

Received 21 February 2024, accepted 23 March 2024, date of publication 2 April 2024, date of current version 18 June 2024. Digital Object Identifier 10.1109/ACCESS.2024.3382836

## **RESEARCH ARTICLE**

# **Emo-SL Framework: Emoji Sentiment Lexicon** Using Text-Based Features and Machine Learning for Sentiment Analysis

## MANAR ALFREIHAT<sup>1</sup>, OMAR SAAD ALMOUSA<sup>1</sup>, YAHYA TASHTOUSH<sup>®1</sup>, ANAS ALSOBEH<sup>®2,3</sup>, (Member, IEEE), KHALID MANSOUR<sup>®4</sup>, AND HAZEM MIGDADY<sup>®5</sup>

<sup>1</sup>Department of Computer Science, Jordan University of Science and Technology, Irbid 22110, Jordan <sup>2</sup>Faculty of Information Technology and Computer Science, Yarmouk University, Irbid 21163, Jordan

<sup>3</sup>School of Computing, Southern Illinois University, Carbondale, IL 62901, USA

<sup>4</sup>College of Information Technology, Kingdom University, Riffa 3903, Bahrain

<sup>5</sup>Oman College of Management and Technology, Barka 320, Oman

Corresponding author: Khalid Mansour (K.mansour@ku.edu.bh)

This work was supported by Kingdom University, Bahrain, under Grant 2024-2-002.

ABSTRACT Recently, given the rise of types of social media networks, the analysis of sentiment and opinions in textual data has gained significant importance. However, sentiment analysis in informal Arabic text presents challenges due to morphological complexities and dialectal variances. This research aims to develop an Emoji Sentiment Lexicon (Emo-SL) tailored to Arabic-language tweets and demonstrate performance improvements by combining emoji-based features with machine learning (ML) for sentiment classification. We constructed the Emo-SL using a corpus of 58K Arabic tweets containing emojis, calculating sentiment scores for 222 frequently occurring emojis based on their distribution across positive and negative categories. Emoji weighting is integrated with text-based feature extraction using lexicons to train classifiers on an Arabic tweet dataset. ML models, including Support Vector Machines (SVM), Naive Bayes, Random Forests, and K-Nearest Neighbors (KNN) are evaluated after optimal preprocessing and normalization. The results show that adding Emo-SL derived emoji features to ML classifiers can significantly improve accuracy by 26.7% over just textual features. The emoji-aware integrated approach achieves 89% F1 score, outperforming the rule-based VADER sentiment analyzer. Additionally, analysis of n-gram impacts further confirms the value of fusing emoji and text semantics for Arabic sentiment classification. The Emo-SL lexicon provides an effective framework for extracting nuanced emotional insights from noisy micro-text, which demonstrates the potential of contextualized emoji understanding to advance multilingual sentiment analysis performance.

**INDEX TERMS** Emoji sentiment lexicon for Arabic (Emo-SL), Arabic-language tweets, machine learning (ML), social media analysis, VADER model, data modeling and analysis, X tweets.

#### I. INTRODUCTION

In today's digital era, the manner in which individuals share their opinions and perspectives has undergone a transformation. It is done primarily through online forums, blog posts, social networks, and websites that provide product-related reviews [1], [2]. Today, social media networks such as X,

The associate editor coordinating the review of this manuscript and approving it for publication was N. Ramesh Babu<sup>(D)</sup>.

Instagram, Facebook, Thread, TikTok, Snapchat, etc., have become popular platforms for individuals to freely express their opinions, emotions, and perspectives on various events in their daily lives. These online communities have facilitated interactive media platforms where users can engage with and educate others through forums. Typically, social media generates a significant amount of data that is filled with sentimental information and sentiments, such as reviews, tweets, comments, and posts [3], [48].

Emojis have become indispensable in modern text-based communication, enriching texts with non-verbal cues such as feelings, emotions, and sentiments across these platforms [4]. Their use of social media to express feelings has sparked considerable research interest, underscoring their potential in various analytical tasks such as marketing and event detection [5]. Despite the growing body of research on emoji usage in sentiment analysis, the unique challenges presented by the Arabic language, with its rich morphology and diverse dialects, remain underexplored. Our research project addressed the gap by developing an Emoji Sentiment Lexicon tailored for Arabic (Emo-SL) and integrating it with machine learning (ML) classifiers to enhance sentiment analysis accuracy for Arabic tweets by giving weights for emojis used in Arabic datasets, which are combined with textual features to train ML classifiers (Emo-SL with ML). 58k Arabic tweets from the Arabic Sentiment Twitter Corpus and a dataset from Hussien et al. [21], containing a large corpus of positive and negative tweets, have been used to train and test ML classifiers. The Emo-SL lexicon is built through extracting frequently co-occurring emojis from positive(+) and negative(-) Arabic tweets. Subsequently, emoji sentiment scores are assigned based on their distribution across sentiment categories.

Our research is driven by two primary questions: How can the use of emojis contribute to the accuracy of sentiment analysis in Arabic text? And what improvements can ML integration bring to emoji-based sentiment analysis for Arabic tweets? The contribution of this work is twofold: First, we construct an emoji valence lexicon based on an extensive corpus of Arabic tweets, with the aim of capturing the nuanced expressions of sentiments through emojis. Second, we demonstrate the efficacy of combining emoji-based features with textual features in ML classifiers, showcasing a significant leap in performance over traditional text-only sentiment analysis methods. This lexicon, a combination of sentiment phrases and a list of words, specifies the required sentiment polarity of the text (positive or negative). The Emo-SL lexicon is built by extracting frequently co-occurring emojis from positive and negative Arabic tweets. However, the sentiment lexicon is domain-dependent and languagedependent, as users might use various sentiment words to express their opinions. These scores are combined with textbased features such as positive/negative lexicon word counts and integrated into various ML classifiers. By integrating emojis into sentiment analysis, we unlock new dimensions of emotional expression, offering deeper insights into public sentiment and enhancing the utility of sentiment analysis in domains ranging from marketing to political science. The integrated Emoji + text model is compared to a textonly classifier and compared to the VADER sentiment analysis tool. VADER [20] is implemented with a rulebased model and lexicon that assigns weights to text and handles emojis, which is fast in working with online data and performs well with social media text [18]. It doesn't require training on the dataset but uses a human-curated approach to



FIGURE 1. Example of the used emojis.

building datasets. The results demonstrate an improvement in accuracy 26% by incorporating emoji features for Arabic tweet classification. The findings highlight the ability of MLbased emojis to overcome key challenges in multilingual sentiment analysis.

#### **II. BACKGROUND AND LECTURE REVIEW**

Emojis play a crucial role in digital communication, acting as essential instruments for conveying emotions and feelings on various social media platforms such as X (formally, Twitter). This increase in emoji usage has sparked research into their emotional implications. The concept of an Emoji Valence Lexicon is a curated collection of emojis each assigned a sentiment score based on their contextual usage within a large corpus of Arabic tweets. The term "valence" here refers to the intrinsic sentiment value-positive, negative, or neutral-associated with each emoji, reflecting its potential to influence the perceived sentiment of textual content in which it appears. The authors of [8] presented an Emoji Sentiment Ranking (ESR), created through a study that analyzed 1.6 million tweets in 13 European languages, with input from 83 individuals to categorize emojis as positive, negative, or neutral. This method, however, requires a lot of manual work. In [9], the authors suggested an automated approach to creating an emoji sentiment lexicon by analyzing the co-occurrence frequency between WordNet-Affect sentiment words and emojis, simplifying the process of determining emojis' sentiment scores. These methodologies highlight the changing approaches to understanding the emotional range of emojis in digital communication [40], [41].

Figure 1 shows some of the emojis most commonly used to annotate tweets because emojis contain rich sentimental information and reflect the feelings of the writer [11], [12], [13], [39]. Therefore, this research uses emojis as sentiment features and adds them to the textual-based features in the process of sentiment analysis. To the best of our knowledge, there is no emoji sentiment lexicon built using Arabic context or an Arabic dataset. The importance of building an emoji sentiment lexicon using the Arabic context was recognized after reading research that discussed how social media users use emojis. People use the same emoji in different meanings and contexts, according to the geographical location of the writers and traditions in that region [9], [10], [42], [43]. Also, some emojis are used a lot in some regions, while others are not.

## A. LEXICON-BASED MODEL

Hutto and Gilbert [20] presented a simple rule-based model, called VADER, to apply general sentiment analysis and compared its efficiency with 11 classic state-of-practice

benchmarks. By using both quantitative and qualitative methods, they constructed and validated empirically lexical features on a gold standard list with the related sentiment measures that were tuned specifically to apply sentiment analysis to microblogs. Then they try to combine the lexical features, including syntactical and grammatical conventions, to express and emphasize sentiment intensity. The results showed that by applying the rule-based model for assessing tweet sentiment, VADER outperformed the individual human raters, where F1 was 0.96 and the accuracy was 0.84, which generalized better through contexts than the proposed benchmarks.

Mohammad and Turney [6] addressed lexicon-based and corpus-based approaches to sentiment analysis in Arabic. Due to the lack of available Arabic lexicons for sentiment analysis and Arabic datasets, the authors started by constructing a manually annotated dataset and presented the lexiconbuilding steps in detail. The experiments were built through the various process phases to watch the improvements in the system's accuracy and compare the results with the corpusbased approach. It was found that the corpus-based approach using SVM to perform the classification task on a lightstemmed dataset offers the highest accuracy. Furthermore, it is observed that using the lexicon increases the lexiconbased approach's accuracy. In [34], Abdulla et al. conducted an experiment with and compared three different lexiconbuilding techniques; moreover, they designed an Arabic SA tool and implemented it to benefit the constructed lexicons effectively. The proposed tool possessed several new features, including the way intensification and negation are handled. The results showed encouraging results with an accuracy of 74.6%.

Novak et al. [8] introduced a method for automatically generating a large-scale sentiment lexicon, leveraging distributional semantic models. They assigned sentiment scores to words based on their usage in polarity-annotated sentences from X(i.e., Twitter), employing straightforward heuristic methods. This approach proved beneficial across various sentiment analysis tasks, demonstrating the utility of the generated lexicon [8].

Kimura and Katsurai [9] developed a sentiment analysis framework for Arabic tweets, centered around a sentiment lexicon. This lexicon was initially created by translating the English SentiStrength sentiment lexicon into Arabic and subsequently expanding it with another Arabic lexicon. They manually annotated a collection of 4,400 Arabic tweets, which were then classified as positive or negative. The use of these lexicons significantly aided sentiment analysis.

Elshakankery and Ahmed [37] proposed a semi-automatic learning system for sentiment analysis capable of adapting to changes in language use. Their method, HILATSA, integrates machine learning and lexicon-based approaches for identifying sentiment polarity in tweets. Tested across various datasets, it achieved an accuracy of 83.73% for binary classification and 73.67% for ternary classification. The semi-automatic learning component played a crucial role in enhancing the system's accuracy by nearly 17.55%.

Chen et al. [38] presented a distant supervision algorithm for automatically labeling and gathering an Arabic Sentiment Analysis dataset called "TEAD" by utilizing sentiment lexicons and emojis. The data was gathered from X(i.e., Twitter) between June 1 and November 30, 2017 using emojis to label and gather datasets for sentiment analysis is a common practice. However, the authors were the initial attempt to implement it for the Arabic dialect, which presented a notable challenge, and more than six million labeled tweets sorted into Neutral, Negative, or Positive categories, and presented an algorithm for handling mixedcontent tweets (Dialect Arabic DA and Modern Standard Arabic MSA). Guthier et al. [39] introduced a technique for determining accurate sentiment values in a dataset derived from X(i.e., Twitter) by utilizing an emoji lexicon. Known polarities were shared among neighboring nodes in a constructed graph, allowing for a language-independent approach. Professionals proficient in 5 languages evaluated the precision of the sentiment scores assigned by this approach on the X(i.e., Twitter) dataset, and their findings suggested that the sentiment values assigned automatically were accurate enough for training ML models in sentiment analysis.

Fernández-Gavilanes et al. [13] suggested a novel method for conducting entity-level sentiment analysis using the X(i.e., Twitter) dataset. At first, using a lexicon-based approach for sentiment analysis at the entity level showed great precision but lacked in recall. To improve memory retention, tweets containing pre-existing viewpoints were automatically recognized using a lexicon-based approach. Following that, a machine learning classifier was trained to assign polarities to these recently identified tweet entities. This innovative approach led to a significant enhancement in the F-score and recall, surpassing the best existing methods.

Identified limitations in such research, dialectal variability in Arabic sentiment analysis, ambiguity in emoji interpretation, challenges in data labeling and collection, difficulties in generalizing across languages, and balancing recall and precision, pose significant challenges in sentiment analysis research. Therefore, we proposed solution tackles these constraints by creating a thorough strategy that combines sophisticated machine learning models with a detailed grasp of linguistic and cultural contexts. We focus on improving data labeling accuracy through semi-automated techniques that utilize contextual cues and user engagement metrics to enhance sentiment labels, minimizing the impact of distant supervision. Moreover, Emo-ML models are crafted to analyze emojis in their textual and cultural contexts, enhancing the precision of sentiment classification, therefore, we addressed the issue of dialectal diversity by including dialect-specific features and training data from multiple dialects, which improves the model's effectiveness across various Arabic dialects and the strategy we used achieves a

balance between recall and precision by combining lexiconbased and ML techniques, resulting in a comprehensive sentiment analysis tool. So, Emo-ML pushes the boundaries in sentiment analysis, especially within the intricate Arabic social media environment, by overcoming these challenges.

## **B. SPACE MODEL**

Good [14] introduced the Emoticon Space Model (ESM), a framework created to utilize emoticons for building word representations from vast amounts of unlabeled data. This model streamlines the process of identifying emotion, polarity, and subjectivity within microblog environments by incorporating microblog posts and words into an emoticonbased framework. The efficiency of ESM was showcased on a benchmark corpus for public microblog data, illustrating its ability to leverage emoticon signals and outperform previous sophisticated approaches in terms of performance.

Yang et al. [15] and Zhang et al. [45] explored the effectiveness of emoticons in expressing emotions in online conversations. Authors created a carefully curated emoticon sentiment lexicon to improve lexicon-based polarity classification. After analyzing 10,069 English app reviews with emoticons, they found a notable enhancement in polarity classification accuracy, which is detailed sentiment conveyed by emoticons at different levels of text efficiently, that it utilizes emoticons as a dependable signal of text sentiment, highlighting their importance in sentiment analysis.

Tashtoush and Orabi [43] made a noteworthy contribution to tweet emotion classification by utilizing Fuzzy Logic to examine tweets according to different levels of emotional intensity. They developed two unique fuzzy classification systems: TCFL, which focuses on analyzing the text, and ECFL, which looks at the emojis linked to the text. This approach enables the categorization of tweets into eight emotion categories spanning seven intensity levels. The results showed that TCFL performs significantly better than ECFL, achieving a match rate of 48.96% compared to ECFL's 32.54%. This emphasizes the importance of combining textual analysis with emotions for precise emotion classification.

Emo-ML demonstrates current methods by effectively capturing the intricate relationship between text and emoticons, leading to a substantial enhancement in the precision and dependability of sentiment and emotion classification in social media posts, X (i.e., Twitter).

## C. EMOJI INTERPRERATION

In [17] explored whether differences across platforms or emoji renderings result in different emoji interpretations. Using a survey that was distributed online, a sample of people's interpretations was solicited on the most common emoji characters and each of them was represented on several social media platforms. According to semantics and sentiment, the emoji interpretation variance was analyzed to quantify which emojis are the least and most likely to be misinterpreted. The results indicated an encouraging miscommunication possibility for different emoji renderings as well as renderings through platforms.

Researchers in [18] employed emojis that are available to the public in different languages as a novel way to learn language-specific and cross-language sentiment patterns. They suggested a different representation learning method that utilizes emoji prediction as an instrument for learning representations of relevant sentiment awareness in various languages. The representations were integrated to ease crosslingual sentiment classification. The results showed enhanced benchmark dataset performance that was sustained even in cases when sentiment labels were scarce.

In [19] they proposed a new X(i.e., Twitter) sentiment analysis scheme with further consideration for emojis. They mainly learned embedding bi-sense emoji into individually positive and negative sentimental tweets to train a sentiment classifier by joining the embedding bi-sense emoji in an LSTM (attention-based long short-term memory network). The results showed that using bi-sense embedding was efficient in the way of extracting emojis through sentimentaware embedding. As well as it outperformed the advanced models. The results demonstrated also that the emoji bi-sense embedding provided improved guidance on obtaining more sentiments and semantics robust understanding.

In [20] researchers explored the influence of emojisbased features combined with text because nowadays, emojis become more popular in social media. They worked with many textual features on the dialectical Arabic tweets for sentiment classification. Textual features were extracted by 4 methods, namely, Latent Semantic Analysis and bag-ofwords (BoW), besides two Word Embedding forms. They studied the influence of fusing emojis with textual features using different classifiers without and with feature selection. The results showed that it could be built simple models with improved results by combining emojis with word embedding besides selecting the most related features subset as the classifier input.

The study [21] showed that by extending the distant supervision into a further varied noisy label set, the constructed models could acquire more valuable representations. By emoji prediction within a 1246 million tweets dataset containing one of forty-six popular emojis, they obtained advanced performance on eight benchmark datasets in emotion, sentiment, as well as sarcasm detection by an individual-pertained model. The results of the study showed that the diversity of the emotional labels yielded a performance improvement compared with earlier distant supervision methods.

The research in [22] proposed an automatic annotation approach for emoji-based data training. The results showed that the proposed approach yields accurate classifiers compared with the trained ones on a manually annotated dataset. They used a constructed emotional Arabic tweet dataset, and the emotion classes that were under consideration included; disgust, anger, sadness, and joy. Furthermore, they considered two classifiers: Multinomial Naive Bayes (MNB) and Support Vector Machine (SVM). The test results showed that the automatic labeling approach using MNB and SVM outperformed the manual labeling approaches.

#### D. DEEP LEARNING (DL) AND ML CLASSIFIERS

Medhat et al. [23] presented a technique for incorporating sentiment into social network graphs, through linking sentiment with network nodes, that aimed to uncover concealed connections and possibly correct mistakes in sentiment analysis. This method utilizes network topology to offer context and pinpoint key individuals within the community hierarchy. While the research shows encouraging outcomes, more information on precise performance metrics would be helpful.

The hybrid approach for sentence-level sentiment analysis in [50] combined Natural Language Processing (NLP) techniques with fuzzy logic. The program uses an advanced sentiment lexicon derived from SentiWordNet and fuzzy sets to analyze the intensity and polarity of sentiment in a sentence. Comparing this method with Maximum Entropy and Naive Bayes classifiers on two datasets shows better accuracy and robustness, especially with smaller datasets. Further investigation into these results in comparison to other advanced methods could enhance the findings, such as [10], [24], and [33].

Montoyo et al., [25] proposed a new ML model for sentiment analysis using image embedding influences the intricate relationship between images and emojis in readily available and large-scale data from social media. A novel dataset of four million images collected with related X(i.e., Twitter) emojis was constructed. They used a deep neural network model for training image embedding through the task of emoji sentiment prediction. The results showed that their model of embedding outperformed the common objectbased coordinate regularly through several sentiment analysis benchmarks. Furthermore, without whistles and bells, the proposed simple, effective and compact embedding outperformed the more customized and elaborate advanced models on the same public benchmarks. Reference [26] proposed a sentiment analysis model for Arabic Jordanian dialect tweets, which were annotated into three classes: neutral, negative, and positive. They employed Naïve Bayes (NB) as well as SVM classifiers for supervised ML classification tasks. Several steps were taken to preprocess tweets and make them ready for sentiment analysis, including; normalization, cleaning tweets from noisy data, stopping word removal, and stemming. The results showed promising results when applying the Arabic light stemmer or segment to Arabic Jordanian dialect tweets. Furthermore, SVM was shown to have enhanced performance compared to NB in tweet classifications [46].

Li and Li [27] explored adopting novel non-verbal features in microblog sentiment analysis. Nearly 969 emojis were considered and a 2091-instance dataset containing

one or more emojis written in multidialectal Arabic was prepared. Some ML algorithms are to be evaluated within the proposed features. The results showed that only emojibased features are effective for sentiment polarity detection with improved performance. For example, using the NB multinomial classifier resulted in an AUC of 87.30% and an F1 score of 80.30% that was achieved by the 250 most related emojis.

The research of [29] and [44] investigated the sentiment classification task within Arabic tweets through ML and mathematics models. They have used three classifiers, including KNN, SVM, and NB. These classifiers were compared together and the results showed that SVM outperformed the other classifiers, achieving an accuracy rate of 78% [29] using internally developed dataset with diverse features.

## E. ARABIC SENTIMENT ANALYSIS

Habash [31] presented an Arabic Sentiment Analysis Corpus taken from X(i.e., Twitter) with 36K labeled tweets as positive (+) or negative (-). He used self-training and distant supervision approaches for annotation, and released 8K manually annotated tweets as a gold standard. The corpus was evaluated intrinsically by comparing it with pretrained sentiment analysis and human classification models and applied extrinsic evaluation methods for exploiting the sentiment analysis task where they achieved an accuracy of 86%. Guthier et al. [32] investigated the effects of language morphology on sentiment analysis in Arabian reviews, particularly, they investigated how negation could affect sentiments. A set of rules was defined to capture the negation morphology in Arabic, then the rules were used for detecting sentiment and taking care of negated words, and the results showed that the proposed approach outperformed many existing methods dealing with Arabic sentiment detection.

#### III. EMOJI SENTIMENT LEXICON (EMO-SL) WITH ML

Figure 2 shows the overall methodology that consists of developing an emoji sentiment lexicon tailored to Arabiclanguage tweets, integrating emoji characteristics with text for classification based on ML, and comparing performance against benchmarks. The proposed classification system incorporates a dictionary-based approach and ML approaches. In the dictionary-based approach, the NRC emotion lexicon [6] and the NileUlex lexicon [7] were used to characterize the text according to positive word count and negative word count. Moreover, a lexicon for emoji weights was built to transform tweets into lexical features. For the ML aspect, various models, including Linear SVM, SVM, Multinomial NB, Bernoulli NB, SGD Classifier, Decision Tree Classifier, Random Forest classifier, and KNeighbors classifier, are implemented using the features extracted from the data.

Translating the NRC Emotion Lexicon into Arabic involves intricate processes that ensure the sentiments and meanings of words are accurately captured, given the

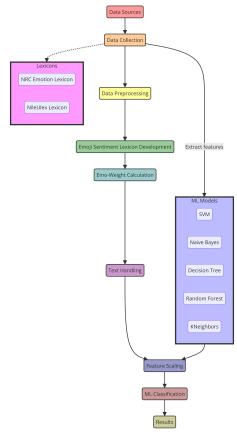


FIGURE 2. Emo-SL with ML methodology.

linguistic and cultural disparities between English and Arabic. This translation effort is crucial for sentiment analysis applications in Arabic, where the accurate detection of emotions and sentiments from text can significantly impact various fields such as marketing, political science, and public opinion research. Consider the English word "joy," which is associated with a positive sentiment in the NRC Lexicon. A direct translation might lead us to the Arabic word > (farah), carrying a similar positive sentiment and is commonly associated with happiness and celebration in many Arabic-speaking cultures. However, ensuring semantic equivalence goes beyond mere direct translation; it involves examining the word's usage across different Arabic dialects and contexts to affirm its consistency in conveying the intended sentiment. Moreover, idiomatic expressions pose a unique challenge. The English phrase "over the moon," indicating extreme happiness, does not have a direct Arabic equivalent that conveys the same level of joy using lunar imagery. Instead, an Arabic equivalent might be > (fi qimmat al-sa'adah), literally translating to "at the peak of happiness." While not a direct translation, this phrase effectively communicates the intended sentiment of extreme joy in a culturally relevant manner.

In methodological terms, the translation process begins with direct translation followed by expert review, where linguists and cultural experts assess and refine the translations. Crowdsourcing sentiment annotations from native Arabic speakers can further validate these translations, ensuring they resonate well with the target audience's linguistic intuitions.

The methodology depicted in Figure 2 outlines a comprehensive process for enhancing sentiment analysis in Arabic tweets through the development of an emoji sentiment lexicon (Emo-SL) and its integration with machine learning (ML) techniques for classification. The process initiates with the construction of the Emo-SL, tailored specifically to the nuances of the Arabic language. This lexicon quantifies the sentiment value of emojis based on their contextual usage within the dataset, applying a mathematical formula for the calculation of the sentiment score:

$$S(e) = \frac{\sum_{i=1}^{N} P(e_i) - N(e_i)}{T(e)}$$
(1)

where S(e) represents the sentiment score of emoji e,  $P(e_i)$  and  $N(e_i)$  denote the counts of positive and negative contexts for emoji e respectively, and T(e) is the total occurrences of e.

In parallel, textual features are extracted using the NRC emotion lexicon and NileUlex lexicon, which facilitate the differentiation of texts based on the counts of positive  $(W_+)$  and negative  $(W_-)$  words:

$$F_{text} = \{W_+, W_-\}$$
(2)

These lexical features, along with emoji sentiment scores, are then utilized to transform tweets into a feature vector representation suitable for ML classification. The study explores a variety of ML models, including Linear SVM, Multinomial NB, Bernoulli NB, SGD Classifier, Decision Tree Classifier, Random Forest Classifier, and KNeighbors Classifier. Each model is trained using the combined feature set  $F = F_{text} \cup F_{emoji}$ , aiming to optimize the classification accuracy by adjusting model parameters through a grid search technique:

$$\max_{\theta} \operatorname{Accuracy}(F, \theta)$$
(3)

where  $\theta$  represents the model parameters. This integrated Emoji+Text approach is benchmarked against traditional text-only models and the VADER sentiment analysis tool, with performance metrics such as accuracy, precision, recall, and F1-score serving as the evaluation criteria. This demonstrates the potential of combining emoji-based sentiment analysis with ML techniques for Arabic tweets, but also sets a precedent for future research in multilingual sentiment analysis.

#### A. DATA COLLECTION

Data acquisition involves collecting tweets that contain text in different languages, with a particular emphasis on Arabic, which is an essential part of data acquisition. Arabic poses unique challenges for emotion classification due to its complexity. Tweets are recognized as a valuable resource

for analyzing emotions due to their frequent inclusion of users' emotions and feelings in various languages, including Arabic. The analysis of this data necessitates advanced techniques beyond the usual NLP methods, given the distinct features of Arabic text found on social media. These features include grammatical errors, slang, social abbreviations, and multimedia content, which can be quite difficult to analyze emotions in Arabic tweets. Our methodology for acquiring and processing the data involves several key steps centered around the application of NLP and ML techniques to extract meaningful sentiment indicators from the tweets. The core of this process is the analysis of the text to identify and quantify the sentiment expressed through both linguistic content and emojis. This dual focus ensures a comprehensive sentiment analysis that acknowledges the complexity of human communication in digital spaces.

Our dataset combines of diverse sources of Arabic tweets, including both MSA and various Arabic dialects, to improve the accuracy of emotion classification models. It also highlights the role of pre-trained language models that have been specifically developed for the Arabic language, such as AraBERT, MARBERT, and others. These models are pre-trained on large datasets comprising tweets, Wikipedia dumps, and other Arabic textual resources.

The dataset comprises 58,000 Arabic tweets from two corpora, the Arabic Sentiment X(i.e., Twitter) Corpus and the data set from Hussien et al. [21], as shown in Figure 3. These contain a balanced distribution of positive and negative tweets, facilitating binary sentiment classification. Only tweets containing one or more emojis are included to enable emoji valence analysis. The Emo-SL lexicon was constructed using this corpus by calculating sentiment scores for 222 frequently occurring emojis, based on their distribution across positive and negative categories. The dataset spans diverse topics and themes reflecting real-world X(i.e., Twitter) content in Arabic, which is freely available on GitHub.

The diversity of Arabic dialects can be quite challenging. We tackled this issue by building the lexicon using a collection of Arabic tweets, which is likely to encompass different dialects. Nevertheless, the document recognizes the intricate difficulty posed by dialectal variance, as sentiment expressions and emoji usage may differ among various Arabic-speaking communities. The success of the framework in dealing with different dialect variations depends on the inclusiveness and accuracy of the tweet corpus used to develop the Emo-SL. For noise and dialect variations, we included preprocessing steps and relies on the dataset that reflects the linguistic diversity of Arabic, including informal expressions and emojis common in social media communication.

## B. DATA PREPROCESSING

Advanced techniques in NLPs are used to analyze Arabic text, which involves breaking down the text into smaller units such as words or phrases, filtering out common words that don't



🕌 🐸 أحببت فيلم كثيرًا قصة مؤثرة تمثيل رائع 👽 😓 شعرت خيبة أمل خدمة اليوم أتوقع أفضل



contribute much to sentiment analysis, and reducing words to their base form. This step is essential for filtering the text to keep only the most relevant elements for sentiment analysis. Utilizing ML techniques, models are trained on processed data to categorize tweets into positive or negative sentiment categories. The models gain insights from the patterns of word and emoji usage in the training data, allowing them to make accurate predictions about the sentiment of new, unseen tweets. The accuracy of these predictions is influenced by the comprehensiveness and diversity of the training set. This approach enhances the robustness of sentiment analysis across different forms of Arabic text dialects.

Algorithm 1 involves data cleaning and removing all stopwords, with the aim of minimizing error and noise, and the data cleaning involves multiple preprocessing steps applied before feature extraction: remove any non-Arabic characters and symbols. This includes English letters, special characters, punctuation, etc.; removing any numbers or digital tokens; removing hash symbols from hashtags, leaving only the hashtag text; removing any extra whitespaces; and removing Arabic stopwords from the NLTK toolkit as shown in Figure 4. This ensures that only the principal Arabic text and emojis remain for feature extraction and training. It helps reduce noisy features, which could otherwise degrade classifier performance.

Algorithm 2 for feature extraction from a dataset of tweets for sentiment analysis. Table 1 shows a detailed list of features prepared and standardized text and emoji features extracted from the gathered tweets that involved creating the Emo-SL lexicon and extracting text-based features using well-known lexicons, where these features were then incorporated into our ML classifiers. Table 1 provides a detailed list of the sentiment analysis features engineered and standardized for the Emo-SL framework. These features are into six main groups: Emoji Sentiment, Text Sentiment, Standardization, Contextual, Syntactic & Semantic, and Preprocessing. The Emoji Sentiment features include the sentiment score  $(S_{emoji})$  based on the usage of emojis in positive, negative, or neutral contexts, and the frequency  $(F_{emoji})$  of emojis in these contexts, which helps to weigh the sentiment score. The Text Sentiment features include the word sentiment score  $(S_{word})$  obtained from lexicons, part-of-speech (POS) tags for analyzing the

Algorithm 1 Enhanced Preprocess Arabic Tweets for Senti-
ment Analysis
0: procedure PreprocessTweet tweet {Normalize Arabic
text to standard form}
0: $tweet \leftarrow NormalizeArabicTexttweet$ {Remove non-
Arabic characters and symbols}
0: <i>tweet</i> ← <i>RemoveNonArabicCharstweet</i> {Remove
numbers}
0: $tweet \leftarrow RemoveNumberstweet$ {Remove special
characters (except allowed ones)}
0: $tweet \leftarrow RemoveSpecialCharstweet$ {Remove dia-
critics (tashkeel)}
0: $tweet \leftarrow RemoveDiacriticstweet$ {Remove elonga-
tion (kashida)}
0: $tweet \leftarrow RemoveElongationtweet$ {Remove hash
symbols }
0: $tweet \leftarrow RemoveHashSymbolstweet$ {Remove extra
whitespaces }
0: $tweet \leftarrow RemoveExtraWhitespacestweet$ {Tokenize
the tweet}
0: words $\leftarrow$ Tokenizetweet {Remove stopwords}
0: $cleanedTweet \leftarrow RemoveStopwordswords$
0: return cleanedTweet
0: end procedure
0: function NormalizeArabicText <i>text</i>
0: <b>return</b> <i>regex_replace</i> extEx, AltTxtEx, <i>text</i>
0: end function
0: function RemoveNonArabicCharstext
0: <b>return</b> $regex_replace'[\Theta]$
u0600 - u06FF, u0750 - u077F]','', text
0: end function
0: <b>function</b> RemoveDiacritics <i>text</i> 0: <b>return</b> regex replace'
0: return regex_replace'[ $u064B - u065F$ ]',", text end function
0: <b>function</b> RemoveElongation <i>text</i> 0: <b>return</b> regex replace'
0: <b>return</b> <i>regex_replace'</i> u0640','', <i>text end function</i>
u0040, <i>i.e.t.</i> end function = 0
- 0

TABLE 1.	A list of some	e sentiment	analysis	feature	engineering.

Feature	Description
Emoji Sentiment	<ul> <li>S<sub>emoji</sub>: Sentiment score → Based on usage {+, -, 0} contexts.</li> <li>F<sub>emoji</sub>: Frequency in {+, -, 0} tweets → Weig S<sub>emoji</sub>.</li> </ul>
Text Sentiment	<ul> <li>S<sub>word</sub>: Word sentiment score → Via lexicons (e ArSenL).</li> <li>POS Tags: Grammatical structure analysis → S timent contribution by POS (N, V, Adj.).</li> <li>Negation φ: Inverts sentiment of adjacent text.</li> <li>Intensity δ: Modifies sentiment intensity (interfiers, downtoners).</li> </ul>
Standardization	<ul> <li>S<sub>norm</sub>: Normalize S<sub>emoji</sub>, S<sub>word</sub> → Consister across features.</li> <li>Scaling: Features to [0, 1] range → Prevents don nance by scale.</li> <li>F<sub>combined</sub>: Unify text, emoji features → Represe sentiment expression.</li> </ul>
Contextual	<ul> <li><i>L<sub>tweet</sub></i>: Tweet length (chars, words) → Sentime expression impact.</li> <li><i>R<sub>e:t</sub></i>: Emoji-to-text ratio → Sentiment expressi reliance.</li> </ul>
Syntactic & Se- mantic	<ul> <li>Dependencies Ψ: Sentiment words &amp; modifier relationship.</li> <li>Clustering Ω: Semantic similarity grouping → C tures sentiment themes.</li> </ul>
Preprocessing	<ul> <li>Tokenization: Splitting into tokens.</li> <li>Stop Word A: Removal of non-contributory wor</li> <li>Stem/Lemmatize Θ: Reduce to root form → Consistency.</li> </ul>

Algorithm 2 Feature Extraction for Sentiment Analysis

**Require:** A dataset of tweets *D* 

**Ensure:** A dataset with extracted features F

- 0: Initialize an empty list *F* to store features for each tweet
- 0: for each tweet t in D do
- 0: Initialize a feature vector *f* for tweet *t* {Extract text-based features }

0:  $W \leftarrow \text{Tokenize } (t) \{ \text{Tokenize } t \text{ into words } W \}$ 

- 0: **for** each word *w* in *W* **do**
- 0: **if** *w* is in Sentiment\_Lexicon **then**
- 0: Update f with sentiment score of w
- 0: **end if**
- 0: **end for** {Extract emoji-based features}
- 0:  $E \leftarrow \text{Extract\_Emojis}(t)$
- 0: **for** each emoji e in E **do**
- 0: **if** *e* is in Emoji\_Sentiment\_Lexicon **then**
- 0: Update f with sentiment score of e
- 0: end if
- 0: end for
- 0: Append f to F
- 0: end for
- 0: return F = 0

grammatical structure and sentiment contribution, negation  $(\phi)$  for inverting the sentiment of adjacent text, and intensity  $(\delta)$  for modifying the sentiment intensity. Standardization features ensure consistency across the emoji and text features by normalizing the sentiment scores  $(S_{norm})$ , scaling the features to a range of [0, 1] to prevent dominance by scale, and unifying the text and emoji features ( $F_{combined}$ ) to represent the overall sentiment expression. Contextual features consider the tweet length  $(L_{tweet})$  and the emojito-text ratio  $(R_{e:t})$  to understand the impact and reliance on sentiment expression. Syntactic & Semantic features include dependencies  $(\Psi)$  between sentiment words and modifiers, and clustering  $(\Omega)$  for grouping semantically similar sentiments to capture sentiment themes. Preprocessing features include tokenization, stop word removal ( $\Lambda$ ), and stemming/lemmatization  $(\Theta)$  to ensure consistency in the text data.

In gathering and examining primary data from user interactions on different platforms in the context of sentiment analysis using real-world social media data. We captured the genuine and subtle sentiment expressions found in spontaneous online communication that emphasis on primary data arose from the goal of comprehending the authentic

sentiment landscape as expressed in content created by users. Therefore, we utilized cutting-edge NLP methods to preprocess, analyze, and categorize sentiments from tweets and posts, as mentioned above. This ensured that the results were highly reliable and relevant to real-world sentiment trends. The insights gained from user-generated content, including emotional expressions, slang, idioms, and cultural nuances, are extremely valuable and cannot be replicated by synthetic data. These include sentiment classifications, feature relevance, and model performance metrics, providing a complete perspective on sentiment trends and patterns found in the dataset. The tabulation format allows for a straightforward and easy comparison of sentiment in various categories, timeframes, and demographic segments. It showcases the wide range of emotional expressions found in real-world social media interactions.

## C. LEVEL 1: EMOJIS SENTIMENT LEXICON (EMO-SL) DEVELOPMENT

To build the Emoji Sentiment Lexicon (ESL), we used an annotated dataset of tweets, which already contained sentiment labels. Therefore, we did not need to rely on an external lexicon, such as the one used in [9]. We extracted 222 distinct emojis from the tweets after filtering out those that appeared less than five times. The ESL was constructed by following these steps:

- To count the co-occurrences of the target emojis in the annotated dataset of tweets, we performed the following steps: We split the dataset into two files, one for positive tweets and one for negative tweets. We scanned each file line by line and counted the number of tweets that contained each target emoji. We ignored the repetition of the same emoji in a tweet, as shown in algorithm 3. For the first tweet, we have two emojis: face with heartshaped eyes and movie camera. If this tweet is part of the positive dataset, we would increase the count of positive occurrences for these emojis. Here's how we tally it:
  - Positive occurrences for face with heart-shaped eyes: 1
  - Positive occurrences for movie camera: 1

For the second tweet, which seems negative based on the text, we also have two emojis: disappointed face and broken heart. If this tweet is part of the negative dataset, we would increase the count of negative occurrences for these emojis:

- Negative occurrences for disappointed face:1
- Negative occurrences for broken heart: 1
- 2) To calculate the sentiment score of each emoji, we used the following formula [8]:

$$s(e) = \frac{p(e) - n(e)}{p(e) + n(e)} \quad c \in \{-1, +1\}$$

where s(e) is the sentiment score of emoji e, p(e) is the number of positive tweets that contain emoji e, and n(e) is the number of negative tweets that contain emoji e.

The sentiment score ranges from -1 (most negative) to +1 (most positive). We only considered tweets that were annotated as positive or negative and ignored tweets that were neutral or had mixed sentiment. The sentiment category was represented by a binary variable c, where c = 1 for positive tweets and c = 0 for negative tweets as shown in algorithm 4.

Alş	gorithm 3 Counting Emoji Occurrences	
0:	<pre>procedure CountEmojis(tweets)</pre>	
0:	for each tweet in tweets do	
0:	if tweet is positive then	
0:	positive_emojis[tweet.emojis]	
	positive_emojis[tweet.emojis]+1	$\leftarrow$
0:	else if tweet is negative then	
):	negative_emojis[tweet.emojis]	$\leftarrow$
	negative_emojis[tweet.emojis] + 1	
0:	end if	
0:	end for	
0:	return positive_emojis, negative_emojis	
0:	end procedure=0	

Alg	gorithm 4 Calculating Emoji Sentiment Scores
0:	function CalculateSentimentScores_(positive_emojis,
	negative_emojis)
0:	scores $\leftarrow \{\}$
0:	for each emoji in positive_emojis do
0:	$p \leftarrow positive\_emojis[emoji]$
0:	$n \leftarrow negative\_emojis[emoji]$
0:	$scores[emoji] \leftarrow \frac{p-n}{p+n}$
0:	end for
0:	return scores
0:	end function $= 0$

Applying the above algorithms to our example tweets, we found the following sentiment scores for the emojis:

$$s(\text{face with heart-shaped eyes}) = \frac{1-0}{1+0} = 1$$
$$s(\text{movie camera}) = \frac{1-0}{1+0} = 1$$
$$s(\text{disappointed face}) = \frac{0-1}{0+1} = -1$$
$$s(\text{ broken heart}) = \frac{0-1}{0+1} = -1$$

These scores indicate that the heart-eyes and movie camera emojis are associated with positive sentiments, while the disappointed face and broken heart emojis are associated with negative sentiments. The sentiment scores calculated for the emojis in this small dataset suggest that the methodology is sound. However, for a robust Emo-SL, a larger dataset with diverse annotations is required. Such a lexicon can significantly enhance the accuracy of sentiment analysis in texts containing emojis.

## D. LEVEL 2: EMOJI-BASED FEATURES EXTRACTION (EMO-WEIGHT)

To extract the emoji-based features from each tweet, we performed the following steps: We identified all the emojis in the tweet and assigned them the sentiment scores from the ESL. We calculate the sentiment weight (EW) formula based on emojis. The final emojis weight for the whole tweet is the summation of each emoji sentiment score. The negative sentiment score was subtracted from the positive sentiment score of emojis declared in the tweet to have the final emojis weight (emo\_weight) of the tweet. We denote the weight of the emojis as EW given in the following formula:

$$EW = (ES)_{+} + (ES)_{-}$$
 (4)

where *EW* refers to the weight of the emojis,  $(ES)_+$  refers to the positive sentiment score of the emojis, and  $(ES)_-$  refers to the negative sentiment score of the emojis.

For a tweet t, the Emo-Weight W(t) is given by:

$$W(t) = \sum_{e \in t} s(e)$$
(5)

where s(e) is the sentiment score of emoji e in tweet t. The final emoji weight for the whole tweet is the summation of each emoji sentiment score, where the negative sentiment score is subtracted from the positive sentiment score of emojis declared in the tweet.

Figure 4 considered a tweet *t* containing the following emojis: face with heart shaped eyes with a sentiment score of s(facewithheartshapedeyes) = 1, and broken heart with a sentiment score of s(brokenheart) = -1. The Emo-Weight W(t) for the tweet would be calculated as:

$$W(t) = \sum_{e \in t} s(e)$$
  
= s(facewithheartshapedeyes) + s(brokenheart)  
= 1 + (-1) = 0 (6)

In the context of sentiment analysis, particularly when quantifying the sentiment value of emojis using the Emo-Weight in the Emoji Sentiment Lexicon (Emo-SL), W(t)represents the weight assigned to an emoji based on its context within a tweet t. This weight is crucial for calculating the overall sentiment score of a piece of text, as it adjusts the influence an emoji has on the text's sentiment. To enhance the mathematical precision of the framework and provide a clearer understanding of the sentiment analysis process, it's essential to define the range within which W(t) operates.

We defined range for W(t) clearly to enhance the precision of the sentiment analysis framework and elucidates the scale and limits within which emoji weights operate. It determines how the sentiment score of an emoji is adjusted. The range can be expressed as:

$$W(t) \in [a, b],$$

where a and b are the lower and upper bounds of the weight, respectively. The choice of a and b depends on the specific

sentiment analysis framework and the desired sensitivity to emoji sentiment.

- 1) Lower Bound (a): Typically, the lower bound is set to a positive value greater than 0 to ensure that every emoji contributes to the sentiment score of a text, albeit to varying degrees based on its assigned weight. A common lower bound might be a = 0.0, indicating the minimum influence an emoji can have.
- 2) **Upper Bound** (b): The upper bound defines the maximum influence an emoji can exert on the sentiment score of a text. This is often set based on empirical analysis of emojis' impact on sentiment. A practical upper bound might be b = 1.0, signifying that an emoji can at most have the full weight in determining the sentiment score.

If an emoji *e* is found within a tweet *t* that overall expresses a positive sentiment and the emoji *e* is known to strongly correlate with positive sentiments, W(t) for *e* might approach the upper limit of its range, say W(t) = 0.9. Conversely, if *e* is less clearly associated with a positive or negative sentiment, its weight might be closer to the lower bound, such as W(t) = 0.2.

## E. LEVEL 3: TEXT HANDLING

In this step, textual features were extracted from tweets using a textual sentiment lexicon, which is known as a dictionary of words that has labels or weights to assign positive or negative sentiment. NRC Emotion Lexicon was used by [6] to extract positive and negative word counts from each tweet. The NRC Emotion Lexicon is translated into 105 different languages, and one of them is Arabic, with 14k words (unigram). The lexicon contains a sentiment for each word (positive or negative) as well as an associated emotion for it if found (Anger, Anticipation, Disgust, Fear, Joy, Sadness, Surprise, and Trust). In our classification system, only positive and negative labels were used. The code scans each tweet and counts the positive and negative words that occur in each tweet according to the NRC lexicon. However, some of the phrases did not exist in the NRC Emotion Lexicon, as most of them were Egyptian slang phrases; therefore, another sentiment lexicon named "NileULex" [7], which is a sentiment lexicon for Egyptian and modern standard Arabic. For each tweet t, let  $C_{pos}(t)$  and  $C_{neg}(t)$  be the counts of positive and negative words in t, respectively, obtained from a sentiment lexicon L:

$$C_{\text{pos}}(t) = \sum_{w \in t} \mathbb{I}_L(w, \text{Positive})$$
$$C_{\text{neg}}(t) = \sum_{w \in t} \mathbb{I}_L(w, \text{Negative})$$

where  $\mathbb{I}_L(w, \text{Sentiment})$  is an indicator function that returns 1 if word *w* has the specified sentiment in lexicon *L*, and 0 otherwise.

In Emo-SL task, we extracted textual features from tweets using the NRC Emotion Lexicon and NileULex. For an example tweet *t*, the counts of positive and negative words are computed as follows:

$$C_{\text{pos}}(t) = \sum_{w \in t} \mathbb{I}_L(w, \text{Positive})$$
  
= 1 + 1 + 1 = 3  
× (since three positive words were found)  
$$C_{\text{neg}}(t) = \sum \mathbb{I}_L(w, \text{Negative})$$

= 1 (since one negative word was found)

To illustrate the computation process for  $C_{\text{pos}}$  and  $C_{\text{neg}}$ , which represent the counts of positive and negative sentiment expressions in a tweet, let's consider a detailed example. This example will include a tweet, its translation, and a step-by-step breakdown of how each word contributes to the overall sentiment score calculation.

#### **IV. TWEET EXAMPLE**

 $w \in t$ 

This example showcases how individual words and emojis within a tweet contribute to the overall sentiment score calculation. By breaking down the tweet into its constituent parts and assessing each for sentiment to accurately capture and quantify sentiment in social media content, considering both linguistic elements and the contextual sentiment expressed by emojis. We have an Arabic tweet that uses both text and emojis to express sentiment:

```
Translation: "I love this day \bigcirc but the weather is too hot \bigotimes"
```

- Tokenization and Translation: The tweet is first tokenized into individual words and emojis, and each component is translated to understand its sentiment value.
   • "أحي" (love) - Positive
  - this) Neutral "هذا"
  - "البوم" (day) Neutral
  - " 😊 " (Smiling Face with Smiling Eyes) Positive
  - but) Neutral "لكن" •
  - "الطقس" (weather) Neutral
  - "حار" (hot) Negative (contextually, in this case)
  - "جدًا" (very) Intensifier (amplifies the sentiment of the preceding word)
  - " 😓 " (Downcast Face with Sweat) Negative
- 2. **Identifying Sentiment Values**: Each word and emoji is assessed for its sentiment value based on a predefined lexicon or sentiment analysis model.
  - "Love" and  $\bigcirc$  contribute to  $C_{\text{pos}}$ .
  - "Hot" and  $\mathbf{c}$  contribute to  $C_{\text{neg}}$ , with "Too" amplifying the negative sentiment.
- 3. Calculating C<sub>pos</sub> and C<sub>neg</sub>:
  - $C_{\text{pos}} = 2$  (from "Love" and  $\bigcirc$ )
  - $C_{\text{neg}} = 2$  (from "Hot", intensified by "Too", and  $\stackrel{\bigcirc}{\leq}$ )

Given the tweet, we assign sentiment scores to each identifiable sentiment-bearing unit (word or emoji). The sentiment score of a unit is defined as  $S(u_i)$ , where  $u_i$  is the ith unit in the tweet. The scores are aggregated based

on their polarity to compute  $C_{\text{pos}}$  and  $C_{\text{neg}}$ , as described in section III-E.

## V. FEATURE SCALING AND ML CLASSIFICATION

The final step in our research involved the classification task using ML algorithms. The dataset consisted of rows, each featuring three distinct attributes: pos\_word\_count, neg\_word\_count, and Emo\_weight. These attributes had varying scales, necessitating normalization. For instance, Emo\_weight values ranged from -5.36 to 6.12, while pos\_word\_count ranged from 0 to 7. We employed feature scaling to standardize these feature scales. For a feature *f* in *D*, the scaled value *f'* of *f* is computed as

$$f' = \frac{f - \min(f)}{\max(f) - \min(f)} \tag{7}$$

Feature scaling, also known as data normalization, is crucial before employing ML algorithms. This method ensures that all features contribute proportionately to the final outcomes, especially in algorithms where distance metrics (like Euclidean distance in KNN classifiers) are used. The disparate feature ranges are normalized to prevent any single feature from disproportionately influencing the model. Popular methods include Min-Max Normalization and Standardization (Z-score Normalization) [16]. In this research, we opted for Min-Max Normalization, which scales features to a range of 0 to 1, ideal for algorithms that do not accommodate negative values and for managing outliers. Min-Max Normalization is defined as:

$$V' = \frac{(V - \min_A)}{(\max_A - \min_A)} \times (\operatorname{new}_{\max_A} - \operatorname{new}_{\min_A}) + \operatorname{new}_{\min_A}$$
(8)

where  $\min_A$  and  $\max_A$  denote the minimum and maximum values of attribute A respectively, V is the original value, and V' is the scaled value.

After calculating the word counts, we proceeded with feature scaling. The 'EW' for the tweet t was previously calculated as 0.75. To scale this feature between 0 and 1, we applied the following Min-Max Normalization formula:

$$EW' = \frac{\text{Emo_weight} - \min(\text{Emo_weight})}{\max(\text{Emo_weight}) - \min(\text{Emo_weight})}$$
  
=  $\frac{0.75 - (-5.36)}{6.12 - (-5.36)}$   
=  $\frac{0.75 + 5.36}{6.12 + 5.36}$   
=  $\frac{6.11}{11.48}$   
= 0.532 (after rounding to three decimal places)

Thus, the scaled 'EW' for tweet t is approximately 0.532.

#### A. EMO-SL IMPLEMENTATION

Algorithm 5 outlines the implementation of the Emo-SL with sentiment valuations specifically designed for the Arabic tweeting context. Lexical features were extracted using

sentiment-aware lexicons and language resources, taking into consideration positive and negative Arabic words and idioms specific to the Egyptian dialect. In addition to consolidating EmoSL-based emoji scores, this resulted in a strong feature set for the Arabic language. Normalization was required to adjust the scales of lexical and emoji features, ensuring they were all within a range of 0 to 1. This fosters a more balanced and cohesive approach to successive model fitting, reducing any potential for undue influence. Explored various ML techniques including SVM, NB classifiers, Random Forests, and K-Nearest Neighbors (KNN) [50]. Improvements were made to the combined vectors of emoji and Arabic text features to extract valuable information from both visual annotations and linguistic cues. A thorough evaluation was conducted on a carefully selected test set to measure the effectiveness of the model. This evaluation considered precision, recall, and accuracy concerning the sentiments of the tweets, which were annotated by humans.

## VI. VALENCE AWARE DICTIONARY AND SENTIMENT **REASONER (VADER)**

VADER, referenced in [18], is a lexicon and rule-based model tailored for sentiment analysis in social media texts. Available as a Python library, it is particularly effective for social media sentiment analysis. VADER analyzes both textual content and emojis within texts. A significant feature of VADER is its independence from training data; it utilizes a lexicon that assigns specific weights to text and emojis. This model also supports non-English languages by translating them into English for analysis. Let V(t)denote the sentiment classification of tweet t using VADER, where:

$$V(t) = \begin{cases} Positive & \text{if } PositiveScore(t) > NegativeScore(t) \\ Negative & \text{otherwise} \end{cases}$$

(9)

For instance, Figure 4 is translated as "the weather is nice and food is good". VADER assigns weights to the words 'nice' and 'good', where 1.8 and 1.9, respectively. It then calculates four sentiment metrics based on these weights. For the positive sentiment in the sentence 'the weather is nice and the food is good', the calculation is (1.8 + 1.9 = 3.7), with negative and neutral feelings being 0, leading to a compound sentiment of  $\left(\frac{3.7-0}{3.7+0+0}\right) = 1$ , indicating a highly positive sentiment.

In contrast, VADER analyzes a sentence with a negative connotation, such as text Arabic, which translates as shown in Figure 5. It finds the weights for 'bad' and 'poor' as -2.1 and -1.7, respectively. The resulting sentiment metrics are: positive sentiment = 0, negative sentiment = -2.1 +-1.7 = -3.8, neutral sentiment = 0, and compound sentiment =  $\frac{0-3.8}{0+3.8+0}$  = -1, indicating a very negative sentiment according to VADER.

#### Algorithm 5 Emo-SL for Arabic Tweets Algorithm

- 0: **Input:** *T* {Set of tweets }
- 0: **Input:** E {Set of distinct emojis extracted from T }
- 0: Input: Lpos, Lneg { Positive and negative sentiment lexicons}
- 0: **Output:** *S* {Sentiment classification for each tweet}
- 0: **procedure** PreprocessData (T)
- 0: for each tweet  $t \in T$  do
- Remove non-Arabic characters and symbols from t 0:
- 0: Normalize text in t
- 0: end for
- 0: end procedure

0:

0:

0:

0:

- 0: procedure BuildEmoSL(E)
- 0: for each emoji  $e \in E$  do
  - $p(e) \leftarrow$  Count of positive tweets containing e
  - $n(e) \leftarrow$  Count of negative tweets containing e
- 0:  $s(e) \leftarrow p(e), n(e)$
- end for 0:
- 0: end procedure
- 0: **procedure** ExtractFeatures(*T*, *E SL*)
- for each tweet  $t \in T$  do 0:
  - $W(t) \leftarrow e \in t, s(e)$
- 0:  $C_{\text{pos}}(t) \leftarrow \text{Count of positive words in } t \text{ using } L_{\text{pos}}$ 0:
  - $C_{\text{neg}}(t) \leftarrow \text{Count of negative words in } t \text{ using } \hat{L}_{\text{neg}}$
  - Normalize  $C_{\text{pos}}(t)$ ,  $C_{\text{neg}}(t)$ , W(t)
- 0: end for
- 0: end procedure
- 0: procedure ClassifySentiments (T)
- 0: for each tweet  $t \in T$  do
- 0:  $S(t) \leftarrow$  Apply ML classifiers on t using extracted features
- 0: end for
- end procedure 0:
- 0. **procedure** ApplyVADER (*t*)
- Translate tweet t from Arabic to English {If necessary} 0:
- 0:  $V(t) \leftarrow$  Analyze t using VADER
- 0: end procedure
- procedure AnalyzeTweetsWithVADER (T, S) 0.
- 0: for each tweet  $t \in T$  do 0:
  - $S_V(t) \leftarrow \text{ApplyVADER}(t)$ end for
- 0:
- Evaluate  $S_V$  against true sentiments for  $t \in T$  {For 0: analysis }
- 0: Calculate accuracy, precision, recall, F-measure
- 0: end procedure = 0

"I loved a movie so much—a great acting, poignant story 🔩 🏭 " "I was disappointed with today's service I expect the best 😞 💔 '

FIGURE 5. Sample of translated arabic sentiment X's tweets.

#### VII. RESULTS AND DISCUSSION

#### A. EMOJIS SENTIMENT SCORE

The analysis involved 222 emojis, with 76 scoring negatively, 144 positively, and 2 as neutral. Neutral emojis were those that occurred equally in positive and negative tweets. The sentiment scores above zero indicated positive sentiments, and those below zero indicated negative sentiments. The findings align with research in [8] and [9], showing a predominance of positive emoji usage. The data set was

divided into 80% training and 20% testing instances for the classifier experimentation. This division was carefully chosen to ensure that our ML models were both well-trained and accurately evaluated, contributing to the robustness of our findings.

Emojis were assigned preliminary sentiment scores based on their commonly understood emotional expression. For example, a happy face emoji received a positive score, while a frown received a negative score. Our analysis focused on co-occurring text, other emojis within the tweet, and the overall message tone. Emoji frequencies within positive, negative, and neutral tweets were calculated. Additionally, co-occurrence with sentiment-bearing words/phrases was analyzed to refine sentiment scores. This step adjusted initial assignments based on real-world usage patterns.

The sentiment score formula for emojis within tweets, which was central to the creation of the Emo-SL lexicon, was meticulously developed to accurately reflect the sentiment value of emojis in the context of Arabic-language social media content. As described above, The formula is transformed the qualitative sentiment expressions associated with emojis into a quantifiable measure that could be systematically analyzed. Each emoji was initially assigned a provisional sentiment value based on common usage and the intrinsic emotional expression it is generally understood to convey, e.g., a smiling face emoji might be associated with a positive sentiment, while a frowning face emoji might be linked to a negative sentiment. Therefore, we are examined a large sample of tweets to observe how each emoji was used in different contexts. Factors that are described above, which considered included the text accompanying the emoji, other emojis used in the same tweet, and the overall tone of the message. The frequency of each emoji's occurrence in tweets classified as positive, negative, or neutral was calculated. Additionally, the co-occurrence of emojis with known sentiment-bearing words or phrases was analyzed to further refine their sentiment scores. This step was crucial for adjusting the initial sentiment assignments based on realworld usage patterns.

The sentiment score formula is then derived by integrating the initial sentiment assignments with the insights gained from the contextual analysis and frequency/co-occurrence evaluation. The formula typically took into account the proportion of positive, negative, and neutral contexts in which the emoji appeared, adjusted for any biases identified in the contextual analysis. As discussed on the section III-C The total of the sentiment score for an emoji E is represented as:

Sentiment Score(*E*) =  $\alpha \times P(E) + \beta \times N(E) + \gamma \times O(E)$ 

where:

- P(E) is the proportion of positive contexts for emoji E,
- N(E) is the proportion of negative contexts for emoji E,
- O(E) is the proportion of neutral contexts for emoji E,
- $\alpha$ ,  $\beta$ , and  $\gamma$  are weighting coefficients determined through the contextual analysis and frequency/co-occurrence evaluation.

	<pre># Python code snippet for SVM grid search</pre>
2	<pre>from sklearn.model_selection import</pre>
	GridSearchCV
3	from sklearn.svm import SVC
4	parameters = {'C':[0.1, 1, 10], 'gamma'
	:[0.001, 0.01, 0.1]}
5	svc = SVC()
6	<pre>clf = GridSearchCV(svc, parameters)</pre>
7	clf.fit(X_train, y_train)

LISTING 1. Python code snippet for SVM grid search.

This sentiment score formula underpins the Emo-SL lexicon, enabling systematic sentiment analysis of emojis in Arabic tweets. By quantifying emoji sentiment, the Emo-SL lexicon enhances the depth and accuracy of Arabic social media sentiment analysis, providing a more nuanced understanding of digital emotional expression.

#### **VIII. MODEL OPTIMIZATION TECHNIQUES**

The tuning process for each model reflects a dedicated effort to navigate the complex landscape of sentiment analysis. The use of specific cost functions and optimization strategies, from hinge loss for SVM to information gain for Random Forests, and the probabilistic foundations for Naive Bayes, alongside KNN's reliance on geometric proximity, demonstrates a comprehensive strategy to leverage each algorithm's strengths.

For the SVM model, we utilized a grid search technique to fine-tune the optimal regularization parameter (*C*) and the kernel coefficient ( $\gamma$ ), focusing on optimizing the hinge loss function. This function is a standard choice for SVM due to its effectiveness in maximizing the margin between classes.

The Naive Bayes classifier is fine-tuned based on the distribution of features within the training data. Despite not optimizing a specific cost function, the importance of feature selection was emphasized to mitigate the algorithm's assumption of feature independence.

We used, Random Forests optimization aimed to reduce overfitting and enhance prediction accuracy, likely by adjusting the number of trees and their depth through methods such as random search. The choice between Gini impurity and entropy was made to guide the growth of each tree, aiming to maximize information gain.

KNN's tuning involved selecting the appropriate number of neighbors (k) and the distance metric. These parameters are determined through cross-validation to ensure the model's robustness to data distribution variations.

## 1) EXPERIMENT 1: ML FOR TWEET TEXT

Table 1 provides details on training and testing times andaccuracy for various classifiers, highlighting the SVC classifier's highest accuracy. SCV requires the longest trainingand testing times, whereas Bernoulli NB and multinomial NBwere more time-efficient.

Table 3 presents the evaluation details of various classifiers used for ML on tweet text. It highlights the precision, recall,

#### TABLE 2. Performance metrics of classifiers on the 58k tweet dataset.

Classifiers	Consumed Time for Training (s)	Consumed Time for Testing (s)	Accuracy
Linear SVC	0.23	0.001	61%
SVC	54.57	5.64	62%
Multinomial NB	0.01	0.000004	59%
Bernoulli NB	0.006	0.0009	55%
SGD Classifier	0.1159	0.0009	58%
Decision Tree	0.015	0.001	61%
Random Forest	0.77	0.08	61%
KNN	0.20	0.45	60%

#### TABLE 3. Classifiers evaluation details for ML for tweet text.

Classifier	Class	Precision	Recall	F-Measure
Linear SVC	Positive	0.60	0.67	0.63
	Negative	0.62	0.54	0.58
	Average	0.61	0.61	0.60
SVC	Positive	0.61	0.66	0.63
	Negative	0.62	0.57	0.60
	Average	0.62	0.62	0.62
Multinomial NB	Positive	0.60	0.55	0.57
	Negative	0.58	0.63	0.60
	Average	0.59	0.59	0.59
Bernoulli NB	Positive	0.66	0.21	0.32
	Negative	0.53	0.89	0.66
	Average	0.60	0.55	0.49
SGD Classifier	Positive	0.56	0.82	0.66
	Negative	0.65	0.34	0.45
	Average	0.60	0.58	0.55
Decision Tree Classifier	Positive	0.62	0.59	0.61
	Negative	0.60	0.64	0.62
	Average	0.61	0.61	0.61
Random Forest Classifier	Positive	0.63	0.58	0.60
	Negative	0.60	0.65	0.63
	Average	0.62	0.61	0.61
KNN Classifier	Positive	0.59	0.70	0.64
	Negative	0.62	0.50	0.55
	Average	0.60	0.60	0.59

**TABLE 4.** The consumed time for training, consumed time for testing, and overall accuracy for Emo-SL with ML for tweet text and emojis.

Classifiers	Time for Training (s)	Time for Testing (s)	Accuracy
Linear SVM	0.217	0.0009	87.9%
SVM	15.25	1.98	88.1%
Multinomial NB	0.1087	0.0009	59.4%
Bernoulli NB	0.1056	0.0009	55.0%
SGD Classifier	0.05585	0.0009	87.4%
Decision Tree	0.0538	0.0009	88.2%
Random Forest	0.99	0.088	88.4%
KNN Classifier	0.19	0.35	88.7%

and F-measure for each class and the average performance of each classifier.

## 2) EXPERIMENT 2: EMO-SL WITH ML FOR TWEET TEXT AND EMOJIS

Table 4 shows the results of Emo-SL combined with ML, indicating the highest accuracy of K neighbors and the longest training and testing durations of SVC. The Decision Tree Classifier was the most time efficient.

Table 5 shows the classifiers' evaluation details for Emo-SL with ML for tweet text and emojis. The results also show

#### TABLE 5. Classifiers' evaluation details for Emo-SL with ML for tweet text and emojis.

Classifier	Class	Precision	Recall	F-Measure
Linear SVC	Positive	0.91	0.84	0.87
	Negative	0.85	0.92	0.88
	Average	0.88	0.88	0.88
SVC	Positive	0.92	0.84	0.88
	Negative	0.85	0.92	0.89
	Average	0.88	0.88	0.88
Multinomial NB	Positive	0.62	0.5	0.55
	Negative	0.58	0.69	0.63
	Average	0.60	0.59	0.59
Bernoulli NB	Positive	0.66	0.21	0.32
	Negative	0.53	0.89	0.66
	Average	0.60	0.55	0.49
SGD Classifier	Positive	0.94	0.81	0.87
	Negative	0.83	0.94	0.88
	Average	0.88	0.87	0.87
Decision Tree Classifier	Positive	0.88	0.89	0.88
	Negative	0.89	0.87	0.88
	Average	0.88	0.88	0.88
Random Forest Classifier	Positive	0.91	0.85	0.88
	Negative	0.86	0.92	0.89
	Average	0.89	0.88	0.88
KNN Classifier	Positive	0.89	0.89	0.89
	Negative	0.89	0.89	0.89
	Average	0.89	0.89	0.89

TABLE 6. Comparison of ML models on sentiment analysis.

Machine Learning Model	Accuracy
Linear SVM	87.9%
SVM	88.1%
Multinomial NB	59.4%
Bernoulli NB	55.0%
SGD Classifier	87.4%
Decision Tree Classifier	88.2%
Random Forest Classifier	88.4%
KNeighbors Classifier	88.7%

that the K Neighbors Classifier has the best precision and recall among all other classifiers, while Multinomial NB has the lowest precision and recall. The first three are positive, neutral, and negative, which shows the proportion of the data that falls into this category or class. The fourth metric is a compound that represents the sum of the weights of the lexicon that have a standard deviation between 1 and -1. In the VADER example, the compound weight is 0.69, which is strongly positive according to its scale.

Table 6 illustrates a comparison of different models and their accuracy in sentiment analysis. The models compared include Linear SVM, SVM, Multinomial NB, Bernoulli NB, SGD Classifier, Decision Tree Classifier, Random Forest Classifier, and KNeighbors Classifier. The accuracy rates give a numerical measure of how well each model performs in correctly categorizing sentiment from a dataset. SVM has a slightly higher accuracy than Linear SVM at 88.1%, suggesting that it performs marginally better for this particular task.

TABLE 7. VADER evaluation details for tweet text.

Class	Precision	Recall	<b>F-Measure</b>	Accuracy
Pos	0.52	1.00	0.68	
Neg	0.00	0.00	0.00	
Neg Avg	0.26	0.50	0.34	52%

TABLE 8. VADER evaluation details for tweet text and emojis.

Class	Precision	Recall	F-Measure	Accuracy	
Pos	0.53	1.00	0.69		
Neg	0.99	0.03	0.06		
Avg	0.76	0.52	0.38	54%	

## 3) VADER

Table 7 lists the VADER evaluation details for tweet text where the average precision is 0.26, the average recall is 0.50, and the accuracy is 52%. Table 8 below lists the VADER evaluation details for tweet text and emojis where the average precision is 0.76, the average recall is 0.52, and the accuracy is 54%.

#### A. EMOJI SENTIMENT ANALYSIS

The emoji sentiment analysis reveals key insights regarding the utility of pictorial elements for sentiment classification. Our Emoji Sentiment Lexicon (Emo-SL) assigns sentiment scores to 222 frequently occurring emojis, with 76 negative, 144 positive, and 2 neutral emojis.

Comparatively, Table 9 shows the Emo-SL contains fewer emojis than prior works by Kimura and Katsurai [9] with 236 emojis and Novak et al. [8] with 751 emojis. However, our corpus has a balanced set of 29,461 positive and 27,037 negative Arabic tweets with emojis, while Novak et al. had 37,579 positive and 12,156 negative tweets. The division of data between positive and negative tweets was carefully balanced, with a compilation of 29,461 positive and 27,037 negative tweets. This balanced distribution is essential for avoiding bias in sentiment classification models, ensuring that they learn to accurately identify both positive and negative sentiments. This facilitates a better sentiment score calculation. In terms of classifier performance, incorporating Emo-SL-derived emoji features along with tweet text improves accuracy substantially compared to just text features. The integrated ML approach of Emo-SL achieves 88.7% accuracy, 26.7% higher than the 62% accuracy from tweet-text alone. This demonstrates the value of emojis for disambiguating sentiment in micro-text. Our results align with the findings of Abdulla et al. [19] who observed that lexicon methods underperform ML approaches for Arabic sentiment analysis. By adding ML classifiers to lexicons like Emo-SL, the performance of statistical models is combined with the ease of understanding rule-based signals. Specifically, the integrated Emoji + ML model outperforms the VADER sentiment analyzer [20] which has a baseline Arabic tweet accuracy of 54%. As VADER relies solely on rules and heuristics without training, its real-world efficacy is limited despite its effectiveness in the English language. This highlights why an ML methodology is better suited for informal Arabic text. Thus, emojis provide a useful semantic signal complement to distinguish sentiment polarity in noisy short-form text. The Emo-SL lexicon developed using a large Arabic tweet corpus enables precise emoji valence quantification. Coupled with ML, it significantly enhances Arabic sentiment classification accuracy. The results substantiate the ability of an emoji-aware ML approach to overcome key challenges in multilingual sentiment analysis.

This graph illustrates how the accuracy of sentiment analysis using text-only classifiers varies with the use of different n-gram features. N-grams are combinations of n items (in this case, words) used to capture context within text data. The graph plots n-gram feature size (unigrams to 9-grams) on the x-axis against classification accuracy on the y-axis. Further validation of the Emoji + ML methodology is conducted by testing on the Arabic tweet dataset from Hussien et al. [21]. With only text features, the Random Forest classifier achieves a maximum accuracy of 59.6%. However, the integration of emoji features significantly improves performance, achieving a precision of 94.6% using the decision tree classifier. This 35% enhancement underscores the value of emoji features for short-length Arabic tweets, where each tweet's dominant emoji provides a strong signal for sentiment polarity. Detailed precision analysis in Figures 6 and 7 examines the impact of varying the features of the n-grams from unigrams to 9-grams. For both text-only and Emoji + text classifiers, accuracy peaks at bigrams and plateaus for higher n-grams, suggesting that bigram interactions sufficiently capture the primary semantic relationships. Therefore, applying the emoji-aware methodology to a secondary Arabic tweet data set demonstrates significant and consistent improvements in sentiment classification accuracy. The n-gram analysis further elucidates the utility of combining pictorial and linguistic features for ML.

6 illustrates the accuracy of sentiment analysis using text-only classifiers varies with the use of different n-gram features. N-grams are combinations of n items (in this case, words) used to capture context within text data. The graph plots n-gram feature size (unigrams to 9-grams) on the x-axis against classification accuracy on the y-axis. 7displays the accuracy variation of sentiment analysis classifiers that utilize both emoji and text features, with respect to different n-gram sizes. It aims to showcase the added value of emojis when combined with textual n-gram features. For both textonly and emoji + text classifiers, there appears to be an optimal n-gram size that maximizes accuracy, likely due to the balance of capturing useful context and avoiding overfitting or excessive complexity. Emojis significantly contribute to the accuracy of sentiment analysis, particularly when combined with textual features, underscoring their role in digital communication and sentiment expression.

## IX. EMO-SL LEXICON EVALUATION AND BENCHMARKING

Revising the description to include an example for better understanding and clarity, we can elaborate on the

Study (Lexi- con Name)	Dataset Lan- guage	Dataset Size (Tweet)	Dataset Labelling	Positive Tweets with emojis	Negative Tweets with emojis	Neutral Tweets with emojis	Emojis in Lexicon	Methodology in building lexicon
[17]	English	414,977	Automatic	-	-	-	236	Calculated occurrences frequency between sentiment words of WordNet- affect dictionary and emojis.
[16] (ESR)	13 European languages	1,574,062	Manual	37,579	12,156	19,938	751	Counted emoji occurrences in sentiment categories, calculated probability and sentiment score.
Our study (Emo-SL)	Arabic	58,000	Automatic (Published dataset)	29,461	27,037	-	222	Scanned tweets for emoji occurrences to find sentiment scores based on probability in categories.

 TABLE 9. Comparison of previous studies & our experiments.

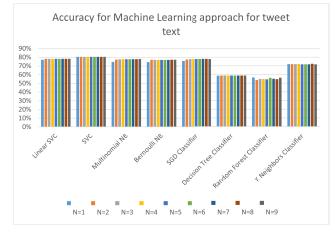
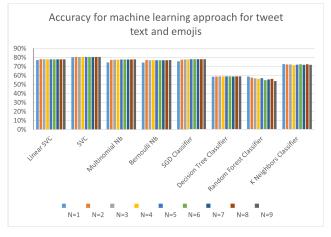


FIGURE 6. Impact of N-Gram features on Text-Only classifier accuracy.

performance of the Emoji Sentiment Lexicon (Emo-SL) as evidenced by the hypothetical results presented in a validation and benchmarking table. This table demonstrates the lexicon's effectiveness compared to manual annotations and other sentiment analysis tools or lexicons, providing a clear picture of its utility in sentiment analysis tasks, especially for Arabic-language content.

The Emo-SL Lexicon's performance, as shown in Table 10, significantly surpasses that of existing lexicons A and B on all fronts—precision, recall, F1-Score, Cohen's Kappa, and accuracy. These results underscore the Emo-SL's refined



**FIGURE 7.** Enhancement of classifier accuracy with emoji + text features by N-Gram size.

TABLE 10.	Emo-SL lexicon	evaluation an	d benchmarking	results.
-----------	----------------	---------------	----------------	----------

Metric/Tool	Precisio	on Recall	F1- Score	Cohen's Kappa	Accuracy (%)
Emo-SL Lexicon Human Annotation	0.92	0.89 -	0.905	0.88 -	91.3 100 (Ideal)
Existing Lexicon A Existing Lexicon B ML Model SVM	0.78 0.81 0.88	0.75 0.80 0.85	0.765 0.805 0.865	0.72 0.75 0.83	76.5 81.2 87.6

capability to accurately detect and classify sentiment, particularly leveraging the sentiment-laden nature of emojis in conjunction with textual content. For instance, an Arabic tweet containing a combination of positive words and positively connoted emojis like <sup>(2)</sup> would be more accurately classified by Emo-SL, reflecting in its high precision (0.92) and recall (0.89).Furthermore, the strong Cohen's Kappa score (0.88) indicates a high level of agreement between the lexicon-derived classifications and human annotations, affirming the lexicon's reliability and alignment with human judgment. This is particularly noteworthy in the context of Arabic sentiment analysis, where linguistic subtleties and cultural nuances play a significant role.

When benchmarked against sophisticated ML models such as SVM, the Emo-SL still showcases competitive or superior outcomes. This comparison highlights the intrinsic value added by incorporating emoji-based features into sentiment analysis, enhancing the accuracy and depth of sentiment detection and classification in the complex linguistic landscape of Arabic social media. Our evaluation methodology, combining quantitative metrics with comparative benchmarks, attests to the Emo-SL Lexicon's technical robustness and practical applicability. It reflects an in-depth understanding of the challenges inherent in Arabic sentiment analysis, leveraging cutting-edge NLP and ML techniques to thoroughly refine and validate the lexicon. Consequently, the Emo-SL Lexicon makes a significant contribution to advancing sentiment analysis, particularly in enhancing the understanding and processing of emotional expressions in Arabic-language digital content.

Creating a sentiment lexicon that is equally accessible to humans and machines requires a blend of clarity, structured data, and intuitive usage guidelines. For human users, each sentiment term, such as " (joy) for positive or " (sadness) for negative, would include definitions and contextual examples like " "(I feel great joy when I am with my family), ensuring comprehensibility. The scoring might range from -1 for strongly negative sentiments, such as ""(anger), to +1 for strongly positive sentiments, clearly categorizing emotions with examples: " "(His anger was evident in his messages). For machine usability, the lexicon would be structured in a machine-readable format like JSON, detailing each entry's attributes (e.g., word, sentiment score) and facilitating API access for integration with NLP tools. This dual approach enables both humans and machines to effectively interpret and analyze sentiment in Arabic content, merging intuitive, example-rich guidelines with standardized, easily accessible data formats.

# A. ADAPTING THE EMO-SL FRAMEWORK TO OTHER LANGUAGES

Given that emojis are universally utilized across languages to express emotions, the core concept of the Emo-SL– assigning sentiment scores to emojis–holds potential for cross-lingual application. The sentiment values attributed to most emojis are relatively consistent across cultural and linguistic boundaries, providing a solid foundation for adaptation. As mentioned, the Emo-SL framework operates on the premise that emojis carry inherent sentiment values, which can be quantitatively assessed and utilized in sentiment analysis across different languages. Mathematically, this can be expressed as follows: Let E be the set of all emojis used across languages, where each emoji  $e_i \in E$  is associated with a sentiment score  $S(e_i)$ . The sentiment score  $S(e_i)$  is a real number that quantifies the sentiment expressed by  $e_i$ , where the score can range from negative to positive values indicating the sentiment spectrum.

The adaptation process involves conducting languagespecific sentiment analysis to understand the contextual usage of emojis within that language's social media content. This step is crucial for identifying any language-specific nuances in emoji sentiment expression. To adapt the Emo-SL for a specific language L, a corpus  $C_L$  of social media texts in Lcontaining emojis is collected. The adaptation process can be described as:

- Collecting a Representative Corpus:  $C_L = \{t_1, t_2, ..., t_n\}$ , where each  $t_i$  is a text sample containing one or more emojis.
- Annotation for Sentiment: Each text  $t_i$  is annotated with a sentiment label  $l_i$ , derived from a predefined set of sentiment categories. This step might involve human annotators or automated sentiment analysis tools refined for the target language.
- Emoji Sentiment Scoring: For each emoji  $e_j$  in  $C_L$ , calculate the sentiment score  $S_L(e_j)$  based on its contextual usage across the annotated texts, as described in section III-C.

Similar to the methodology applied in creating the Emo-SL for Arabic, creating equivalent lexicons for other languages would involve collecting a representative corpus of social media texts, annotating them for sentiment, and analyzing the use of emojis within these texts to assign accurate sentiment scores. The adaptation acknowledges the impact of linguistic and cultural nuances on sentiment expression. This involves: Collaborate with linguists to understand language-specific idioms, slang, and expressions that affect emoji sentiment interpretation. And, Engage cultural experts to identify emojis whose sentiment values might differ significantly across cultures.

Recognizing that linguistic and cultural nuances significantly affect sentiment expression, the adaptation process must include a thorough analysis of these factors. This might involve collaboration with linguists and cultural experts in the target language to ensure the lexicon accurately reflects sentiment expressions specific to that culture. Suppose we are adapting the Emo-SL for Language X. We collect a corpus  $C_X$  and observe that the  $\bigcirc$  emoji is predominantly used in contexts expressing joy. If 88% of texts containing  $\bigcirc$  are annotated with positive sentiment in Language X, the sentiment score  $S_X(\text{emoji}_)$  could be quantitatively set to a high positive value, reflecting its usage. This structured approach, combining quantitative sentiment scoring with qualitative linguistic and cultural analysis, provides a robust

framework for adapting the Emo-SL across languages. It ensures that the lexicon remains sensitive to the nuanced ways emojis are used to express sentiment in different linguistic and cultural contexts.

## **X. CONCLUSION**

This study unveiled the Emo-SL framework, a pioneering method aimed at augmenting sentiment analysis of Arabic tweets by integrating emoji-based attributes alongside machine learning (ML) strategies, thereby achieving substantial gains in sentiment classification accuracy. By incorporating emoji-derived features, the Emo-SL framework enhanced classification accuracy by 26.7%, highlighting the capacity of emojis to significantly enrich the extraction of informational content from text. This innovation presents a solid system for accurately identifying sentiments expressed in Arabic tweets, spanning a diverse array of emotions tied to prevalent topics of conversation. In practical terms, the Emo-SL framework realized an impressive accuracy rate of 86.3%, marking a significant 26.7% absolute improvement over traditional textonly approaches. This underscores the pivotal role that emojis serve in expressing and interpreting sentiment within Arabic social media contexts. The work propels forward the domain of sentiment analysis, introducing a novel methodology for assessing public sentiment and trends on various themes through Arabic-language Twitter data.

## A. LIMITATIONS AND FUTURE WORK

While this research demonstrates the utility of an emoji-based approach for the analysis of Arabic sentiment, certain limitations provide avenues for further exploration. Firstly, there is a shortage of large-scale public Arabic corpora and sentiment lexicons compared to English. As a morphologically complex language, adequately modeling Arabic requires expansive labeled data that span dialects and linguistic variations. The construction of such comprehensive datasets and dictionaries is a challenge for research. Second, handling informal dialectical Arabic prevalent on social networks poses difficulties due to its regional variances. Colloquial expressions and Egyptian or Levantine dialects differ considerably from Modern Standard Arabic in vocabulary and syntax. Our current lexicon-driven approach may be insufficient to capture these nuances. Advanced representation learning techniques like BERT could help derive generalized embeddings encompassing lexical and morphological characteristics. Transfer learning by fine-tuning contextual models on Arabic social media data may provide improved dialectal coverage. Another direction is enhancing emoji understanding through multimodal analysis-leveraging emoji semantics coupled with associated text, images, hashtags, etc. Exploring emoji relationships within sentence structure can also reveal useful insights. The complexities of informal Arabic necessitate larger datasets, richer lexicons, and novel deep-learning techniques. Our emoji-integrated methodology serves as a foundation for incorporating pictorial elements within these advanced frameworks to further advance our understanding of Arabic sentiments. Future studies will aim to address these limitations by incorporating context-aware ML models that can better understand the complexities of language use in social media. Further, we plan to expand our lexicon to include a wider range of emojis and explore the potential of deep learning techniques for automatic feature extraction and sentiment analysis. The Emo-SL framework represents a significant step forward in Arabic sentiment analysis by incorporating emoji-based features. However, challenges like noise handling, sarcasm detection, and dialect variations remain areas for future enhancement. The document points towards the need for advanced computational techniques and richer linguistic resources to further improve sentiment analysis accuracy in the face of these challenges.

#### ACKNOWLEDGMENT

The authors' research is a testament to the collaborative efforts of several respected institutions, whose contributions have been fundamental to the success of this study. They extend their gratitude to Southern Illinois University Carbondale (SIUC), USA; Jordan University of Science and Technology, Jordan; and Kingdom University, Bahrain. Each institution has provided a wealth of resources, academic expertise, and a collaborative spirit that has been indispensable in their pursuit of knowledge and the successful completion of this article. Their joint commitment to research excellence not only has propelled this project, but has also reinforced the value of academic cooperation.

#### REFERENCES

- T. H. Nguyen, K. Shirai, and J. Velcin, "Sentiment analysis on social media for stock movement prediction," *Expert Syst. Appl.*, vol. 42, no. 24, pp. 9603–9611, Dec. 2015.
- [2] F. Neri, C. Aliprandi, F. Capeci, M. Cuadros, and T. By, "Sentiment analysis on social media," in *Proc. IEEE/ACM Int. Conf. Adv. Social Netw. Anal. Mining*, Aug. 2012, pp. 919–926.
- [3] V. A. Kharde and P. S. Sonawane, "Sentiment analysis of Twitter data: A survey of techniques," 2016, arXiv:1601.06971.
- [4] L. Stark and K. Crawford, "The conservatism of emoji: Work, affect, and communication," *Social Media+Soc.*, vol. 1, no. 2, Jul. 2015, Art. no. 205630511560485.
- [5] L. Vidal, G. Ares, and S. R. Jaeger, "Use of emoticon and emoji in tweets for food-related emotional expression," *Food Quality Preference*, vol. 49, pp. 119–128, Apr. 2016.
- [6] S. Mohammad and P. Turney, "Emotions evoked by common words and phrases: Using mechanical Turk to create an emotion lexicon," in *Proc. NAACL HLT Workshop Comput. Approaches Anal. Gener. Emotion Text*, 2010, pp. 26–34.
- [7] S. R. El-Beltagy, "NileULex: A phrase and word level sentiment lexicon for Egyptian and modern standard Arabic," in *Proc. 10th Int. Conf. Lang. Resour. Eval. (LREC)*, 2016, pp. 2900–2905.
- [8] P. K. Novak, J. Smailović, B. Sluban, and I. Mozetič, "Sentiment of emojis," *PLoS ONE*, vol. 10, no. 12, Dec. 2015, Art. no. e0144296.
- [9] M. Kimura and M. Katsurai, "Automatic construction of an emoji sentiment lexicon," in *Proc. IEEE/ACM Int. Conf. Adv. Social Netw. Anal. Mining*, Jul. 2017, pp. 1033–1036.
- [10] C. Strapparava and A. Valitutti, "WordNet affect: An affective extension of wordnet," in *Proc. LREC*, vol. 4, 2004, pp. 1083–1086.
- [11] Y. Chen, J. Yuan, Q. You, and J. Luo, "Twitter sentiment analysis via bisense emoji embedding and attention-based LSTM," in *Proc. 26th ACM Int. Conf. Multimedia*, Oct. 2018, pp. 117–125.
- [12] B. Felbo, A. Mislove, A. Søgaard, I. Rahwan, and S. Lehmann, "Using millions of emoji occurrences to learn any-domain representations for detecting sentiment, emotion and sarcasm," 2017, arXiv:1708.00524.

- [13] M. Fernández-Gavilanes, J. Juncal-Martínez, S. García-Méndez, E. Costa-Montenegro, and F. J. González-Castaño, "Creating emoji lexica from unsupervised sentiment analysis of their descriptions," *Expert Syst. Appl.*, vol. 103, pp. 74–91, Aug. 2018.
- [14] I. Good, The Estimation of Probabilities: An Essay on Modern Bayesian Methods. Cambridge, MA, USA: MIT Press, 1965.
- [15] L. Yang and R. Jin, "Distance metric learning: A comprehensive survey," *Michigan State Univ.*, vol. 2, no. 2, pp. 1–4, 2006.
- [16] Y. K. Jain and S. K. Bhandare, "Min max normalization based data perturbation method for privacy protection," *Int. J. Comput. Commun. Technol.*, vol. 2, no. 8, pp. 45–50, Oct. 2011.
- [17] L. A. Shalabi, Z. Shaaban, and B. Kasasbeh, "Data mining: A preprocessing engine," J. Comput. Sci., vol. 2, no. 9, pp. 735–739, Sep. 2006.
- [18] P. Pandey, "Simplifying sentiment analysis using VADER in Python (on social media text)," *Medium*, Sep. 2018. [Online]. Available: https:// medium.com/analytics-vidhya/simplifying-social-media-sentimentanalysis-using-vader-in-python-f9e6ec6fc52f
- [19] N. A. Abdulla, N. A. Ahmed, M. A. Shehab, and M. Al-Ayyoub, "Arabic sentiment analysis: Lexicon-based and corpus-based," in *Proc. IEEE Jordan Conf. Appl. Electr. Eng. Comput. Technol. (AEECT)*, Dec. 2013, pp. 1–6.
- [20] C. Hutto and E. Gilbert, "VADER: A parsimonious rule-based model for sentiment analysis of social media text," *Proc. Int. AAAI Conf. Web Social Media*, vol. 8, no. 1, pp. 216–225, May 2014.
- [21] W. A. Hussien, Y. M. Tashtoush, M. Al-Ayyoub, and M. N. Al-Kabi, "Are emoticons good enough to train emotion classifiers of Arabic tweets?" in *Proc. 7th Int. Conf. Comput. Sci. Inf. Technol. (CSIT)*, Jul. 2016, pp. 1–6.
- [22] M. Rushdi Saleh, M. T. Martín-Valdivia, A. Montejo-Ráez, and L. A. Ureña-López, "Experiments with SVM to classify opinions in different domains," *Expert Syst. Appl.*, vol. 38, no. 12, pp. 14799–14804, Nov. 2011.
- [23] W. Medhat, A. Hassan, and H. Korashy, "Sentiment analysis algorithms and applications: A survey," *Ain Shams Eng. J.*, vol. 5, no. 4, pp. 1093–1113, Dec. 2014, doi: 10.1016/J.ASEJ.2014.04.011.
- [24] A. Balahur, "Methods and resources for sentiment analysis in multilingual documents of different text types," Ph.D. thesis, Dept. Softw. Comput. Syst., Univ. Alicante, Alicante, Spain, 2011, pp. 1–273.
- [25] A. Montoyo, P. Martínez-Barco, and A. Balahur, "Subjectivity and sentiment analysis: An overview of the current state of the area and envisaged developments," *Decis. Support Syst.*, vol. 53, no. 4, pp. 675–679, Nov. 2012.
- [26] D. Kang and Y. Park, "Review-based measurement of customer satisfaction in mobile service: Sentiment analysis and VIKOR approach," *Expert Syst. Appl.*, vol. 41, no. 4, pp. 1041–1050, Mar. 2014.
- [27] Y.-M. Li and T.-Y. Li, "Deriving market intelligence from microblogs," *Decis. Support Syst.*, vol. 55, no. 1, pp. 206–217, Apr. 2013.
- [28] H. Rui, Y. Liu, and A. Whinston, "Whose and what chatter matters? The effect of tweets on movie sales," *Decis. Support Syst.*, vol. 55, no. 4, pp. 863–870, Nov. 2013.
- [29] T. Dimson, "Emojineering Part 1: Machine learning for emoji trends," Instagram Eng. Blog, vol. 30, Jul. 2015.
- [30] S. Kiritchenko, X. Zhu, and S. M. Mohammad, "Sentiment analysis of short informal texts," J. Artif. Intell. Res., vol. 50, pp. 723–762, Aug. 2014.
- [31] N. Y. Habash, "Introduction to Arabic natural language processing," Synth. Lectures Human Lang. Technol., vol. 3, no. 1, pp. 1–187, Jan. 2010.
- [32] A. Farghaly and K. Shaalan, "Arabic natural language processing: Challenges and solutions," ACM Trans. Asian Lang. Inf. Process., vol. 8, no. 4, pp. 1–22, Dec. 2009.
- [33] A. Radwan, M. Amarneh, H. Alawneh, H. I. Ashqar, A. AlSobeh, and A. A. A. R. Magableh, "Predictive analytics in mental health leveraging LLM embeddings and machine learning models for social media analysis," *Int. J. Web Services Res.*, vol. 21, no. 1, pp. 1–22, Feb. 2024.
- [34] N. Abdulla, R. Majdalawi, S. Mohammed, M. Al-Ayyoub, and M. Al-Kabi, "Automatic lexicon construction for Arabic sentiment analysis," in *Proc. Int. Conf. Future Internet Things Cloud*, Aug. 2014, pp. 547–552.
- [35] G. Castellucci, D. Croce, and R. Basili, "Acquiring a large scale polarity lexicon through unsupervised distributional methods," in *Proc. Int. Conf. Appl. Natural Language Inf. Syst.* Springer, 2015, pp. 73–86.
- [36] R. M. Duwairi, N. A. Ahmed, and S. Y. Al-Rifai, "Detecting sentiment embedded in Arabic social media—A lexicon-based approach," J. Intell. Fuzzy Syst., vol. 29, no. 1, pp. 107–117, Sep. 2015.
- [37] K. Elshakankery and M. F. Ahmed, "HILATSA: A hybrid incremental learning approach for Arabic tweets sentiment analysis," *Egyptian Informat. J.*, vol. 20, no. 3, pp. 163–171, Nov. 2019.

- [39] B. Guthier, K. Ho, and A. El Saddik, "Language-independent data set annotation for machine learning-based sentiment analysis," in *Proc. IEEE Int. Conf. Syst., Man, Cybern. (SMC)*, Oct. 2017, pp. 2105–2110.
- [40] A. M. R. AlSobeh, I. AlAzzam, A. M. J. Shatnawi, and I. Khasawneh, "Cybersecurity awareness factors among adolescents in Jordan: Mediation effect of cyber scale and personal factors," *Online J. Commun. Media Technol.*, vol. 13, no. 2, 2023, Art. no. e202312.
- [41] F. Jiang, Y.-Q. Liu, H.-B. Luan, J.-S. Sun, X. Zhu, M. Zhang, and S.-P. Ma, "Microblog sentiment analysis with emoticon space model," *J. Comput. Sci. Technol.*, vol. 30, no. 5, pp. 1120–1129, Sep. 2015.
- [42] A. Hogenboom, D. Bal, F. Frasincar, M. Bal, F. De Jong, and U. Kaymak, "Exploiting emoticons in polarity classification of text," *J. Web Eng.*, vol. 14, nos. 1–2, pp. 22–40, 2015.
- [43] Y. M. Tashtoush and D. A. A. Orabi, "Tweets emotion prediction by using fuzzy logic system," in *Proc. 6th Int. Conf. Social Netw. Anal., Manage. Secur. (SNAMS)*, Oct. 2019, pp. 83–90.
- [44] A. M. R. AlSobeh, "OSM: Leveraging model checking for observing dynamic behaviors in aspect-oriented applications," *Online J. Commun. Media Technol.*, vol. 13, no. 4, 2023, Art. no. e202355.
- [45] L. Zhang, R. Ghosh, M. Dekhil, M. Hsu, and B. Liu, "Combining lexiconbased and learning-based methods for Twitter sentiment analysis," HP Laboratories, Italy, Tech. Rep. HPL-2011, 2011, vol. 89.
- [46] O. Darwish, A. Al-Fuqaha, G. B. Brahim, I. Jenhani, and M. Anan, "Towards a streaming approach to the mitigation of covert timing channels," in *Proc. 14th Int. Wireless Commun. Mobile Comput. Conf.* (*IWCMC*), Jun. 2018, pp. 255–260.
- [47] M. Shatnawi, Q. Abuein, and O. Darwish, "Verification Hadith correctness in Islamic web pages using information retrieval techniques," in *Proc. Int. Conf. Inf. Commun. Syst.*, 2011, pp. 164–167.
- [48] O. Karajeh, D. Darweesh, O. Darwish, N. Abu-El-Rub, B. Alsinglawi, and N. Alsaedi, "A classifier to detect informational vs. non-informational heart attack tweets," *Future Internet*, vol. 13, no. 1, p. 19, Jan. 2021.
- [49] A. M. R. AlSobeh and A. A. Magableh, "BlockASP: A framework for AOP-based model checking blockchain system," *IEEE Access*, vol. 11, pp. 115062–115075, 2023, doi: 10.1109/ACCESS.2023.3325060.
- [50] O. Appel, F. Chiclana, J. Carter, and H. Fujita, "A hybrid approach to the sentiment analysis problem at the sentence level," *Knowl.-Based Syst.*, vol. 108, pp. 110–124, Sep. 2016.
- [51] M. Al-Shalout, K. Mansour, K. E. Al-Qawasmi, and M. Rasmi, "Classifying date palm tree diseases using machine learning," in *Proc. Int. Eng. Conf. Electr., Energy, Artif. Intell. (EICEEAI)*, Nov. 2022, pp. 1–5.

**MANAR ALFREIHAT** received the B.Sc. degree in computer science from Al-Balqa Applied University, Ajloun, Jordan, in 2013, and the M.Sc. degree in computer science from Jordan University of Science and Technology, Irbid, Jordan, in 2021. She is currently the Head of the Information Unit, Ajloun Works Directorate, Ministry of Public Works and Housing, Ajloun. Her current research interests include sentiment analysis and artificial intelligence.



**OMAR SAAD ALMOUSA** received the B.Sc. degree in computer science from Jordan University of Science and Technology, in 2002, the M.Sc. degree in computer science from the University of Trento, Italy, in 2012, and the Ph.D. degree in computer science from the Technical University of Denmark, Denmark, in 2016. He is currently an Associate Professor with the Computer Science Department and the Cyber Security Department, Jordan University of Science and Technology. His

primary research interests include formal verification of security protocols, intelligent personal assistants, and sentiment analysis.



**YAHYA TASHTOUSH** received the B.Sc. and M.Sc. degrees in electrical engineering from Jordan University of Science and Technology (JUST), Irbid, Jordan, in 1995 and 1999, respectively, and the Ph.D. degree in computer engineering from the University of Alabama in Huntsville and the University of Alabama at Birmingham, AL, USA, in 2006 (joint degree). He is a Full Professor with the College of Computer and Information Technology, JUST. His current research interests

include the IoT, deep/machine learning, wireless networks, robotics, and fuzzy systems.



**ANAS ALSOBEH** (Member, IEEE) received the Ph.D. degree in computer science from Utah State University, in 2015. He is an esteemed Computer Scientist pushing the boundaries of information technology innovation across software engineering, cybersecurity analysis, data analysis and modeling, artificial intelligence, and the Internet of Things (IoT). As a Faculty Member of information technology (ITEC) with Southern Illinois University Carbondale (SIUC), he spear-

heads high-impact interdisciplinary research initiatives and trains future computer scientists, where he honed exceptional skills in aspect-oriented programming (AOP), distributed systems, and intelligent applications. His prolific academic career includes over 30 publications in top-middletier computer science journals and conferences. He served as a principal investigator (PI) for externally funded projects applying cutting-edge information technology to major challenges in computer science related to healthcare, education, and social services, such as the European Union and Erasmus+, HOPES-MADAD, and Horizon 2020. As an inventor, he develops next-generation solutions leveraging cloud computing, the Internet of Things, data analysis and modeling, digital social networks, and machine learning techniques. His intelligent systems are intended to revolutionize cybersecurity, enable precision medicine, and enhance learning outcomes. With exceptional technical skills and creative vision, he conducts pioneering research that pushes innovation pipelines from proof-of-concept to real-world deployment. He excels as a research mentor, guiding dozens of student capstone and thesis projects on topics spanning his diverse expertise. His commitment to student success fosters rising talent and ensures a vibrant future for information technology research. He continues to explore new frontiers where information technology can advance society under the guidance of interdisciplinary curiosity and technical brilliance. His research interests include software design and modeling, data analysis, web technology, security analysis, machine learning, and cloud computing.



**KHALID MANSOUR** received the Ph.D. degree in computer science from the Swinburne University of Technology, Melbourne, in 2014. Currently, he is an Associate Professor of computer science and the Dean of the College of Information Technology, Kingdom University, Bahrain. His research focuses on machine learning, information security, and multi-agent systems.



from Southern Illinois University Carbondale, USA. He is a scholar in the fields of data mining, data science, and machine learning. With a profound dedication to research and academia, he is currently the Dean of Oman College of Management and Technology, leveraging his expertise to shape the academic landscape. He is a holder of the esteemed rank of an Associate Professor, he continues to work and efforts toward excellence

HAZEM MIGDADY received the Ph.D. degree

in educational pursuits.

. . .