining and a threshold to identify the candidate norm, X identifies the prohibited norm. The ONI algorithm only identifies obligation type norms and also requires a sanctionable action by an agent.

#### **III. THE RNDT TECHNIQUE**

The detection technique is implemented using the concept of a precondition, post-condition and the agent's belief. When the agent observes rewarded or penalized events on other agents or on itself, the observation is considered as a precondition and the event's data is stored in its Record Base, which is a component of its belief base. Based on this belief, it detects the norm that caused the exceptional event which is the post-condition. Briefly, if R is the Record Base, F is an event then,

#### **TABLE 1.** The PNDT components.





The Regulative Norms Detection Technique (RNDT) RNDT framework consists of five main components Agent's Belief Base (AB), Observation Process (OP), Regulative Norms Mining Algorithm (RNMA), verification process (VP), and updating process (UP).

We use the approach of signaling events [27], which assumes that an agent is able to sense its surrounding events and recognize rewarded and penalized events. A rewarded event represents a positive signal and a penalized event represents a negative signal. A positive signal can be any type of rewards e.g., thanking with a smile, while a negative signal can be any type of punishment, e.g., a growl. The next component is RNMA which considers the major contribution of this paper, it is developed to enable agents to analyze the collected events in the loge file and subsequently detects the regulative norms and determine the normative protocol. Having identified a domain's norms, the VP components confirms the detected norms. Finally, the UP component updates the norm model-based on new norms and normative protocol. Figure 1 shows the RNDT framework.

Table 1 presents the PNDT components, however, the rest of this paper focuses on the major contribution which is the Regulative Norm Mining Algorithm (RNMA).



**FIGURE 2.** The RNDT framework.

As shown in Figure 2,

- An agent first collect data from a domain by observing other agents' actions,
- The agent then stores the collected events to its log file,
- It starts mining the loge file using the RNMA algorithm,
- It then detects the regulative norms and determines the normative protocol.
- Next, it verifies the detected norms, (7) updates its Norms Model base with new regulative norms and normative protocol.



**FIGURE 3.** The RNDT process flow.

• Any updating made on steps (7) or (8) updates the agent's belief.

Figure 3 shows the complete RNDT process.

# **IV. THE REGULATIVE NORM MINING ALGORITHM (RNMA)**

The following definitions are required to facilitate the presentation of the RNMA. These definitions provide the fundamental idea and theory underlying the norm mining process.

*Definition 1:* A Convention, CNV, is a type of norm that is expected to be used by every agent in the domain.

*Definition 2:* A Recommendation Norm, N<sub>REC</sub> a type of norm that if an agent exercises it, it gets a reward, but if it does not, it is not penalized.

*Definition 3:* An Obligation Norm, N<sub>OBL</sub> is a type of norm that if an agent exercises it, it avoids a penalty, but if it does not do so, it is penalized.

*Definition 4:* A Prohibition Norm, N<sub>PRO</sub> is a type of norm that if an agent exercises it, it is penalized, but if it does not do so, it avoids the penalty.

*Definition 5:* All episodes, A<sub>EPS</sub>, refer to the entire episode of a specific history.

*Definition 6:* Subset episodes, S<sub>EPS</sub>, refer to the episodes which have the same sequence of events of superset episodes in a specific history.

To explain the RMNA algorithm process, we present an example of the elevator scenario in detecting the obligation, prohibition, and recommendation norms.

A set of commonly practiced norms in a typical elevator domain are inspired by real practice, which is: (arrive; wait; enter; greet; litter; excuse; depart).

It is also assumed that some host agent is  $A_{\lambda}$  =  $\{\alpha_{\lambda 1}, \alpha_{\lambda 2}, \ldots \alpha_{\lambda n}\}\$  are penalized,  $\Pi$ , due to performing prohibition norms i.e. litter, or not acting an obligation norm excuse, while others are rewarded,  $\Omega$ , for acting a recommended action such as greeting. The collected events from other agents  $\alpha_{\lambda 1}$  to  $\alpha_{\lambda 13}$  are presented as follows,



 $(\alpha_{\lambda 12}, \alpha_{\sigma})$  = (wait, enter, depart,  $\Pi$ )  $(\alpha_{\lambda 13}, \alpha_{\sigma})$  = (greet, excuse, depart,  $\Omega$ )

The RNMA phases implementation are as follows,

*Phase 1:* Grouping the data, GrDt, of Record Base (RB) into three classes. Class 1, C1, involves the rewarded events. Class 2, C2, groups the neutral events (no rewards or penalties). Class 3, C3, involves penalized events.

If  $V_{\Omega}$  are rewarded events;  $V_{\Pi}$  are penalized events; and  $V_N$  are neutral events, then,

$$
RB = {V_{\Omega}, V_{N}, V_{\Pi}}
$$
  
\n
$$
C_{1} = RB/{V_{N}, V_{\Pi}}
$$
  
\n
$$
C_{2} = RB/{V_{\Omega}, V_{\Pi}}
$$
  
\n
$$
C_{3} = RB/{V_{N}, V_{\Pi}}
$$
  
\n
$$
GrDt = C_{1} (V_{\Omega}), C2(V_{N}), C3(V_{\Pi})
$$
 (1)

Applying Eq.1 on the episodes of the elevator example:



Phase 2: Events filtering  $(E - \text{episode})$  is applied to the C2 (Class 2), which is the neutral events by applying the following process:

E – episode:  $Q(C_2) \rightarrow L(C_2) \rightarrow D(C_2) \rightarrow C_{F2}$  (2)

Table 2 shows the filtering process details,

Applying Sequencing  $Q(C_2)$  on Class 2 of the elevator scenario:

 $Q(C_2) = (enter_{[1]}, execuse_{[2]}, depart_{[3]})$  $(\text{arrive}_{[1]}, \text{wait}_{[2]}, \text{enter}_{[3]}, \text{excuse}_{[4]})$  $(\text{arrive}_{[1]}, \text{wait}_{[2]}, \text{enter}_{[3]}, \text{excuse}_{[4]}, \text{depart}_{[5]})$ (wait<sub>[1]</sub>, enter<sub>[2]</sub>, excuse<sub>[3]</sub>)  $(\arrive_{[1]}, \text{wait}_{[2]}, \text{enter}_{[3]})$ Applying Filtering  $L(C_2)$  on  $Q(C_2)$  of the scenario:  $L(C_2) = (enter_{[3]}, execuse_{[4]}, depart_{[5]}, arrive_{[1]}, wait_{[2]})$ Applying Ordering  $D(C_2)$  on  $L(C_2)$  of the scenario:  $D(C_2) = (arrive_{[1]}, wait_{[2]}, enter_{[3]}, excuse_{[4]}, depart_{[5]})$ Getting  $C_{F2}$  from  $D(C_2)$  of the scenario:

 $C_{F2} = ($ arrive, wait, enter, excuse, depart)

# **TABLE 2.** The filtering process.



CF2represents the identity class, it can be used to detect all the types of regulative norms and identify the normative protocol of the domain.

*Phase 3:* Subset filtering (F – episodes) is applied on A – episodes of  $C_1$  and  $C_3$  by removing the S – episodes if the same event sequence exists in both subset and super episodes.

 $F$  – episodes  $(C_1)$  $= A -$  episodes  $(C_1) \ S -$  episodes $(C_1) \implies C_{F1}$  (3)

 $F$  – episodes  $(C_3)$ 

 $= A -$  episodes (C<sub>3</sub>) \S – episodes (C<sub>3</sub>)  $\Longrightarrow$  C<sub>F3</sub> (4)

The subset filtering removes all the subsets from  $C_1$  and  $C_3$  to get the final set of Class 1 ( $C_{F1}$ ) and Class 3 ( $C_{F3}$ ).

This step filters the unnecessary episodes data of Class 1 and Class 3 to determine the candidate episodes and to reduce the cost of extracting the regulative norms. Getting  $C_{F1}$  from Class 1 in the scenario (Eq. 3),

A-episodes $(C_1)$ 

(arrive, wait, enter, greet, excuse, depart);

(greet, excuse, depart)

S-episodes (*C*1)

(greet, excuse, depart)

We obtain,  $C_{F1} = ($ arrive, wait, enter, greet, excuse, depart) Getting  $C_{F3}$  from Class 3 in the elevator scenario (Eq. 4):  $A$ -episodes( $C_3$ )

(wait, enter, litter, excuse); (arrive, wait, enter, depart); (enter, depart); (arrive, wait, enter, litter, excuse, depart); (wait, enter, litter); (wait, enter, depart)

# S-episodes  $(C_3)$

(wait, enter, litter, excuse); (enter, depart);

(wait, enter, litter); (wait, enter, depart)

*Phase 4:* Extracting the regulative norms. Based on Definition 2, Recommendation norms can be extracted from  $C_{F1}$ , Obligation norms can be extracted from  $C_{F2}$  (the storage of neutral events, i.e., no rewarded and or penalized events), and Prohibition type norm must appear in  $C_{F3}$  only, the extraction process is as shown in Table 3.

*Phase 5:* Identify the normative protocol, NorProt., As a consequence of the RNMA algorithm, two types of NorProt are identified as shown in Table 4,

#### **V. TESTING AND RESULTS**

To validate the developed norm detection technique, we demonstrate a simulation study represented as a scenario of an agent in an elevator domain.

#### A. SIMULATION MODEL AND SETTINGS

Five testing variables are considered and classified into three categories, Task Condition, the Agent Ability, and Observed Domain. Each category is given the value of Low, Medium or High for testing. Table 5,

Table 6 shows each variable's values of different testing levels (Low, Medium, High).

Two types of agents are simulated in this scenario, host agents,  $\alpha_{\lambda}$ ; and visitor agents,  $\alpha_{\nu}$ . The following defines the norms of the elevator domain and assigns each norm type.

Enacted Norms (Normative Protocol,  $\aleph_P$ ): *wait*, *enter*, *greet*, *litter*, *excuse*, *depart.*



# B. SIMULATION AND RESULTS

*Experiment 1:* When the visitor agents are equipped with the RNDT.

• **Test No. 1**: This test determines the rate of norm detection when the visitor agents are equipped with RNDT.

# **Settings**





The above result shows the success rate of visitor agents in detecting the norms in five runs. The mean rate of norms detection by the visitor agents equals 78%.



**FIGURE 4.** The Result of updating norms in each cycle, the rate of rewarded agents increased gradually from 30% to 70% and neutral agents also increased from 35% to 45% while the penalty case decreased from 35% to 0.0%.

• **Test No. 2**: this test demonstrates the updating progress of norms in each cycle





The above results show considerable progress of norms update. The rate of rewarded agents in the three cycles increases gradually from 30% in cycle 1 to 55% in cycle 2 and 70% in cycle 3. The rate of neutral agents also increases in cycle 2 from 35% to 45% but the rate decreases to 30% in cycle 3 due to 15% of the agents manage to get rewards. The most noticeable change is in the penalty case in which 35% of agents are penalized in cycle 1, while in cycle 2 and 3 the rate is maintained at 0.0%. Figure 4 shows the rate of progress when the visitor agents use the RNDT for norm detection.

Figure 5 shows the rate of reward and penalty for each type of agent (host and visitor) in each cycle. The figure clearly shows that the visitor agents have made progress because they are equipped with the RNDT. In cycle 1, the rewarded visitor agents are 0.0% and the number increases to 50% in cycle 2 and 80% in cycle 3. The rate of neutral and penalized visitor agents in cycle 1 is 30% and 70% respectively. In cycle 2, it is 50% and 0.0% and in cycle 3 it is 20% and 0.0% respectively.

Figure 6 shows the rate of detection of the three regulative norms greet (recommendation), excuse (obligation), and litter (prohibition) in each cycle and for each type of agent. In cycle 1, the rate of visitor agents that adopted greet norm is 0.0%, in cycle 2 the rate increases to 50% and in cycle 3 it reaches 80%. The excuse norm is adopted by 70% of visitor

#### **TABLE 3.** The extraction process.



agents in cycle 1 and increases to 100% in cycle 2 and 3. The litter norm is practiced by 60% of the visitor agents in cycle 1 but is reduced to 0.0% in cycle 2 and 3.

Test 3 shows that about 78% of the visitor agents have successfully updated their norms and enhanced their performance by getting rewards or avoiding penalties. In this test, we equipped the visitor agents with the RNDT to prove that after a certain cycle, the visitor agents perform better than the host agents.

Test 4 complements the results of Test 2 by revealing the increasing rate of the visitor agents getting rewards from 30% to 70% and a corresponding decreasing rate of the

#### **TABLE 4.** NorProt identification.



#### **TABLE 5.** Variables' description.



agents getting penalties from 35% to 0.0% within the three cycles. Figure 5 clearly shows that the visitor agents enhanced their performance until they become more norms-compliant than the host agents. In cycle 1, 0.0% of the visitor agents are rewarded, while in cycle 2, 50% and in cycle 3, 80%. However, this result can be more or less based on environmental variables settings.

*Experiment 2:* In this experiment, the environmental variables' effects on norm detection by the RNDT are observed. The variables are Observation Limit  $(O_L)$ , Grid Size  $(G_S)$ ,

#### **TABLE 6.** Variables' values.





**FIGURE 5.** The rate of rewarded, neutral and penalized agents in each cycle and for each type of agents (host and visitor) when they are equipped with RNDT.

Cycle Time  $(C_N)$ , Occurrence of Exceptional Events  $(E_O)$ , Population Density of Host Agents  $(A_{\lambda S})$ .

• **Test No. 3**: This test measures the effect of Exceptional events Occurrence  $(E<sub>O</sub>)$  on norm detection.

**Settings**

$A_{\sigma}$ :	1 agent	
$A_v$ :	10 agents	
$A_{\lambda S}$ :	5 agents	Low
$C_N$ :	2 cycles	Low
Gs:	$20 * 20$	High
$O_{L}$ :	1 cell	Low
$E_{O}$ :	$N\%$	(Low, Medium, High)



Figure 7 shows the effect of Exceptional events Occurrence  $(E<sub>O</sub>)$  on norm detection. The rate of detection increases from 20% when  $E_0$  is Low to 28% when  $E_0$  is Medium and reaches 32% when  $E_O$  is High.



**FIGURE 6.** The rate of occurrence of the three regulative norms greet (recommendation, increased from 0% to 80%), excuse (obligation, increased from 70% to 100%), and litter (prohibition, decreased from 60% to 0%).



FIGURE 7. The effect of exceptional events occurrence (E<sub>O</sub>) on norm detection, the rate of detection increased from 20% when  $E_0$  is low to 28% when  $E_{\Omega}$  is medium and reached 32% when  $E_{\Omega}$  is high.



**FIGURE 8.** The rate of rewarded and neutral visitor agents of exceptional events (E<sub>O</sub>) test, in the low case, the total A<sub>vD</sub> is 20%, in the medium case, the total  $A_{vD}$  is 28%, in the high case, the total  $A_{vD}$  is 32%.

Figure 8 shows the rate of rewarded and neutral visitor agents in each case (Low, Medium, High) with regard to Exceptional events Occurrence  $(E<sub>O</sub>)$ . In the Low case, the total  $A_{vD}$  is 20%, which comprise of 4% that manage to get rewards and 16% manage to avoid penalties. While in the Medium case, the total  $A_{vD}$  is 28%, which comprise of 8% that manage to get rewards and 20% manage to avoid penalties. The best results are shown in the High case, in which the



**FIGURE 9.** Observation limit (O<sub>L</sub>) test, the rate of detection increased from 30% to 46% (Low: 30%, Medium: 38%, High: 46%).



**FIGURE 10.** The rate of rewarded and neutral visitor agents of observation limit (O<sub>L</sub>) test, in the Low case, the total A<sub>vD</sub> is 30%, in the Medium case, the total A<sub>vD</sub> is 38% in the High case, the total A<sub>vD</sub> is 46%.

total  $A_{vD}$  is 32%, which comprises 20% that manage to get rewards and 12% manage to avoid penalties.

• This test measures the effect of Observation Limit  $(O<sub>L</sub>)$ on norm detection.

#### **Settings**





Figure 9 shows the effect of Observation Limit  $(O<sub>L</sub>)$  on norm detection. The rate of detection increased from 30% when OL is Low to 38% when  $O_L$  is Medium and reaches 46% when  $O_L$  is High.



**FIGURE 11.** Cycle Time (C<sub>N</sub>) test, the rate of detection increased from 28% when  $C_N$  is Low to 50% when it is Medium and reaches 70% when it is High.

Figure 10 shows the rate of rewarded and neutral visitor agents in each case (Low, Medium, High) with regard to Observation Limit  $(O_L)$ . In the Low case, the total  $A_{vD}$  is 30%, which comprise of 8% that manage to get rewards and 22% that manage to avoid penalties. While in the Medium case, the total  $A<sub>vD</sub>$  is 38% which comprises 16% that manage to get rewards and 22% that manage to avoid penalties. The best results are demonstrated in the High case, in which the total  $A_{vD}$  is 46% which comprises 20% that manage to get rewards and 26% that manage to avoid penalties.

• **Test No. 5**: This test measures the effect of Cycle Time  $(C_N)$  on norm detection.





Figure 11 shows the impact of  $C_N$ . The rate of detection increases from 28% when  $C_N$  is Low to 50% when  $C_N$  is Medium and reaches  $70\%$  when  $C_N$  is High.

Figure 12 shows the rate of rewarded and neutral visitor agents in each case (Low, Medium, High) with regard to Cycle Time  $(C_N)$ . In the Low case, the total  $A_{vD}$  is 28% which comprise of 6% that manage to get rewards and 22% that manage to avoid penalties. While in the Medium case, the total  $A_{vD}$  is 50% which comprises 30% that manage to



**FIGURE 12.** The rate of rewarded and neutral visitor agents of cycle time  $(C_N)$  test, in the Low case, the total  $A_{VD}$  is 28%, in the Medium case, the total  $A_{VD}$  is 50%, in the High case, the total  $A_{VD}$  is 70%.

get rewards and 20% that manage to avoid penalties. The best results are demonstrated in the High case, in which the total  $A<sub>vD</sub>$  is 70% which comprises 34% that manage to get rewards and 36% that manage to avoid penalties.

• **Test No. 6**: This test measures the effect of the Population density of Host Agents  $(A_{\lambda S})$  on norm detection. **Settings**

# $A_{\sigma}$ : 1 agent  $A_v$ : 10 agents  $A_{\lambda S}$ : N agents (Low, Medium, High)  $C_N$ : 2 cycles Low  $G_S$ : 20  $*$  20 High  $O_L$ : 1 cell Low  $E<sub>O</sub>$ : 50% Medium



Figure 13 shows the impact of Population density on norms detection. The rate of detection increases from 28% when  $A_{\lambda S}$ is Low to 38% when  $A_{\lambda S}$  is Medium and reaches 66% when  $A_{\lambda S}$  is High.

Figure 14 shows the rate of rewarded and neutral visitor agents in each case (Low, Medium, High) with regard to the Population density of Host Agents  $(A_{\lambda S})$ . In the Low case, the total  $A_{vD}$  is 28% which comprise of 8% that manage to get rewards and 20% that manage to avoid penalties. While in the Medium case, the total  $A<sub>vD</sub>$  is 38% which comprises 14% that manage to get rewards and 24% that manage to avoid penalties. The best results are demonstrated in the High case, in which the total  $A_{vD}$  is 66% which comprise of 56% that manage to get rewards and 10% that manage to avoid penalties.



**FIGURE 13.** Population density of Host Agents (A<sub>λS</sub>) test, the rate of detection increases from 28% and reached 66% when  $\mathsf{A}_{\lambda \mathsf{S}}$  is High.



**FIGURE 14.** The rate of rewarded and neutral visitor agents of population density of Host Agents (A $_\lambda$ s) test, in the Low case, the total A<sub>vD</sub> is 28%, in the Medium case, the total  $A_{VD}$  is 38%, in the High case, the total  $A_{VD}$ is 66%.

• **Test No. 7**: This test measures the effect of Grid Size  $(G<sub>S</sub>)$  on norm detection.





Figure 15 shows the effect of Grid Size  $(G<sub>S</sub>)$  on norm detection. The rate of detection decreases from  $76\%$  when  $G<sub>S</sub>$  is Low to 58% when  $G_S$  is Medium and reaches 32% when  $G_S$  is High. Consequently, Grid Size,  $G<sub>S</sub>$ , is inversely proportional to norms detection.



**FIGURE 15.** Grid size (G<sub>S</sub>) test, the rate of detection decreases from 76% when G<sub>S</sub> is Low to 58% when G<sub>S</sub> is Medium and reaches 32% when G<sub>S</sub> is High.



**FIGURE 16.** The rate of rewarded and neutral visitor agents of grid size (G<sub>S</sub>) test, in the Low case the total A<sub>vD</sub> is 76%, in the Medium case the total A<sub>V</sub>D is 58%, in the High case, the total A<sub>V</sub>D is 32%.



**FIGURE 17.** Rate of norms detection among variables G<sub>S</sub> (Low: 76%), A<sub> $\lambda$ S</sub> (High: 66%), C<sub>N</sub> (High: 70%), O<sub>L</sub> (High: 46%), E<sub>O</sub> (High: 32%).

Figure 16 shows the rate of rewarded and neutral visitor agents in each case (Low, Medium, High) with regard to Grid Size  $(G<sub>S</sub>)$ . The best results are demonstrated in the Low case, in which the total  $A_{vD}$  is 76% which comprise of 64% that manage to get rewards and 12% that manage to avoid penalties. While in the Medium case, the total  $A_VD$  is 58% which comprises 20% that manage to get rewards and 38% that manage to avoid penalties. In the High case, the total  $A_VD$  is 32% which comprise of 10% that manage to get rewards and 22% that manage to avoid penalties.



**FIGURE 18.** Grid size and cycle time test ( $G_S & C_N$  Medium): 80%, (G<sub>S</sub> Medium & C<sub>N</sub> High): 88%, (G<sub>S</sub> Low & C<sub>N</sub> Medium): 90%, (G<sub>S</sub> Low &  $C_N$  High): 96%.

Figure 17 reveals some interesting results.

• **Test No. 8**: This test measures the effect of Grid Size,  $G<sub>S</sub>$ , and Cycle Time,  $C<sub>N</sub>$ , on norms detection. **Settings**





Figure 18 shows the effect of Grid Size,  $G_S$ , and Cycle Time,  $C_N$ , on norms detection. The rate increases from 80% when  $G<sub>S</sub>$  and  $C<sub>N</sub>$  are Medium to 88% when  $G<sub>S</sub>$  is Medium and  $C<sub>N</sub>$ is High and reaches 90% when  $G_S$  is Low and  $C_N$  is Medium. But the best result is 96% when  $G_S$  is Low and  $C_N$  is High.

Figure 19 shows the rate of rewarded and neutral visitor agents in each of the cases ( $G_S \& C_N$  Medium;  $G_S$  Medium &  $C_N$  High;  $G_S$  Low &  $C_N$  Medium;  $G_S$  Low &  $C_N$  High). The best result is obtained when  $G_S$  is Low and  $C_N$  is High, in which the total  $A_{vD}$  is 96% and all of them manage to get rewards. The rest of the results are shown in Figure 32. The results clearly show that when there are two variables of strong positive effect, the agent's performance improves rapidly. In addition, the rewarded visitor agents reach the highest level and almost equal the total of  $A<sub>vD</sub>$ .



**FIGURE 19.** The rate of rewarded and neutral visitor agents ( $G_S & C_N$ Medium; G<sub>S</sub> Medium & C<sub>N</sub> High; G<sub>S</sub> Low & C<sub>N</sub> Medium; G<sub>S</sub> Low& C<sub>N</sub> High).



**FIGURE 20.** Grid size and population density test (G<sub>S</sub> &  $A_{\lambda S}$  Medium): 74%, (G<sub>S</sub> Medium & A<sub>λS</sub> High): 84%, (G<sub>S</sub> Low & A<sub>λS</sub> Medium): 88%, (G<sub>S</sub> Low & A $_{\lambda}$ s High): 90%.

• **Test No. 9**: This test measures the effect of Grid Size,  $G_S$ , and Population Density of Host Agents,  $A_{\lambda S}$ , on norms detection.

**Settings**





Figure 20 shows the effect of Grid Size,  $G_S$ , and Population Density of Host Agents,  $A_{\lambda S}$ , on norms detection. The rate increases from 74% when  $G_S$  and  $A_{\lambda S}$  are Medium to 84%



**FIGURE 21.** The rate of rewarded and neutral visitor agents ( $G_S$  &  $A_{\lambda S}$ Medium; G<sub>S</sub> Medium & A $_{\lambda}$ s High; G<sub>S</sub> Low & A $_{\lambda}$ s Medium; G<sub>S</sub> Low & A $_{\lambda}$ s High).

when  $G_S$  is Medium and  $A_{\lambda S}$  is High and reaches 88% when  $G<sub>S</sub>$  is Low and  $A<sub>\lambda</sub><sub>S</sub>$  is Medium. But the best result is 90% when  $G_S$  is Low and  $A_{\lambda S}$  is High.

Figure 21 shows the rate of rewarded and neutral visitor agents in each of the cases ( $G_S \& A_{\lambda S}$  Medium;  $G_S$  Medium &  $A_{\lambda S}$  High;  $G_S$  Low &  $A_{\lambda S}$  Medium;  $G_S$  Low &  $A_{\lambda S}$  High). The best result is obtained when  $G_S$  is Low and  $A_{\lambda S}$  is High, in which the total  $A_{vD}$  is 90% and all of them managed to get rewards The rest of the results are shown in Figure 34.

• **Test No. 10**: This test measures the effect of Domain (Grid) Size,  $G_S$ , Cycle Time,  $C_N$ , and Population Density of Host Agents,  $A_{\lambda S}$ , on norms detection. **Settings**





Figure 22 shows the effect of Domain (Grid) Size,  $G_S$ , Cycle Time,  $C_N$ , and Population Density of Host Agents,  $A_{\lambda S}$ , on norms detection. The rate increases from  $84\%$  when  $G<sub>S</sub>$ ,  $A_{\lambda S}$ , and  $C_N$  are Medium to 96% when G<sub>S</sub> is Low, and  $A_{\lambda S}$ and  $C_N$  are High.

Figure 23 shows the rate of rewarded and neutral visitor agents in each of the cases  $(G_S, A_{\lambda S}, C_N \text{ Medium}; G_S \text{Low};$  $A_{\lambda S}$ ,  $C_N$  High). The best results are obtained when  $G_S$  is Low,  $A_{\lambda S}$  and  $C_N$  are High, in which the total  $A_{\nu D}$  is 96% and all of them managed to get rewards. When  $G_S$ ,  $A_{\lambda S}$ , and  $C_N$  are Medium, the total  $A_{vD}$  is 84% and all of them managed to get rewards.



**FIGURE 22.** Grid Size, Cycle Time and Population Density Test (G<sub>S</sub> & C<sub>N</sub> &  ${\sf A}_{\lambda}$ ς) Medium: 84%, (G<sub>S</sub> Low & C<sub>N</sub> High & A $_{\lambda}$ ς High): 96%.



**FIGURE 23.** The rate of rewarded and neutral visitor agents in each case ((G<sub>S</sub> & C<sub>N</sub> & A<sub>λS</sub> Medium; G<sub>S</sub> Low & C<sub>N</sub> High & A<sub>λS</sub> High).

Tests 10, 11, and 12 show that when two or more variables are set in a strong positive effect, a high rate of visitor agents succeed in detecting the domain norms and high rate succeeds in gaining rewards.

## **VI. ANALYSIS OF THE RESULTS**

In this simulation, we initially test the scenario when the visitor agents are equipped with the RNDT. The result shows that the rate of adopting the domain's norms is 78.0% of visitor agents succeeded in detecting the domain norms.

In Test 2 we demonstrated the updating progress of norms in each cycle, The rate of rewarded agents in the three cycles increased from 30% to 70%, the rate of neutral agents also increased from 35% to 45%. The most noticeable change is in the penalty case in which 35% of agents are penalized in cycle 1, while in cycle 2 and 3 the rate is maintained at 0.0%. Consequently, the visitor agents become more norms-compliant than the host agents. However, the optimal result of norms detection by exploiting the RNDT depends on the values of the environment variables.

In favorable environments, the RNDT is exploited to optimally detect the norms. For example, a small grid size is favorable for an agent to observe nearby host agents. Therefore, we conduct several experiments to study the cases that offer optimal results and those that do not meet the acceptable rate of detection.

Our objectives from conducting these experiments are to study the effect of the environmental variables settings on the rate of norm detection by a visitor agent and to discover the significant variables that can strongly improve the detection rate hence qualifying the agent to reward level. We set out the output of the experiment as follows:

- Using high positive effect variables: The variable Grid Size,  $G_S$ , (76%) is the most effective one followed by the Cycle Time,  $C_N$ , (70%) and Population Density of Host Agents,  $A_{\lambda S}$ , (66%). On the other hand, the Observation Limit,  $O_{L}$ , (46%) is a low positive effect variable while Exceptional Events,  $E_0$  (32%) is the lowest positive effect variable.
- The optimal environment entails at least two significant high positive effect variables. Consequently, we conduct experiments based on the combination of these significant variables:  $G_S$ ,  $C_N$ , and  $A_{\lambda S}$ . The results show that the detection rate increased rapidly when two variables are in high positive effect:  $G_S$  (Low),  $C_N$  (High),  $A_{\lambda S}$ (High) (96%); G<sub>S</sub> (Low), C<sub>N</sub> (High) (96%); G<sub>S</sub> (Low),  $A_{\lambda S}$  (High) (90%).
- Generally, the minimum requirements to have an optimal environment for detecting a domain's norms are when the Grid Size is Low and the Cycle Time is High or when Grid Size is Low and Population Density of Host Agents is High. These settings help an agent to collect enough events for analysis.

However, tests of norm detection show considerable results and interesting observations. The RNDT technique shows satisfactory results with minimum settings of the environmental variables. It also shows accurate results when determining the moral status of each detected norm by exploiting of the reward and penalty actions. But it still depends on the availability of sanctions by a third party in the domain. It is therefore considered somewhat inferior in that situation.

The developed technique could be exploited in different domains to adapt norms such as Public (Restaurant, Café, Mall, Park), Private (home), working (Organization, Institutions), Games through maximizing the utility of agents.

#### **VII. DISCUSSION**

In this section, we discuss the results of the elevator scenario and theoretically compare the PNI [26], ONI [27] and RNDT. Although the given scenario is not that complex, it does illustrate the challenges of regulative norms detection technique and the potential solution that could be applied via the regulative norms mining algorithm.

From the elevator scenario, we observe the following:

• The algorithm is not based on the association rule mining to filter the events. Instead, it filters based on the Set Theory. From our perspective, this is the most important part to overcome the problem of filtering based on the frequency of occurrences, which may omit some norms

if they do not have high enough frequency to be candidate norms.

- The technique of removing the subsets does not omit any norms with any frequency under any situation. Basically, removing the subset of another set means we are removing some cases that are still available for testing. The case will not be omitted by removing the subset because it stills within the set.
- It is clearly shown that the algorithm succeeded in identifying the three types of regulative norms: recommendation (greet), obligation (excuse), and prohibition (litter). This success makes the usage of the algorithm very useful and can be used to detect the regulative norms in general.
- The example shows that the algorithm can be exploited for both reward and penalty actions to detect the regulative norms.
- The algorithm succeeded in identifying multiple norms; the example shows the algorithm detected three norms of the three types.
- The algorithm identifies two types of normative protocol in the example: neutral and optimal. This gives the agent the ability it needs to improve its performance by using the optimal protocol.
- As for the verification process, the example shows that the agent can verify the norms by referring to the Moral Base without the need to ask other agents. This is more useful in public domains to avoid any wrong information.
- From the above points and our reading of the literature, the RNDT is the first and novel technique that identifies the three types of regulative norms and two types of normative protocols while exploiting both reward and penalty actions.

Table 7 shows a comparison between PNI, ONI, and RNDT.

# **VIII. CONCLUSION AND FUTURE WORK**

This paper presented a new mechanism to detect regulative norms and normative protocol of a society called RNDT. It enables the robot community and software agents to adapt to the different domains and assimilate new behaviors to improve performance.

Several tests have been conducted on agents exploiting the technique to detect norms in a virtual domain under varying environmental settings. To validate the technique, a virtual elevator scenario is created and several experiments are conducted. When agents are equipped with the RNDT, a high proportion of agents succeeded in detecting the domain's norms and identifying the normative protocol, the agents managed to get rewards and avoid penalties. However, the environmental variables settings affect the success of detection and the significant variables are Grid Size, Cycle Time and Population Density of Host Agents. When there are two significant variables in a strong positive effect, they offer optimal environment for norm detection. Briefly, the





results show that the RNDT can offer immediate effect on norms detection and updating because the technique exploits sanctions to detect the norms.

The results showed that the technique performs satisfactorily. The RNDT succeeded in detecting the regulative norms in general. It overcomes the problem of using the frequency of occurrences in detecting the candidate norms.

For the future work, we shall study the cost of adopting the detected norms and the ability of an agent to cover this cost, this concept is called norm assimilation. In which an agent may detect a norm ''tipping'' but it is not necessarily that the agent would adopt the norm. We shall investigate how the decision should be made.

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