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## **RESEARCH ARTICLE**

# Weighted Bonferroni Aggregation Operators on Complex q-Rung Orthopair 2-Tuple Linguistic Variables With Application to Green Supply Chain Management

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**ABSTRACT** In this paper, we give advanced study in complex q-rung orthopair 2-tuple linguistic variables (CQRO2-TLVs). The major theme of the paper is to evaluate the novel concept of CQRO2-TLVs and their dominant operational laws so that it can be a competent procedure to assess ambiguous and erratic information in realistic decision problems. Furthermore, we derive the weighted Bonferroni aggregation operators with weighted Bonferroni mean (WBM) and weighted geometric Bonferroni mean (WGBM) based on the CQRO2-TLV information for exploring the complex q-rung orthopair 2-tuple linguistic WBM (CQRO2-TLWBM) and complex q-rung orthopair 2-tuple linguistic WGBM (CQRO2-TLWGBM) operators. Some flexible and reliable properties and theories for the CQRO2-TLWBM and CQRO2-TLWGBM operators are investigated. We then introduce two new techniques to manage the multi-attribute decision making (MADM) issues under the fuzzy environment based on these operators. We know that a green supply chain management integrates environmental, ethical, and social concerns that make more about environmental and social responsibility correlated with design, production and distribution. In this paper, we apply the proposed techniques to green supply chain management to express the efficacy and usefulness of the proposed techniques. We finally make the comparisons of the proposed operators with some existing operators that demonstrate the effectiveness of our proposed method.

**INDEX TERMS** Fuzzy sets, complex q-rung orthopair (CQRO) fuzzy sets, 2-tuple linguistic variables (2-TLVs), CQRO 2-TLVs, weighted Bonferroni aggregation operators, weighted Bonferroni mean (WBM), green supply chain.

### **I. INTRODUCTION**

Multi-attribute decision making (MADM) is a procedure for choosing the most ideal alternative among all accessible choices. It is important in the decision sciences. For most parts, choices and decisions in our day-by-day life issues are very complicated and have a significant part as a result in which we cannot generally have crisp data. To manage such issues, Zadeh [\[1\]](#page-16-0) in 1965 first gave the idea of

<span id="page-0-0"></span>The associate editor coordinating the review of this manuscript and approvi[n](https://orcid.org/0000-0002-1515-4243)g it for publication was Chun-Hao Chen<sup>1</sup>.

<span id="page-0-5"></span><span id="page-0-4"></span><span id="page-0-3"></span><span id="page-0-2"></span><span id="page-0-1"></span>fuzzy sets (FSs) in which FSs had been applied in various areas for handling uncertainty arising from vagueness and partial belongingness  $[2]$ ,  $[3]$ . However, the theory of FSs has only a belongingness grade. We notice that the non-belongingness grade is also presented in many real-life decisions because human beings have the freedom to take their decision in any direction. For this, intuitionistic FSs (IFSs) explored by Atanassov [4] [are](#page-16-3) stretched out from FSs with membership and non-membership values in which they got various applications in the literature [\[5\],](#page-16-4) [\[6\], an](#page-16-5)d [\[7\].](#page-16-6) Afterwards, Yager and Abbasov [\[8\]](#page-16-7) proposed Pythagorean

fuzzy sets (PFSs), an extended version of IFSs, as a compelling device for delineating the vulnerability of MADM issues. The PFSs are additionally described by the membership and non-membership degrees with a condition that the sum of the squares of both is not exceeded from a unit interval. PFSs are broader than IFSs in which they can take care of issues that IFSs cannot. For example, if a decision-making problem gives the membership and non-membership degrees as 0.7 and 0.6, respectively, at that point it is just substantial for PFSs. After the PFS was effectively introduced, numerous researchers started to consider it broadly and profoundly [\[9\],](#page-16-8) [\[10\].](#page-16-9)

<span id="page-1-1"></span><span id="page-1-0"></span>Additionally, Yager [\[11\]](#page-16-10) extended PFSs to be q-rung orthopair fuzzy sets (QROFSs) with a modified condition where the sum of q-powers of the membership and non-membership degrees is not exceeded from a unit interval. The QROFS is additionally described by the participation degree and the non-membership degree, whose aggregate of q-powers is not exactly or equivalent to 1. The QROFS is broader than PFSs and IFSs in which both IFSs and PFSs are special cases of QROFSs. The QROFS can take care of issues that the PFS and IFS cannot, for instance, if a DM problem gives the enrollment degree and the non-enrollment degree as 0.9 and 0.8, respectively, at that point it is just substantial for the QROFS. After the QROFS was effectively introduced, it got many advance studies [\[12\],](#page-16-11) [\[13\],](#page-16-12) [\[14\]. M](#page-16-13)oreover, in our day-to-day life, vulnerability and ambiguity that are available in the information happen simultaneously with changes to the stage (periodicity) of the information. Along these lines, the current speculations are inadequate to think about this data, and thus, there is a data misfortune during the procedure. Thus, we may ask what will happen if we change the range of FSs into a unit disc in the complex plane. For coping with more adequate vulnerability and ambiguity information in our day-to-day life, Ramot et al. [\[15\]](#page-16-14) proposed complex FSs (CFSs) which contain the complex-valued membership degrees in the form of complex numbers in a unit disc with the condition that the real part (also for imaginary part) of the membership degrees is between 0 and 1. As CFSs only consider the membership degree in the form of polar co-ordinates, Alkouri and Salleh [\[16\]](#page-16-15) extended CFSs to complex IFSs (CIFSs) that contains the membership and non-membership degrees in the form of complex number in a unit disc with the condition that the sum of real part (also for imaginary part) of the membership and non-membership degrees is not exceeded from a unit interval. Additionally, Ullah et al. [\[17\]](#page-16-16) and Akram and Naz [\[18\]](#page-16-17) modified the CIFSs to explore the complex PFSs (CPFSs) with the condition of the sum of squares of real parts (also for imaginary parts) of the membership and non-membership degrees not exceeded a unit interval with applications in pattern recognition and decision making.

<span id="page-1-7"></span><span id="page-1-5"></span>Afterwards, Liu et al. [\[19\]](#page-16-18) proposed complex QROFSs (CQROFSs) and showed them as a compelling device for delineating the vulnerability of MADM issues. The CQROFS is additionally described by the membership and

<span id="page-1-9"></span><span id="page-1-8"></span>non-membership degrees, whose aggregate of q-powers of the real part (also for imaginary part) is not exactly or equivalent to 1. CQROFSs are broader than CIFSs and CPFSs. Now and again, CQROFSs can take care of issues that the CPFS and IFS cannot, for instance, if a DM problem gives the enrollment degree and the non- enrollment degree as  $0.9e^{i2\pi(0.9)}$  and  $0.8e^{i2\pi(0.8)}$ , respectively, at that point it is just substantial for CQROFSs. Thus, CQROFSs demonstrate that they are more impressive for dealing with unsure issues. After the CQROFS was effectively introduced, numerous researchers started to consider it broadly and profoundly [\[20\],](#page-17-0) [\[21\]. I](#page-17-1)n general, a linguistic variable is a variable whose qualities are words or sentences in the fake language. Zadeh [\[22\]](#page-17-2) used linguistic variables in approximate reasoning. Different analysts had also investigated the philosophy of linguistic MADM issues [\[23\],](#page-17-3) [\[24\]. I](#page-17-4)n some handy issues, the single linguistic term set cannot include those cases, which contains two terms like truth and lie grades. For managing such sorts of issues, Herrera and Martinez  $[25]$  established the 2-tuple lin-guistic computational model, and Herrera and Martinez [\[26\]](#page-17-6) established the fuzzy 2-tuple linguistic representation model. Further, the intuitionistic fuzzy 2-tuple linguistic terms set was explored by Liu and Chen [\[27\]. T](#page-17-7)he Pythagorean fuzzy 2-tuple linguistic aggregation operators were explored by Wei et al. [\[28\], a](#page-17-8)nd Ju et al. [\[29\]](#page-17-9) considered 2-tuple linguistic variables based on QROFSs.

<span id="page-1-17"></span><span id="page-1-16"></span><span id="page-1-15"></span><span id="page-1-14"></span><span id="page-1-13"></span><span id="page-1-12"></span><span id="page-1-11"></span><span id="page-1-10"></span><span id="page-1-3"></span><span id="page-1-2"></span>Addressing or collecting the information into a singleton set is a very complicated and challenging task for scholars in which the Bonferroni mean (BM) operator, investigated by Bonferroni [\[30\], is](#page-17-10) very flexible and dominant for aggregating the collection of data. The BM operator became to be a compelling strategy to assess impeccably the interrelationship among the qualities. The BM operator had resuscitated broad consideration from specialists and different researchers that was also effectively used in various fields [\[31\],](#page-17-11) [\[32\],](#page-17-12) [\[33\].](#page-17-13) On the other hand, global warming and climate change had heavily affected environment and human life on the earth. Environmental issues have been increasing. To integrate environmental concerns into green supply chain management (GSCM) becomes more important. Ashley [\[34\]](#page-17-14) considered the issue about designing for the environment. Jelinski et al. [\[35\]](#page-17-15) gave the concepts and approaches in industrial ecology. Sarkis [\[36\]](#page-17-16) considered a decision framework for GSCM. Srivastava [\[37\]](#page-17-17) gave a state-of-the-art literature review for GSCM. More researchers made researches on GSCM broadly [\[38\],](#page-17-18) [\[39\]. F](#page-17-19)urthermore, there were some fuzzy techniques been applied in GSCM in the literature [\[40\],](#page-17-20) [\[41\],](#page-17-21) [\[42\], a](#page-17-22)nd [\[43\].](#page-17-23)

<span id="page-1-25"></span><span id="page-1-24"></span><span id="page-1-23"></span><span id="page-1-22"></span><span id="page-1-21"></span><span id="page-1-20"></span><span id="page-1-19"></span><span id="page-1-18"></span><span id="page-1-6"></span><span id="page-1-4"></span>We observe that there is less study in the idea of 2-tuple linguistic variables based on CQROFSs and no any application of CQROFSs in GSCM in the literature. Keeping the advantages of the CQROFSs and 2-tuple linguistic variables, we make the advanced study in complex q-rung orthopair 2-tuple linguistic variables (CQRO2-TLVs). In this paper, we first give the novel concept of CQRO2-TLVs and their dominant operational laws, then develop the

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weighted Bonferroni aggregation operators (WBAOs) with CQRO2-TLVs, such as complex q-rung orthopair 2-tuple linguistic (CQRO2-TL) weighted Bonferroni mean (CQRO2- TLWBM) and CQRO2-TL weighted geometric Bonferroni mean (CQRO2-TLWGBM). We also apply these operators in GSCM and make the comparisons of the proposed operators with some existing operators. The main contributions of the paper are listed as follows:

- 1) To evaluate the novel concept of CQRO2-TLVs and their dominant operational laws.
- 2) To derive the WBM and WGBM operators based on CQRO2-TLVs, such as CQRO2-TLWBM and CQRO2-TLWGBM operators. Some flexible and reliable properties for both operators are also derived.
- 3) Based on the CQRO2-TLWBM and CQRO2-TLWGBM operators, we give two new techniques to manage the multi-attribute decision making (MADM) issues.
- 4) Since a green supply chain management (GSCM) is important in environment and human life, we apply the proposed techniques to GSCM to express the efficacy and usefulness of the proposed techniques.
- 5) The comparative analysis between the proposed and existing methods is made to demonstrate the effectiveness of the proposed method.

The rest of this article is organized as follows. In Section  $II$ , basic notions of CQROFSs, 2-TLVs and their WBM, WGBM operators are briefly reviewed. In Section [III,](#page-3-0) we evaluate the novel concept of CQRO2-TLVs and their dominant operational laws. To examine the interrelationships among CQRO2-TLVs, the WBM and WGBM operators combined with CQRO2-TLVs are then proposed for exploring the CQRO2-TLWBM and CQRO2-TLWGBM operators. Furthermore, we also study their properties with more theorems. In Section [IV,](#page-9-0) we introduce two new techniques to manage the MADM issues under the fuzzy environment and then apply it to GSCM to demonstrate the efficacy and usefulness of the proposed techniques. We also make comparative analysis on the proposed and existing operators to show the effectiveness of our proposed operators. Finally, we give conclusions in Section [V.](#page-16-19)

### <span id="page-2-0"></span>**II. PRELIMINARIES**

Basic notions of CQROFSs, 2-TLVs and their WBM, WGBM operators are briefly reviewed in this section. Throughout, the symbols  $\mathcal{X}_{UNI}$ ,  $\mathcal{M}_{\mathcal{Q}_{CQRP}}$ ,  $\mathcal{M}_{\mathcal{Q}_{CQIP}}$ ,  $\mathcal{N}_{\mathcal{Q}_{CQRP}}$  and  $\mathcal{N}_{\mathcal{Q}_{CQIP}}$ denote the universal set, real part and imaginary part of the complex-valued supporting grade, real part and imaginary part of the complex-valued supporting against grade, respectively.

*Definition 1 (Liu et al. [\[19\]\):](#page-16-18)* A CQROFS is an object of the following form:

$$
Q_{CQ} = \{ (\tilde{x}, (\mathcal{M}_{Q_{CQ}}(\tilde{x}), \mathcal{N}_{Q_{CQ}}(\tilde{x}))): \tilde{x} \in \mathcal{X}_{UNI} \}
$$
 (1)

where  $M_{Q_{CQ}}(\tilde{x}) = M_{Q_{CQRP}}(\tilde{x}) e^{i2\pi \left(M_{Q_{CQIP}}(\tilde{x})\right)}$  and  $\mathcal{N}_{Q_{CQ}}(\tilde{x}) = \mathcal{N}_{Q_{CQRP}}(\tilde{x}) e^{i2\pi \left(\mathcal{N}_{Q_{CQIP}}(\tilde{x})\right)}$  denote the complex grade of supporting and the complex grade of supporting against with the conditions:  $0 \leq \mathcal{M}_{Q_{CQRP}}^{q_{SC}} +$  $\mathcal{N}_{\Omega}^{qsc}$  $\frac{q_{SC}}{Q_{CQRP}}$   $\leq$  1 and 0  $\leq$   $\mathcal{M}_{Q_{CQIP}}^{q_{SC}}$  +  $\mathcal{N}_{Q_{CQ}}^{q_{SC}}$  $\frac{q_{SC}}{Q_{CQIP}} \leq 1.$ Additionally, the complex grade of refusal is stated by:  $\mathcal{R}_{CQR}\left(\tilde{x}\right) = \mathcal{R}_{CQRRP}\left(\tilde{x}\right) e^{i2\pi \left(\mathcal{R}_{CQRIP}(\tilde{x})\right)} = \left(1 - \left(\mathcal{M}_{Q_{CQRP}}^{q_{SC}}\right) \right)$  $+\mathcal{N}_{Q_{CQRP}}^{q_{SC}}\bigg)\bigg)^{1/q_{SC}}e^{i2\pi\big(1-\big(\mathcal{M}_{Q_{CQIP}}^{q_{SC}}+\mathcal{N}_{Q_{CQIP}}^{q_{SC}})\big)^{1/q_{SC}}}.$  The complex q-rung orthopair fuzzy number (CQROFN) is stated by  $\mathcal{Q}_{CQ} = \left( \mathcal{M}_{\mathcal{Q}_{CQRP}} e^{i2\pi \left( \mathcal{M}_{\mathcal{Q}_{CQIP}} \right)}, \mathcal{N}_{\mathcal{Q}_{CQRP}} e^{i2\pi \left( \mathcal{N}_{\mathcal{Q}_{CQIP}} \right)} \right).$ *Definition 2 (Liu et al. [\[19\]\):](#page-16-18)* For any two CQROFNs

$$
Q_{CQ-1}
$$
  
= 
$$
\left(\mathcal{M}_{Q_{CQRP-1}}e^{i2\pi(\mathcal{M}_{Q_{CQIP-1}})}, \mathcal{N}_{Q_{CQRP-1}}e^{i2\pi(\mathcal{N}_{Q_{CQIP-1}})})\right)
$$

and

$$
Q_{CQ-2}
$$
  
=  $\left(M_{Q_{CQRP-2}}e^{i2\pi (M_{Q_{CQIP-2}})}, \mathcal{N}_{Q_{CQRP-2}}e^{i2\pi (N_{Q_{CQIP-2}})}\right)$ 

with  $\varrho_{SC}, \sigma_{SC} \geq 1$ , the followings are defined:

1. 
$$
Q_{CQ-1} \oplus Q_{CQ-2}
$$
  
\n
$$
= \begin{pmatrix}\n\left(\mathcal{M}_{Q_{CQRP-1}}^{q_{SC}} + \mathcal{M}_{Q_{CQRP-2}}^{q_{SC}} - \mathcal{M}_{Q_{CQRP-1}}^{q_{SC}}\mathcal{M}_{Q_{CQRP-2}}^{q_{SC}}\right)\frac{1}{q_{SC}} \\
i2\pi\left(\mathcal{M}_{Q_{CQPP-1}}^{q_{SC}} + \mathcal{M}_{Q_{CQPP-2}}^{q_{SC}} - \mathcal{M}_{Q_{CQPP-1}}^{q_{SC}}\mathcal{M}_{Q_{CQPP-2}}^{q_{SC}}\right) + \frac{1}{q_{SC}} \\
\frac{\partial Q_{CQRP-1}}{\partial Q_{CQ-2}}\mathcal{M}_{Q_{CQRP-2}}\mathcal{M}_{Q_{CQPP-1}}\mathcal{M}_{Q_{CQPP-1}}\mathcal{M}_{Q_{CQPP-2}}\mathcal{M}_{Q_{CQPP-1}}\mathcal{M}_{Q_{CQPP-1}}\mathcal{M}_{Q_{CQRP-2}}\mathcal{M}_{Q_{CQRP-1}}\mathcal{M}_{Q_{C
$$

$$
= \left( \left(1 - \left(1 - \frac{\sqrt{4SC}}{2CQRP-1}\right)^{PSC}\right)^{\frac{1}{q_{SC}}} e^{i2\pi \left(1 - \left(1 - \frac{\sqrt{4SC}}{2CQIP-1}\right)^{PSC}\right)^{\frac{1}{q_{SC}}}} \right)
$$
\n*Definition 3 (Liu et al. [19]):* For any CQROFN

$$
Q_{CQ-1}
$$
  
=  $(M_{Q_{CQRP-1}}e^{i2\pi}(M_{Q_{CQIP-1}}), N_{Q_{CQRP-1}}e^{i2\pi}(N_{Q_{CQIP-1}})),$ 

the score function and accuracy function are defined as:

$$
S_{SF} (Q_{CQ-1})
$$
  
=  $\frac{1}{2} \left( \mathcal{M}_{Q_{CQRP-1}}^{g_{SC}} - \mathcal{N}_{Q_{CQRP-1}}^{g_{SC}} + \mathcal{M}_{Q_{CQIP-1}}^{g_{SC}} - \mathcal{N}_{Q_{CQIP-1}}^{g_{SC}} \right)$  (2)

.

$$
\mathcal{H}_{AF} \left( \mathcal{Q}_{CQ-1} \right) = \frac{1}{2} \left( \mathcal{M}_{\mathcal{Q}_{CQRP-1}}^{q_{SC}} + \mathcal{N}_{\mathcal{Q}_{CQRP-1}}^{q_{SC}} + \mathcal{M}_{\mathcal{Q}_{CQIP-1}}^{q_{SC}} + \mathcal{N}_{\mathcal{Q}_{CQIP-1}}^{q_{SC}} \right)
$$
\n(3)

where  $S_{SF}$   $(Q_{CQ-1})$  ∈[−1, 1] and  $\mathcal{H}_{AF}$   $(Q_{CQ-1})$  ∈[0, 1]. For examining the relationships between any two CQROFNs

$$
\mathcal{Q}_{CQ-1} = \left(\mathcal{M}_{\mathcal{Q}_{CQRP-1}}e^{i2\pi(\mathcal{M}_{\mathcal{Q}_{CQIP-1}})}, \mathcal{N}_{\mathcal{Q}_{CQRP-1}}e^{i2\pi(\mathcal{N}_{\mathcal{Q}_{CQIP-1}})}\right)
$$

and

$$
Q_{CQ-2}
$$
  
=  $\left(M_{Q_{CQRP-2}}e^{i2\pi\left(M_{Q_{CQIP-2}}\right)}, \mathcal{N}_{Q_{CQRP-2}}e^{i2\pi\left(\mathcal{N}_{Q_{CQIP-2}}\right)}\right)$ ,

the following properties are followed:

1. If 
$$
S_{SF} (Q_{CQ-1}) \geq S_{SF} (Q_{CQ-2}) \Longrightarrow Q_{CQ-1} \geq Q_{CQ-2};
$$

2. If  $S_{SF} (Q_{CQ-1}) = S_{SF} (Q_{CQ-2}) \implies$ 1) If  $H_{AF}$   $(Q_{CQ-1}) \geq H_{AF}$   $(Q_{CQ-2}) \Longrightarrow Q_{CQ-1} \geq Q_{CQ-2};$ 

2) If  $\mathcal{H}_{AF}(\mathcal{Q}_{CQ-1}) = \mathcal{H}_{AF}(\mathcal{Q}_{CQ-2}) \Longrightarrow \mathcal{Q}_{CQ-1} = \mathcal{Q}_{CQ-2}.$ *Definition 4 (Herrera and Martinez [\[25\]\):](#page-17-5)* For a linguistic term set  $S_{LT} = \{s_{S_{LT-0}}, s_{S_{LT-1}}, s_{S_{LT-2}}, s_{S_{LT-3}}, \ldots, s_{S_{LT-2g}}\}$ with  $\beta_{SC} \in [0, 1]$ , the 2-tuple linguistic function  $\Delta_{LT}$  is an object of the following form:

$$
\Delta_{LT} : [0, 1] \rightarrow S_{LT} \times \left[ -\frac{1}{2g}, \frac{1}{2g} \right]
$$
  

$$
\Delta_{LT} (\beta_{SC}) = (s_{SLT-j}, \alpha_{SC})
$$
 (4)

with 
$$
\begin{cases} s_{S_{LT-j}} & j = round \ (\beta_{SC}, g) \\ \alpha_{SC} = \beta_{SC} - \frac{j}{g} & \alpha_{SC} \in \left[ -\frac{1}{2g}, \frac{1}{2g} \right] \end{cases}
$$
 (5)

The 2-tuple linguistic inverse function  $\Delta_{LT}^{-1}$  is an object of the following form:

$$
\Delta_{LT}^{-1}: S_{LT} \times \left[ -\frac{1}{2g}, \frac{1}{2g} \right] \to [0, 1] \tag{6}
$$

$$
\Delta_{LT}^{-1} \left( s_{S_{LT-j}}, \alpha_{SC} \right) = \frac{j}{g} + \alpha_{SC} = \beta_{SC} \tag{7}
$$

*Definition 5:* For any positive numbers  $Q_i$ ,  $j = 1, 2, 3, \dots, m$ , the weighted Bonferroni mean (WBM) operator is an object of the following form:

$$
WBM^{scQ,tcQ} (Q_1, Q_2, \dots, Q_m)
$$
  
= 
$$
\left(\sum_{j,k=1}^m \omega_{W-j}\omega_{W-k} Q_j^{scQ} Q_k^{tcQ}\right)^{\frac{1}{scQ+tCQ}}
$$
 (8)

where  $\omega_W = (\omega_{W-1}, \omega_{W-2}, \dots, \omega_{W-m})^T$  denotes the weight vector with the condition  $\sum_{j=1}^{m} \omega_{W-j} = 1$ .

*Definition 6:* For any positive numbers  $Q_i$ ,  $j = 1, 2, 3, \ldots, m$ , the weighted geometric BM (WGBM) operator is an object of the following form:

$$
\textit{WGBM}^{\textit{sc}_Q,\textit{tc}_Q}\left(\mathcal{Q}_1,\mathcal{Q}_2,..,\mathcal{Q}_m\right)
$$

 $=$   $\frac{1}{1}$ s*CQ* + t*CQ*  $\prod_{j,k=1}^m (s_{CQ}Q_j + t_{CQ}Q_k)^{\omega_{W-j}\omega_{W-k}}$ (9)

where  $\omega_W = (\omega_{W-1}, \omega_{W-2}, \dots, \omega_{W-m})^T$  denotes the weight vector with the condition  $\sum_{j=1}^{m} \omega_{W-j} = 1$ .

### <span id="page-3-0"></span>**III. THE PROPOSED CQRO2-TLV WITH CQRO2-TLWBM AND CQRO2-TLWGBM OPERATORS**

In this section, we first propose the novel approach of CQRO2-TLV. We give the definitions of CQRO2-TLV with their operational laws, score function, accuracy function, and also examine the relationships among CQRO2-TLVs. We consider the weighted Bonferroni mean (WBM) and weighted geometric Bonferroni mean (WGBM) operators, and then propose the complex q-rung orthopair 2-tuple linguistic WBM (CQRO2-TLWBM) and complex q-rung orthopair 2-tuple linguistic WGBM (CQRO2-TLWGBM) operators.

### A. COMPLEX Q-RUNG ORTHOPAIR 2-TUPLE LINGUISTIC VARIABLES (CQRO2-TLV)

*Definition 7:* A CQRO2-TLV is defined as an object of the following form:

$$
Q_{CQTL} = \{ ((s_{S_{LT}(\tilde{x})}, \alpha_{SC}), (\mathcal{M}_{Q_{CQTL}}(\tilde{x}), \mathcal{N}_{Q_{CQTL}}(\tilde{x}))): \tilde{x} \in \mathcal{X}_{UNI} \}
$$
\n(10)

where  $M_{Q_{CQTL}} = M_{Q_{RPTL}} e^{i2\pi M_{Q_{IPTL}}}$  and  $N_{Q_{CQTL}} =$  $\mathcal{N}_{Q_{RPTL}} e^{i2\pi \mathcal{N}_{Q_{IPTL}}}$ , with the conditions:  $0 \leq \mathcal{M}_{Q_{RPTL}}^{q_{SC}}(\tilde{x})$  +  $\mathcal{N}_{\Omega_{\rm{N}}}^{\mathcal{G}_{\rm{SC}}}$  $\frac{q_{SC}}{Q_{RPTL}}$  (*x*̃)  $\leq 1$ ,  $0 \leq \mathcal{M}_{Q_{IPTL}}^{q_{SC}}$  (*x*̃) +  $\mathcal{N}_{Q_{IPTL}}^{q_{SC}}$  $Q_{IPTL}^{q_{SC}}(\tilde{x}) \leq 1$  where the pair  $(s_{S_{LT}(\tilde{x})}, \alpha_{SC})$  is called 2-tulpe linguistic variable with  $\alpha_{SC} \in \left[ -\frac{1}{2g}, \frac{1}{2g} \right]$  and  $s_{S_{LT}(\tilde{x})} \in S_{LT}$ . Moreover,

$$
\zeta_{Q_{CQTL}}(\tilde{x}) = \zeta_{Q_{RPL}} e^{i2\pi \zeta_{Q_{IPL}}} = \left(1 - \left(\mathcal{M}_{Q_{RPL}}^{q_{SC}}(\tilde{x})\right)\right)
$$

$$
+ \mathcal{N}_{Q_{RPL}}^{q_{SC}}(\tilde{x})\right)^{\frac{1}{q_{SC}}} e^{i2\pi \left(1 - \left(\mathcal{M}_{Q_{IPL}}^{q_{SC}}(\tilde{x}) + \mathcal{N}_{Q_{IPL}}^{q_{SC}}(\tilde{x})\right)^{\frac{1}{q_{SC}}}\right)}
$$

is called refusal grade, and the complex q-rung orthopair 2-tuple linguistic number (CQRO2-TLN) is represented by

$$
Q_{CQTL} = ((s_{SLT}, \alpha_{SC}), (\mathcal{M}_{Q_{CQTL}}, \mathcal{N}_{Q_{CQTL}}))
$$
  
= 
$$
((s_{SLT}, \alpha_{SC}), (\mathcal{M}_{Q_{RPTL}}e^{i2\pi \mathcal{M}_{Q_{IPTL}}}, \mathcal{N}_{Q_{RPTL}}e^{i2\pi \mathcal{N}_{Q_{IPTL}}}))
$$
.  
*Definition 8:* For any two CQRO2-TLVs

<span id="page-3-1"></span>
$$
Q_{CQTL-1} = \left( \left( s_{SLT-1}, \alpha_{SC-1} \right), \left( \mathcal{M}_{Q_{RPTL-1}} e^{i2\pi \mathcal{M}_{Q_{PTL-1}}} \right), \times \mathcal{N}_{Q_{RPTL-1}} e^{i2\pi \mathcal{M}_{Q_{PTL-1}}} \right)
$$

and

$$
Q_{CQTL-2} = \left( \left( s_{SLT-2}, \alpha_{SC-2} \right), \left( \mathcal{M}_{Q_{RPTL-2}} e^{i2\pi \mathcal{M}_{Q_{IPTL-2}}}, \times \mathcal{N}_{Q_{RPTL-2}} e^{i2\pi \mathcal{M}_{Q_{IPTL-2}}} \right) \right),
$$

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the following operators are defined:

1. 
$$
Q_{C\mathcal{O}\mathcal{I}-1} \oplus_{C\mathcal{O}\mathcal{I}} Q_{C\mathcal{O}\mathcal{I}-2} \longrightarrow \frac{\Delta_{LT}\left(\Delta_{LT}^{-1} \left(s_{5_{LT-1}}, a_{5C-1}\right) + \Delta_{LT}^{-1} \left(s_{5_{KT-2}}, a_{5C-2}\right)\right)}{\Delta_{LT}\left(\Delta_{LT}^{-1} \left(\Delta_{CT}^{-1} \left(s_{5_{KT-1}}, a_{5C-1}\right) + \Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \right) \right)^{\frac{1}{6C_{C}}}\right)\right)} \right)}.
$$
\n2. 
$$
Q_{C\mathcal{O}\mathcal{I}-1} = Q_{C\mathcal{O}\mathcal{I}-2} \left(\Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \left(s_{5_{TT-1}} - \Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \left(s_{5_{TT-1}} - \Delta_{CT}^{-1} \right) \right)\right)^{\frac{1}{6C_{C}}}\right)\right)\right)\right).
$$
\n3. 
$$
Q_{C\mathcal{O}\mathcal{I}-1} = \left(\Delta_{LT}\left(\Delta_{CT}^{-1} \left(s_{5_{TT-1}}, a_{5C-1}\right) \times \Delta_{LT}^{-1} \left(s_{5_{KT-1}} - \Delta_{CT}^{-1} \right)\right)\right).
$$
\n4. 
$$
Q_{C\mathcal{O}\mathcal{I}-1} = \left(\Delta_{CT}\left(\Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \left(s_{5_{KT-1}}, a_{5C-1}\right) \times \Delta_{LT}^{-1} \left(\Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \Delta_{CT}^{-1} \right)\right)^{\frac{1}{6C_{C}}}\right)\right).
$$
\n4. 
$$
Q_{C\mathcal{O}\mathcal{I}-1} = \left(\Delta_{CT}\left(\Delta_{CT}^{-1} \left(\Delta_{CT}^{-1} \left(s_{5_{KT-1}}, a_{5C-1}\right) \right)^{\frac{1}{6C_{C}}}\right),
$$
\n5. 
$$
Q_{C\mathcal{O}\mathcal{I}-1}^{1}
$$
\n6. 
$$
Q_{C\mathcal{O}\mathcal{I}-1
$$

*Definition 9:* For any two CQRO2-TLVs

$$
Q_{CQTL-1} = \left( \left( s_{SLT-1}, \alpha_{SC-1} \right), \left( \mathcal{M}_{Q_{RPTL-1}} e^{i2\pi \mathcal{M}_{Q_{PTL-1}}} \right), \times \mathcal{N}_{Q_{RPTL-1}} e^{i2\pi \mathcal{N}_{Q_{PTL-1}}} \right)
$$

and

$$
Q_{CQTL-2} = \left( \left( s_{SLT-2}, \alpha_{SC-2} \right), \left( \mathcal{M}_{Q_{RPTL-2}} e^{i2\pi \mathcal{M}_{Q_{IPTL-2}}} \right), \times \mathcal{N}_{Q_{RPTL-2}} e^{i2\pi \mathcal{M}_{Q_{IPTL-2}}} \right),
$$

the score and accuracy functions are defined as [\(11\),](#page-5-0) shown at the bottom of the next page.

$$
\check{H}(\mathcal{Q}_{CQTL-1}) = \Delta_{LT}^{-1} \left( s_{S_{LT-1}}, \alpha_{SC-1} \right) \times \left( \mathcal{M}_{\mathcal{Q}_{RPTL-1}}^{q_{SC}} + \mathcal{M}_{\mathcal{Q}_{PTL-1}}^{q_{SC}} + \mathcal{M}_{\mathcal{Q}_{RPTL-1}}^{q_{SC}} + \mathcal{N}_{\mathcal{Q}_{PTL-1}}^{q_{SC}} \right)
$$
\n
$$
(12)
$$

Based on the above two notions, the compassion between two CQROF2-TLNs is given by:

1. If  $\oint Q_{CQTL-1} > \oint Q_{CQTL-2}$ , then  $Q_{CQTL-1} >$ Q*CQTL*−2;

2. If 
$$
\zeta(\mathcal{Q}_{CQTL-1}) = \zeta(\mathcal{Q}_{CQTL-2})
$$
, then:

- 1) If  $\check{H}(\mathcal{Q}_{CQTL-1})$  >  $\check{H}(\mathcal{Q}_{CQTL-2})$ , then  $Q_{COTL-1} > Q_{COTL-2}$ ;
- 2) If  $H(Q_{CQTL-1})$  =  $H(Q_{CQTL-2})$ , then Q*CQTL*−<sup>1</sup> = Q*CQTL*−2.

*Example 1:* For any two CQROF2-TLNs

$$
Q_{CQTL-1} = \left( \left( s_{SLT-2}, 0.01 \right), \left( 0.8e^{i2\pi (0.8)}, 0.6e^{i2\pi (0.6)} \right) \right)
$$

and

$$
Q_{CQTL-2} = ((s_{SLT-4}, -0.02), (0.9e^{i2\pi(0.9)}, 0.4e^{i2\pi(0.4)}))
$$
  
for  $q_{SC} = \delta_{SC} = 2$ .

### Then

1. 
$$
\begin{split} &\mathcal{Q}_{CQTL-1}\oplus_{CQTL} \mathcal{Q}_{CQTL-2} \\ &=\left(\begin{pmatrix} \Delta_{LT}\left(\Delta_{LT}^{-1}\left(s_{5_{LT-1}},0,01\right)+\Delta_{LT}^{-1}\left(s_{5_{LT-4}},-0.02\right)\right),\\ \left(0,0.8^2+0.9^2-0.8^2\times0.9^2\right)^\frac{1}{2}e^{j2\pi(0.8^2+0.9^2-0.8^2\times0.9^2)}^\frac{1}{2}\\ -\left(\begin{pmatrix} 0.9652)e^{j2\pi(0.9652)}\\ 0.0520)e^{j2\pi(0.9652)}\\ 0.024e^{j2\pi(0.94)}\\ \left(0.024)e^{j2\pi(0.94)}\end{pmatrix}\right)\right)=\left(\begin{pmatrix} \Delta_{LT}\left(\left(\frac{3}{4}+0.01\right)+\left(\frac{4}{4}-0.02\right)\right),\\ \left(0.9462\pi e^{j2\pi(0.9652)}\end{pmatrix}\right)\right)=\left(\begin{pmatrix} (s_{5_{LT-4}},0.49),\\ (0.24)e^{j2\pi(0.9652)}\\ (0.24)e^{j2\pi(0.9452)}\\ \left(0.024)e^{j2\pi(0.945)}\end{pmatrix}\right)\right).\\ &=\left(\begin{pmatrix} \Delta_{LT}\left(\Delta_{LT}^{-1}\left(s_{5_{KT-3}},0.01\right)\times\Delta_{LT}^{-1}\left(s_{5_{KT-4}},-0.02\right)\right),\\ \left(0,0.8^2+0.4^2-0.6^2\times0.4^2\right)^\frac{1}{2}e^{j2\pi(0.8^2+0.95)}\\ (0.68)e^{j2\pi(0.86)}\end{pmatrix}\right)=\left(\begin{pmatrix} (s_{5_{LT-3}},0.1665)\\ (0.88)e^{j2\pi(0.965)}\\ (0.88)e^{j2\pi(0.86)}\end{pmatrix}\right).\\ &=\left(\begin{pmatrix} \Delta_{LT}\left(\Delta_{LT}^{-1}\left(s_{5_{ST-2}},0.01\right)^2\right),\\ \left(0.068)e^{j2\pi(0.965)}\end{pmatrix}=\
$$

Furthermore, we examine the interrelationship between two CQRO2-TLVs with the help of score functions with

$$
\begin{aligned} \n\mathcal{S} \left( \mathcal{Q}_{CQTL-1} \right) \\ \n&= \frac{\Delta_{LT}^{-1} \left( s_{SL-2}, 0.01 \right) \times \left( 1 + 0.8^2 + 0.8^2 - 0.6^2 - 0.6^2 \right)}{4} \\ \n&= \frac{(0.51) \times (1.56)}{4} = 0.1989 \n\end{aligned}
$$

and

$$
\begin{aligned} \n\mathcal{S} \left( \mathcal{Q}_{CQTL-2} \right) &= \frac{\Delta_{LT}^{-1} \left( s_{SLT-4}, -0.02 \right) \times \left( 1 + 0.9^2 + 0.9^2 - 0.4^2 - 0.4^2 \right)}{4} \\ \n&= \frac{(0.98) \times (2.3)}{4} = 0.5635. \n\end{aligned}
$$

Thus, we have  $\oint \big( Q_{CQTL-2} \big)$  >  $\oint \big( Q_{CQTL-1} \big)$ . If  $\oint \varphi(Q_{CQTL-2})$  =  $\oint \varphi(Q_{CQTL-1})$ , then we use the accuracy function which will be discussed next in Eq.  $(15)$  of Theorem [2.](#page-5-2)

### B. THE CQRO2-TLWBM AND CQRO2-TLWGBM **OPERATORS**

We present the novel approach of the CQRO2-TLWBM and CQRO2-TLWGBM operators with their properties and theorems.

*Definition 10:* For any family of CQRO2-TLVs with

$$
Q_{CQTL-j} = \left( \left( s_{SLT-j}, \alpha_{SC-j} \right), \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}}, \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}} \right) \right), j = 1, 2, 3, ..., m,
$$

the CQRO2-TLWBM operator is defined as the following form:

$$
CQRO2-TLWBM^{s_{CQ},t_{CQ}} (Q_{CQTL-1}, Q_{CQTL-2}, ..., Q_{CQTL-m})
$$
  
= 
$$
(\bigoplus_{CQTL_{j,k=1}}^{m} (\omega_{W-j}\omega_{W-k} (Q_{CQTL-j}^{s_{CQ}})
$$

$$
\otimes_{CQTL} \mathcal{Q}_{CQTL-k}^{t_{CQ}} \bigg) \bigg) ^{\frac{1}{s_{CQ}+t_{CQ}}} \tag{13}
$$

where  $\omega_W = (\omega_{W-1}, \omega_{W-2}, \dots, \omega_{W-m})^T$  denotes the weight vector with the condition  $\sum_{j=1}^{m} \omega_{W-j} = 1$ .

<span id="page-5-4"></span>*Theorem 1:* For any family of CQRO2-TLVs with

$$
Q_{CQTL-j} = \left( \left( s_{SLT-j}, \alpha_{SC-j} \right), \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}}, \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} \right) \right), j = 1, 2, 3, ..., m,
$$

by using Definition [8](#page-3-1) we can obtain the following aggregated value  $(14)$ , as shown at the bottom of the next page.

*Proof:* We prove Eq. [\(14\)](#page-6-0) with as shown in the equation at the bottom of the next page.

Then

$$
\begin{split} &\mathcal{Q}^{s_{SC}}_{CQTL-j} \otimes_{CQTL} \mathcal{Q}^{t_{SC}}_{CQTL-k} \\ &= \left(\begin{pmatrix} \Delta_{LT}^{-1}\left(s_{S_{LT-j}},\alpha_{SC-j}\right)^{s_{SC}}\Delta_{LT}^{-1}\left(s_{S_{LT-k}},\alpha_{SC-k}\right)^{t_{SC}}\right), \\ \left(\Delta_{C_{RPTL-j}}^{-1}\mathcal{M}^{t_{SC}}_{Q_{RPTL-k}}e^{i2\pi \mathcal{M}^{s_{SC}}_{Q_{PPTL-j}}}\mathcal{M}^{t_{SC}}_{Q_{PPTL-k}}\right), \\ \left(1-\left(1-\mathcal{N}^{q_{CQ}}_{Q_{RPTL-j}}\right)^{s_{SC}}\left(1-\mathcal{N}^{q_{CQ}}_{Q_{RPTL-k}}\right)^{t_{SC}}\right)^{\frac{1}{q_{CQ}}}\times \\ e^{i2\pi\left(1-\left(1-\mathcal{N}^{q_{CQ}}_{Q_{PPTL-j}}\right)^{s_{SC}}\left(1-\mathcal{N}^{q_{CQ}}_{Q_{PPTL-k}}\right)^{t_{SC}}\right)^{\frac{1}{q_{CQ}}}}\end{pmatrix}\right) \end{split}
$$

further, as shown in the equation at the bottom of page 8.

Thus, Eq.  $(14)$  is proved.

Additionally, we can prove the properties of Idempotency, Monotonicity, and Boundedness.

<span id="page-5-2"></span>*Theorem 2:* For any family of CQRO2-TLVs

$$
Q_{CQTL-j} = \left( \left( s_{SLT-j}, \alpha_{SC-j} \right), \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}}, \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} \right) \right), j = 1, 2, 3, ..., m,
$$

if  $Q_{CQTL} = Q_{CQTL-j}$ , we have

*CQRO*2 − *TLWBM*s*CQ*,t*CQ* Q*CQTL*−1, Q*CQTL*−2, .., Q*CQTL*−**<sup>m</sup>**  $= Q_{COTL}$  (15)

*Proof:* We prove Eq. [\(15\)](#page-5-1) by

$$
CQRO2 - TLWBMs_{CQ}, t_{CQ} (QCQTL-1, QCQTL-2, ..., QCQTL-m)
$$
  
=  $(\bigoplus_{CQTL} m_{j,k=1}^m (\omega_{W-j}\omega_{W-k} (Q_{CQTL}^{s_{CQ}} \otimes_{CQTL} Q_{CQTL}^{t_{CQ}})))^{\frac{1}{s_{CQ}+t_{CQ}}}$   
=  $Q_{CQTL} (\bigoplus_{CQTL} m_{j,k=1}^m \omega_{W-j}\omega_{W-k})^{\frac{1}{s_{CQ}+t_{CQ}}} = Q_{CQTL}.$ 

<span id="page-5-3"></span>*Theorem 3:* For any two families of CQRO2-TLVs

$$
Q_{CQTL-j} = \left( (s_{SLT-j}, \alpha_{SC-j}) , \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} , \right) \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} \right)
$$

and

$$
Q_{CQTL-sj} = \left( \left( s_{SLT-sj}, \alpha_{SC-sj} \right), \left( \mathcal{M}_{Q_{RPTL-sj}} e^{i2\pi \mathcal{M}_{Q_{IPTL-sj}}} \right), \times \mathcal{N}_{Q_{RPTL-sj}} e^{i2\pi \mathcal{M}_{Q_{IPTL-sj}}} \right), j = 1, 2, 3, ..., m,
$$

if 
$$
Q_{CQTL-j} \leq Q_{CQTL-*j}
$$
, then we have  
\n $CQRO2 - TLWBM^{s_{CQ},t_{CQ}} (Q_{CQTL-1}, Q_{CQTL-2}, ..., Q_{CQTL-m})$   
\n $\leq CQRO2 - TLWBM^{s_{CQ},t_{CQ}}$   
\n $\times (Q_{CQTL-*1}, Q_{CQTL-*2}, ..., Q_{CQTL-*m})$  (16)

*Proof:* By hypothesis, it is given that

$$
Q_{CQTL-j} \leq Q_{CQTL-sj} \Longrightarrow (s_{S_{LT-j}}, \alpha_{SC-j})
$$
  
\n
$$
\leq (s_{S_{LT-sj}}, \alpha_{SC-sj}), \mathcal{M}_{Q_{RPTL-j}} \leq \mathcal{M}_{Q_{RPTL-j}},
$$
  
\n
$$
\mathcal{M}_{Q_{IPTL-j}} \leq \mathcal{M}_{Q_{IPTL-sj}}, \mathcal{N}_{Q_{RPTL-j}} \leq \mathcal{N}_{Q_{RPTL-sj}},
$$
  
\n
$$
\mathcal{N}_{Q_{IPTL-j}} \leq \mathcal{N}_{Q_{IPTL-sj}}
$$

Then

$$
\Delta_{LT} \left( \sum_{j,k=1}^{m} \omega_{W-j} \omega_{W-k} \left( \Delta_{LT}^{-1} \left( s_{S_{LT-j}}, \alpha_{SC-j} \right) \right)^{s_{CQ}} \times \left( \Delta_{LT}^{-1} \left( s_{S_{LT-k}}, \alpha_{SC-k} \right) \right)^{t_{CQ}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}}
$$
\n
$$
\leq \Delta_{LT} \left( \sum_{j,k=1}^{m} \omega_{W-sj} \omega_{W-*k} \left( \Delta_{LT}^{-1} \left( s_{S_{LT-sj}}, \alpha_{SC-*j} \right) \right)^{s_{CQ}}
$$
\n
$$
\times \left( \Delta_{LT}^{-1} \left( s_{S_{LT-*k}}, \alpha_{SC-*k} \right) \right)^{t_{CQ}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}}
$$

Further, we check it for the real part of supporting grade, such that as shown in the equation at the bottom of page 9.

Similarly, we can find the imaginary part of supporting grade with

<span id="page-5-1"></span>
$$
\left(\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{\mathcal{Q}_{I\!PTL-j}}^{q_{SC}s_{SC}}\mathcal{M}_{\mathcal{Q}_{I\!PTL-k}}^{q_{SC}t_{SC}}\right)^{\omega_{W-j\omega_{W-k}}}\right)^{\frac{1}{q_{SC}}}\right)^{\frac{1}{s_{CQ}+t_{CQ}}}
$$
\n
$$
\leq \left(\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{\mathcal{Q}_{I\!PTL-sj}}^{q_{SC}s_{SC}}\mathcal{M}_{\mathcal{Q}_{I\!PTL-k}}^{q_{SC}t_{SC}}\right)^{\omega_{W-j\omega_{W-k}}}\right)^{\frac{1}{q_{SC}}}\right)^{\frac{1}{s_{CQ}+t_{CQ}}}
$$

Similarly, we can find the real and imaginary part of supporting against grade with as shown in the equation at the bottom of page 9. From the above analysis, we get the result that

<span id="page-5-0"></span>
$$
CQRO2-TLWBM^{s_{CQ},t_{CQ}} (Q_{CQTL-1}, Q_{CQTL-2}, ..., Q_{CQTL-m})
$$
  
 
$$
\leq CQRO2-TLWBM^{s_{CQ},t_{CQ}}
$$

$$
\mathcal{S}\left(\mathcal{Q}_{CQTL-1}\right) = \frac{\Delta_{LT}^{-1}\left(s_{S_{LT-1}}, \alpha_{SC-1}\right) \times \left(1 + \mathcal{M}_{Q_{RPTL-1}}^{q_{SC}} + \mathcal{M}_{Q_{PTL-1}}^{q_{SC}} - \mathcal{N}_{Q_{RPTL-1}}^{q_{SC}} - \mathcal{N}_{Q_{PTL-1}}^{q_{SC}}\right)}{4}
$$
(11)

$$
\times (Q_{CQTL-*1}, Q_{CQTL-*2},.., Q_{CQTL-*m})
$$

<span id="page-6-1"></span>*Theorem 4:* For any family of CQRO2-TLVs

$$
Q_{CQTL-j} = \left( \left( s_{SLT-j}, \alpha_{SC-j} \right), \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} \right), \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} \right), j = 1, 2, 3, ..., m,
$$

if

 $\mathcal{Q}_{C}^{+}$ 

■

$$
\mathcal{L}_{CQTL} = \left( \max_{j} (s_{S_{LT-j}}, \alpha_{SC-j}), \left( \min_{j} \mathcal{M}_{Q_{RPTL-j}} e^{\sum_{j}^{i2\pi} \max_{j} \mathcal{M}_{Q_{IPTL-j}} \cdot} \right) \right)
$$

and

$$
\mathcal{Q}_{CQTL}^-
$$

= min *j sSLT*−*<sup>j</sup>* , α*SC*−*<sup>j</sup>* , min *j* MQ*RPTL*−*<sup>j</sup> e i*2π min *j* MQ*IPTL*−*<sup>j</sup>* , max *j* NQ*RPTL*−*<sup>j</sup> e i*2π max *j* NQ*IPTL*−*<sup>j</sup>* , then we have that

<span id="page-6-0"></span>
$$
Q_{CQTL} \le CQRO2 - TLWBM^{sc_2,tc_2} (Q_{CQTL-1}, Q_{CQTL-2}, ...)
$$
  
\n
$$
Q_{CQTL-m} \le Q_{CQTL}^+
$$
  
\n*Proof:* By using Theorems 2 and 3, we have  
\n
$$
CQRO2 - TLWBM^{sc_2,tc_2} (Q_{CQTL}^+, Q_{CQTL}^+, ... Q_{CQTL}^+)
$$
  
\n
$$
= Q_{CQTL}^+
$$

$$
CQRO2 - TLWBMsc_Q,tc_Q (Q_{CQTL-1}, Q_{CQTL-2}, ..., Q_{CQTL-m})
$$
\n
$$
\Delta_{LT} \left( \sum_{j,k=1}^{m} \omega_{W-j} \omega_{W-k} \left( \Delta_{LT}^{-1} (s_{S_{LT-j}}, \alpha_{SC-j}) \right)^{s_{CQ}} \left( \Delta_{LT}^{-1} (s_{S_{LT-k}}, \alpha_{SC-k}) \right)^{t_{CQ}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}},
$$
\n
$$
= \begin{pmatrix}\n\omega_{LT} \left( \prod_{j,k=1}^{m} \left( \frac{1}{\lambda_{S_{KT-j}}} \left( \frac{1}{\lambda_{S_{KT-j}}} \frac{1}{\lambda_{S_{KT-j}}} \frac{1}{\lambda_{S_{KT-j}}} \frac{1}{\lambda_{S_{KT-j}}} \right) \frac{1}{\lambda_{S_{KT-j}}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}}\n\end{pmatrix}
$$
\n
$$
= \begin{pmatrix}\n\omega_{K-j} \left( \prod_{j,k=1}^{m} \left( \frac{1}{\lambda_{S_{KT-j}}} \frac{1}{\lambda_{S_{KT-j}}} \frac{1}{\lambda_{S_{KT-j}}} \frac{1}{\lambda_{S_{KT-j}}} \right)^{\omega_{W-j} \omega_{W-k}} \frac{1}{\lambda_{S_{KT-j}}} \\
\vdots \\
\omega_{K-j} \left( \prod_{j,k=1}^{m} \left( \frac{1}{\lambda_{S_{KT-j}}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}} \left( \frac{1}{\lambda_{S_{KT-j}}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}} \frac{1}{\lambda_{S_{KT-j}}} \\
\omega_{K-j} \left( \prod_{j,k=1}^{m} \left( \frac{1}{\lambda_{S_{KT-j}}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}} \left( \frac{1}{\lambda_{S_{KT-j}}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}} \frac{1}{\lambda_{S_{KT-j}}} \\
e^{i2\pi i} \left( \prod_{j,k=1}^{m} \left( \frac{1}{\lambda_{S_{KT-j}}} \right)^{\frac{1}{s_{CQ}+t_{CQ}}} \left( \lambda_{S_{
$$

$$
\mathcal{Q}_{CQTL-j}^{ssc} = \left( \begin{pmatrix} \Delta_{LT} \left( \Delta_{LT}^{-1} \left( s_{S_{LT-j}}, \alpha_{SC-j} \right)^{ssc} \right), \\ \mathcal{M}_{Q_{RPTL-j}}^{ssc} e^{i2\pi \mathcal{M}_{Q_{PTL-j}}^{sc}}, \\ \left( 1 - \left( 1 - \mathcal{N}_{Q_{RPTL-j}}^{q_{CQ}} \right)^{ssc} \right)^{\frac{1}{q_{CQ}}} e^{i2\pi \left( 1 - \left( 1 - \mathcal{N}_{Q_{IPTL-j}}^{q_{CQ}} \right)^{ssc} \right)^{\frac{1}{q_{CQ}}} \right)} \end{pmatrix} \right)
$$
\n
$$
\mathcal{Q}_{CQTL-k}^{t_{SC}} = \left( \begin{pmatrix} \Delta_{LT}^{-1} \left( s_{S_{LT-k}}, \alpha_{SC-k} \right)^{t_{SC}} \right), \\ \mathcal{M}_{Q_{RPTL-k}}^{t_{SC}} e^{i2\pi \mathcal{M}_{Q_{IPTL-k}}^{t_{SC}}}, \\ \left( 1 - \left( 1 - \mathcal{N}_{Q_{RPTL-k}}^{q_{CQ}} \right)^{t_{SC}} \right)^{\frac{1}{q_{CQ}}} e^{i2\pi \left( 1 - \left( 1 - \mathcal{N}_{Q_{IPTL-k}}^{q_{CQ}} \right)^{t_{SC}} \right)^{\frac{1}{q_{CQ}}}} \end{pmatrix} \right)
$$

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$$
\frac{\bigoplus_{CQT_{j,k=1}^{m}} (\omega_{W\rightarrow j}\omega_{W-k}\left(Q_{j}^{s_{CQ}}\otimes_{CQT}Q_{k}^{t_{CQ}})\right)}{\left(\prod_{j,k=1}^{m}\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ}}\otimes_{C/T_{j}}Q_{k}^{t_{CQ}}\right)^{r_{CQ}}\right)\cdot\left(\prod_{j,k=1}^{m}\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ_{N}C}}\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ}}\right)^{r_{CQ}}\right)^{r_{CQ}}\right)\cdot\left(\prod_{j,k=1}^{m}\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ_{N}C}}\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ_{N}C}}\right)^{r_{CQ}}\right)^{r_{CQ}}\right)\cdot\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ_{N}C}}\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ_{N}C}}\right)^{r_{CQ}}\right)^{r_{CQ}}\right)\cdot\left(\prod_{j=1}^{m}\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ_{N}T_{j-j}}}\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ_{N-j}}}\right)^{r_{CQ}}\right)^{r_{CQ}}\right)\cdot\left(\prod_{j=1}^{m}\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ}}\right)^{r_{CQ}}\right)^{r_{CQ}}\right)^{r_{CQ}}\cdot\left(\prod_{j=1}^{m}\left(\prod_{j,k=1}^{m}\left(\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ}}\otimes_{C/T_{j-k}}Q_{k}^{t_{CQ}}\right)^{r_{CQ}}\right)^{r_{CQ}}\right)^{r_{CQ}}\right)\cdot\left(\prod_{j=1}^{m}\left(\sum_{j,k=1}^{m}\left(\mathcal{M}_{Q_{N}T_{j-j}}^{q_{CQ}}\otimes_{C/T_{j-k}}Q_{k}^{t_{CQ}}\right)^{
$$

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■

and

$$
CQRO2 - TLWBM^{scq,tcq} \left( \mathcal{Q}_{CQTL}^{-}, \mathcal{Q}_{CQTL}^{-}, \dots, \mathcal{Q}_{CQTL}^{-} \right)
$$
  
=  $\mathcal{Q}_{CQTL}^{-}.$ 

Then

$$
Q_{CQTL}^{-}
$$
\n
$$
= CQRO2 - TLWBM^{scq,tcq} \left(Q_{CQTL}^{-}, Q_{CQTL}^{-}, \ldots, Q_{CQTL}^{-}\right)
$$
\n
$$
\leq CQRO2 - TLWBM^{scq,tcq} \left(Q_{CQTL-1}, Q_{CQTL-2}, \ldots, Q_{CQTL-m}\right)
$$

$$
\leq CQRO2 - TLWBM^{scQ,tcQ} \left( \mathcal{Q}_{CQTL}^{+}, \mathcal{Q}_{CQTL}^{+}, \dots, \mathcal{Q}_{CQTL}^{+} \right)
$$
\n
$$
= \mathcal{Q}_{CQTL}^{+}
$$
\nHence\n
$$
\mathcal{Q}_{CQTL}^{-} \leq CQRO2 - TLWBM^{scQ,tcQ} \left( \mathcal{Q}_{CQTL-1}, \mathcal{Q}_{CQTL-2}, \dots, \mathcal{Q}_{CQTL-m} \right) \leq \mathcal{Q}_{CQTL}^{+}
$$

*Definition 11:* For any family of CQRO2-TLVs  
\n
$$
Q_{CQTL-j} = \left( (s_{SLT-j}, \alpha_{SC-j}) , \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} , \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{N}_{Q_{IPTL-j}}} \right) \right), j = 1, 2, 3, ..., m,
$$

$$
\mathcal{M}_{Q_{RPL-j}}^{q_{SC}sc} \mathcal{M}_{Q_{RPL-k}}^{q_{SC}t_{SC}} \leq \mathcal{M}_{Q_{RPL-k}j}^{q_{SC}t_{SC}} \mathcal{M}_{Q_{RPL-k}}^{q_{SC}t_{SC}} \Longrightarrow \prod_{j,k=1}^{m} \left( \mathcal{M}_{Q_{RPL-k}j}^{q_{SC}t_{SC}} \mathcal{M}_{Q_{RPL-k}}^{q_{SC}t_{SC}} \right)^{\omega_{W-j\omega_{W-k}}} \\ \geq \prod_{j,k=1}^{m} \left( \mathcal{M}_{Q_{RPL-k}j}^{q_{SC}t_{SC}} \mathcal{M}_{Q_{RPL-k}}^{q_{SC}t_{SC}} \right)^{\omega_{W-j\omega_{W-k}}} \\ \Longrightarrow \left( \left( \prod_{j,k=1}^{m} \left( \mathcal{M}_{Q_{RPL-j}}^{q_{SC}t_{SC}} \mathcal{M}_{Q_{RPL-k}}^{q_{SC}t_{SC}} \right)^{\omega_{W-j\omega_{W-k}}} \right)^{\frac{1}{q_{SC}}} \right)^{\frac{1}{s_{CC}+t_{CQ}}} \\ \leq \left( \left( \prod_{j,k=1}^{m} \left( \mathcal{M}_{Q_{RPL-j}}^{q_{SC}t_{SC}} \mathcal{M}_{Q_{RPL-k}}^{q_{SC}t_{SC}} \right)^{\omega_{W-j\omega_{W-k}}} \right)^{\frac{1}{q_{SC}}} \right)^{\frac{1}{s_{CC}+t_{CQ}}} \\
$$

$$
\begin{split} \left(\left(\prod_{j,k=1}^{m}\left(\left(\begin{matrix}1-\\ \sqrt{g_{SC}}\\ \sqrt{g_{RFTL-j}}\end{matrix}\right)^{c_{SC}}\left(\begin{matrix}1-\\ \sqrt{g_{SC}}\\ \sqrt{g_{RFTL-k}}\end{matrix}\right)^{c_{SV-j\omega_{W-k}}}\right)^{\frac{1}{c_{CC}+c_{CQ}}}\right)^{\frac{1}{c_{SC}}} \\ &\geq\left(\left(\prod_{j,k=1}^{m}\left(\left(\begin{matrix}1-\\ \sqrt{g_{SC}}\\ \sqrt{g_{RFTL-s}}\end{matrix}\right)^{c_{SC}}\left(\begin{matrix}1-\\ \sqrt{g_{SC}}\\ \sqrt{g_{RFTL-s}}\end{matrix}\right)^{c_{SC}}\right)^{c_{SV-j\omega_{W-k}}}\right)^{\frac{1}{c_{CC}+c_{CQ}}}\right)^{\frac{1}{c_{SC}}} \\ &\Longrightarrow \left(\left(\prod_{j,k=1}^{m}\left(\left(\begin{matrix}1-\\ \sqrt{g_{SC}}\\ \sqrt{g_{SFTL-j}}\end{matrix}\right)^{c_{SC}}\left(\begin{matrix}1-\\ \sqrt{g_{SC}}\\ \sqrt{g_{LPTL-k}}\end{matrix}\right)^{c_{SV-j\omega_{W-k}}}\right)^{\frac{1}{c_{CC}+c_{CQ}}}\right)^{\frac{1}{c_{SC}+c_{CQ}}}\\ &\geq\left(\left(\prod_{j,k=1}^{m}\left(\left(\begin{matrix}1-\\ \sqrt{g_{SC}}\\ \sqrt{g_{LPTL-sj}}\end{matrix}\right)^{c_{SC}}\left(\begin{matrix}1-\\ \sqrt{g_{SL}}\\ \sqrt{g_{LPTL-sk}}\end{matrix}\right)^{c_{SC}}\right)^{\omega_{W-j\omega_{W-k}}}\right)^{\frac{1}{c_{CC}+c_{CQ}}}\right)^{\frac{1}{c_{SC}}} \end{split}
$$

the CQRO2-TLWGBM operator is defined as the following form:

$$
CQRO2 - TLWGBM^{s_{CQ},t_{CQ}} \times (\mathcal{Q}_{CQTL-1}, \mathcal{Q}_{CQTL-2}, ..., \mathcal{Q}_{CQTL-m})
$$
  
= 
$$
\frac{1}{s_{CQ} + t_{CQ}} (\mathcal{Q}_{CQTL_{j,k=1}} (s_{CQ} \mathcal{Q}_{CQTL-j})
$$
  

$$
\oplus_{CQTL} t_{CQ} \mathcal{Q}_{CQTL-k}))^{\omega_{W-j}\omega_{W-k}}
$$
(18)

where  $\omega_W = (\omega_{W-1}, \omega_{W-2}, \dots, \omega_{W-m})^T$  denotes the weight vector with the condition  $\sum_{j=1}^{m} \omega_{W-j} = 1$ .

*Theorem 5:* For any family of CQRO2-TLV

$$
Q_{CQTL-j} = \left( \left( s_{SLT-j}, \alpha_{SC-j} \right), \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{I\!PTL-j}}}, \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{I\!PTL-j}}}\right) \right), j = 1, 2, 3, ..., m,
$$

the aggregated values by using Definition  $8$  are as follows [\(19\),](#page-10-0) shown at the bottom of the next page.

*Proof:* Proof of this theorem is similar to the proof of Theorem [1.](#page-5-4)

*Theorem 6:* For any family of CQRO2-TLVs

$$
Q_{CQTL-j} = \left( \left( s_{SLT-j}, \alpha_{SC-j} \right), \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}}, \right) \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}}\right), j = 1, 2, 3, ..., m,
$$

if  $Q_{CQTL} = Q_{CQTL-j}$ , then

*CQRO*2 − *TLWGBM*s*CQ*,t*CQ*

$$
\times (Q_{CQTL-1}, Q_{CQTL-2}, \dots, Q_{CQTL-m}) = Q_{CQTL} \quad (20)
$$

*Proof:* Proof of this theorem is similar to the proof of Theorem [2.](#page-5-2)

*Theorem 7:* For any two families of CQRO2-TLVs

$$
Q_{CQTL-j} = \left( (s_{SLT-j}, \alpha_{SC-j}) , \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} , \right) \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} \right)
$$

and

$$
Q_{CQTL-sj} = \left( \left( s_{SLT-sj}, \alpha_{SC-sj} \right), \left( \mathcal{M}_{Q_{RPTL-sj}} e^{i2\pi \mathcal{M}_{Q_{IPTL-sj}}} \right), \times \mathcal{N}_{Q_{RPTL-sj}} e^{i2\pi \mathcal{M}_{Q_{IPTL-sj}}} \right), j = 1, 2, 3, ..., m,
$$

if  $Q_{CQTL−j}$  ≤  $Q_{CQTL-*j}$ , then we have

$$
CQRO2 - TLWGBM^{s_{CQ},t_{CQ}}\times (Q_{CQTL-1}, Q_{CQTL-2}, ..., Q_{CQTL-m})\leq CQRO2 - TLWGBM^{s_{CQ},t_{CQ}} (Q_{CQTL-*1}, Q_{CQTL-*2}, ... , Q_{CQTL-*m})
$$
\n(21)

*Proof:* Proof of this theorem is similar to the proof of Theorem [3.](#page-5-3)

*Theorem 8:* For any family of CQRO2-TLVs

$$
Q_{CQTL-j} = \left( (s_{S_{LT-j}}, \alpha_{SC-j}) , \left( \mathcal{M}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} , \times \mathcal{N}_{Q_{RPTL-j}} e^{i2\pi \mathcal{M}_{Q_{IPTL-j}}} \right) \right), j = 1, 2, 3, ..., m,
$$

if

$$
\mathcal{Q}_{CQTL}^{+}\left(\max_{j}\left(s_{S_{LT-j}},\alpha_{SC}\right),\left(\max_{j}\mathcal{M}_{\mathcal{Q}_{RPTL-j}}e^{\sum_{j}^{i2\pi}\max_{j}\mathcal{M}_{\mathcal{Q}_{IPTL-j}}},\right)\right)
$$

and

$$
\mathcal{Q}_{CQTL}^{-}
$$
\n
$$
= \left( \min_{j} \left( s_{S_{LT-j}}, \alpha_{SC} \right), \left( \min_{j} \mathcal{M}_{\mathcal{Q}_{RPTL-j}} e^{i2\pi \min_{j} \mathcal{M}_{\mathcal{Q}_{IPTL-j}}} \right) \right),
$$
\n
$$
\left( \max_{j} \mathcal{N}_{\mathcal{Q}_{RPTL-j}} e^{i2\pi \max_{j} \mathcal{N}_{\mathcal{Q}_{IPTL-j}}} \right) \right),
$$

then we have

$$
Q_{CQTL}^{-} \le CQRO2 - TLWGBM^{scq,tcq} (Q_{CQTL-1}, Q_{CQTL-2},
$$
  
...,  $Q_{CQTL-m}$ )  $\le Q_{CQTL}^{+}$  (22)

*Proof:* Proof of this theorem is similar to the proof of Theorem [4](#page-6-1)

### <span id="page-9-0"></span>**IV. APPLICATION TO GREEN SUPPLY CHAIN MANAGEMENT WITH COMPARATIVE ANALYSIS**

In this section, we first construct the MADM technique by using the proposed CQRO2-TLWBM and CQRO2-TLWGBM operators, and then apply then to green supply chain management (GSCM) with comparative analysis. By using the explored operators of CQRO2-TLWBM and CQRO2-TLWGBM, we can construct the MADM technique to resolve problems for estimating ambiguous and impulsive information of realistic decision theory. To resolve such kind of issues, we choose the family of alternatives and their attributes based on weight vectors, whose information is stated as  $f_{\text{collows}}: A_{AL} = \{A_{AL-1}, A_{AL-2}, \ldots, A_{AL-m}\}, \mathbb{G}_{AT} =$  ${\mathbb G}_{AT-1}, {\mathbb G}_{AT-2}, \ldots, {\mathbb G}_{AT-n}$ ,  $\omega_W = {\omega_{W-1}, \omega_{W-2}}$  $\ldots$ ,  $\omega_{W-n}$  with the condition  $\sum_{j=1}^{n} \omega_{W-j} = 1$ . For addressing these problems effectively, we choose the complex q-rung orthopair 2-tuple linguistic information, which is in the form of  $Q_{CQTL-jk}$  =  $((s_{SLT-jk}, \alpha_{SC-jk}),$  $\left(\mathcal{M}_{\mathcal{Q}_{RPTL-jk}}e^{i2\pi\mathcal{M}_{\mathcal{Q}_{IPTL-jk}}}, \mathcal{N}_{\mathcal{Q}_{RPTL-jk}}e^{i2\pi\mathcal{N}_{\mathcal{Q}_{IPTL-jk}}}\right), j =$ 1, 2, 3, ..,  $m, k = 1, 2, 3, \dots, n$ . The procedures of the MADM technique is stated as follows:

*Step 1:*Based on CQRO2-TLVs, we construct a decision matrix, which is in the form of

$$
\mathbb{R}_{DM}=(r_{jk})_{m\times n}
$$

*Step 2:*We normalize the decision matrix by using the following Eq.  $(23)$ :

$$
\mathbb{R}_{DM}=(r_{jk})_{m\times n}
$$



*Step 3:*By using Eq. [\(14\),](#page-6-0) we aggregate the normalized decision matrix.

*Step 4:*By using Eq. [\(11\),](#page-5-0) we examine the score values of the aggregated values.

*Step 5:*Rank to all alternatives, and examine the best one. *Step 6:*The end.

### A. APPLICATION TO GREEN SUPPLY CHAIN MANAGEMENT

We know that global warming and climate change had heavily affected environment, and so integrating environmental concerns into green supply chain management (GSCM) is important. There were numerous researchers had applied fuzzy set and its extensions in GSCM, such as Wang et al. [\[40\]](#page-17-20) and Krishankumar et al. [\[41\], R](#page-17-21)iaz et al. [\[42\]](#page-17-22) and Zulqarnain et al. [\[43\]. H](#page-17-23)owever, there is no complex QROFSs (CQROFSs) applied in GSCM. We next apply these proposed operators of CQROFSs to GSCM. To choose the green

suppliers (GSs) in GSCM based on CQRO2-TLVs, we choose the five GSs in the GSCM  $\mathbb{O}_{CM-i}$ ,  $j = 1, 2, 3, 4, 5$ . To resolve this problem, the expert chooses the four attributes, whose details are as follows:

- 1) C*AT*−1: Product quality factor;
- 2)  $C_{AT-2}$ : Environmental factors;
- 3) C*AT*−3: Delivery factor;
- 4) C*AT*−4: Price factor.

<span id="page-10-1"></span>To resolve the above issue, we choose a weight vector  $\omega_W =$  $(0.1, 0.2, 0.3, 0.4)^T$ . Thus, the procedures of the MADM technique is as follows:

*Step 1:*Based on the complex intuitionistic 2-tuple linguistic numbers (CI2-TLNs), we construct a decision matrix, which is in the form of Table [1.](#page-11-0)

*Step 2:* We normalize the decision matrix by using Eq. [\(23\),](#page-10-1) which is given in step 1, if needed. But, the information of Table [1](#page-11-0) is not needed to be normalized, so we have considered the data of Table [1](#page-11-0) for continuing the processes of the MADM technique.

Step 3: By using Eq. [\(14\),](#page-6-0) we aggregate the normalized decision matrix by using  $q_{SC} = 1$ , which is as follows:

<span id="page-10-0"></span>
$$
\begin{aligned} &\mathbb{O}_{\mathbf{CM}-1} \\ &= \left( (s_1, 0.1144) \, , \, \left( 0.448 e^{i2\pi (0.448)}, 0.609 e^{i2\pi (0.609)} \right) \right) \\ &\mathbb{O}_{\mathbf{CM}-2} \\ &= \left( (s_1, 0.1111) \, , \, \left( 0.4564 e^{i2\pi (0.4564)}, 0.5971 e^{i2\pi (0.5971)} \right) \right) \end{aligned}
$$

$$
CQRO2 - TLWGBM^{sc}_{Q} \cdot 1_{CQ} \left( Q_{CQTL-1}, Q_{CQTL-2}, \dots Q_{CQTL-m} \right)
$$
\n
$$
\begin{pmatrix}\n\Delta_{LT} \left( \frac{1}{s_{CQ} + t_{CQ}} \prod_{j,k=1}^{m} \left( \left( s_{CQ} \Delta_{LT}^{-1} \left( s_{S_{LT-j}}, \alpha_{SC-j} \right) \right) + \left( t_{CQ} \Delta_{LT}^{-1} \left( s_{S_{LT-k}}, \alpha_{SC-k} \right) \right) \right)_{\frac{1}{q_{CQ} + t_{CQ}}}^{a_{W-j\omega_{W-k}}} \right), \\
\left( \left( \prod_{j,k=1}^{m} \left( \begin{array}{c} 1 - \frac{1}{s_{SC}} \\ \sqrt{4_{S_{CPTL-j}}^{gr}} \end{array} \right)^{t_{SC}} \left( \mathcal{M}_{Q_{RPTL-k}}^{q_{SC}} \right)^{t_{SC}} \right)^{w_{W-j\omega_{W-k}}} \right)_{\frac{1}{q_{CQ} + t_{CQ}}}^{a_{W-j\omega_{W-k}}} \right)_{\frac{1}{q_{CQ} + t_{CQ}}} \\
e^{i2\pi \left( \left( \prod_{j,k=1}^{m} \left( \begin{array}{c} 1 - \frac{1}{s_{CQ+1-j}} \\ \sqrt{4_{S_{CPTL-j}}^{gr}} \end{array} \right)^{t_{SC}} \left( \mathcal{M}_{Q_{RPTL-k}}^{q_{SC}} \right)^{w_{W-j\omega_{W-k}}} \right)^{\frac{1}{q_{SC}}} \right)_{\frac{1}{q_{CQ} + t_{CQ}}} \\
\left( \left( \prod_{j,k=1}^{m} \left( \begin{array}{c} 1 - \frac{1}{s_{CZ+1-j}} \\ \sqrt{4_{S_{CPTL-j}}^{q_{SCS,C}}} \mathcal{M}_{Q_{RPTL-k}}^{q_{SCS,C}} \end{array} \right)^{w_{W-j\omega_{W-k}}} \right)^{\frac{1}{q_{SC}}} \right)_{\frac{1}{q_{CQ} + t_{CQ}}} \\
e^{i2\pi \left( \left( \prod_{j,k=1}^{m} \left( \begin{array}{c} 1 - \frac{1}{s_{CZ+1-j}} \\ \sqrt{4_{S_{CPTL-j}}^{q_{SCS,C}}} \mathcal{M}_{Q_{RPTL-k}}^{q_{SCS}} \end{array} \
$$



### <span id="page-11-0"></span>**TABLE 1.** Original decision matrix, whose values in the form of complex intuitionistic 2-tuple linguistic variables.

<span id="page-11-1"></span>**TABLE 2.** Original decision matrix, whose values in the form of complex Pythagorean 2-tuple linguistic variables.

<b>Symbols</b>	$\cup_{AT}$	$c_{AT-2}$	$C_{AT-3}$	$4T - 4$
$\mathbb{O}_{CM-1}$	$(s_4, 0)$ ,	$(s_3, 0.1)$ ,	$(s_1, 0.2)$ ,	$(s_3, 0.1)$ ,
	$(0.8e^{i2\pi(0.8)}, 0.3e^{i2\pi(0.3)})$	$(0.6e^{i2\pi(0.6)}, 0.5e^{i2\pi(0.5)})$	$(0.7e^{i2\pi(0.7)}, 0.5e^{i2\pi(0.5)})$	$(0.8e^{i2\pi(0.8)}, 0.3e^{i2\pi(0.3)})$
$\mathbb{O}_{CM-2}$	$(s_1, 0.2)$ ,	$(s_4, 0.2)$ ,	$(s_2, 0.3)$ ,	$(s_1, 0.2)$ ,
	$(0.81e^{i2\pi(0.81)}, 0.31e^{i2\pi(0.31)})$	$(0.61e^{i2\pi(0.61)}, 0.51e^{i2\pi(0.51)})$	$(0.71e^{i2\pi(0.71)}, 0.51e^{i2\pi(0.51)})$	$(0.81e^{i2\pi(0.81)}, 0.31e^{i2\pi(0.31)})$
$\mathbb{O}_{CM-3}$	$(s_2, 0.1)$ ,	$(s_2, 0.1)$ ,	$(s_3, 0.1)$ ,	$(s_2, 0.3)$ ,
	$(0.82e^{i2\pi(0.82)}, 0.32e^{i2\pi(0.32)})$	$(0.62e^{i2\pi(0.62)}, 0.52e^{i2\pi(0.52)})$	$(0.72e^{i2\pi(0.72)}, 0.52e^{i2\pi(0.52)})$	$(0.82e^{i2\pi(0.82)}, 0.32e^{i2\pi(0.32)})$
$\mathbb{O}_{CM-4}$	$(s_3, 0.2)$ ,	$(s_1, 0.3)$ ,	$(s_1, 0.3)$ ,	$(s_3, 0.4)$ ,
	$(0.83e^{i2\pi(0.83)}, 0.33e^{i2\pi(0.33)})$	$(0.63e^{i2\pi(0.63)}, 0.53e^{i2\pi(0.53)})$	$(0.73e^{i2\pi(0.73)}, 0.53e^{i2\pi(0.53)})$	$(0.83e^{i2\pi(0.83)}, 0.33e^{i2\pi(0.33)})$
$\mathbb{O}_{\mathit{CM}-5}$	$(s_4, 0)$ ,	$(s_3, 0.2)$ ,	$(s_4, 0.4)$ ,	$(s_1, 0.4)$ ,
	$(0.84e^{i2\pi(0.84)}, 0.34e^{i2\pi(0.34)})$	$(0.64e^{i2\pi(0.64)}, 0.54e^{i2\pi(0.54)})$	$(0.74e^{i2\pi(0.74)}, 0.54e^{i2\pi(0.54)})$	$(0.84e^{i2\pi(0.84)}, 0.34e^{i2\pi(0.34)})$

$$
\mathbb{O}_{CM-3}
$$
\n
$$
= ((s_1, 0.1205), (0.4649e^{i2\pi (0.4649)}, 0.5856e^{i2\pi (0.5856)}))
$$
\n
$$
\mathbb{O}_{CM-4}
$$
\n
$$
= ((s_1, 0.1587), (0.4735e^{i2\pi (0.4735)}, 0.5745e^{i2\pi (0.4745)}))
$$
\n
$$
\mathbb{O}_{CM-5}
$$
\n
$$
= ((s_1, 0.2432), (0.4823e^{i2\pi (0.4823)}, 0.5638e^{i2\pi (0.5638)}))
$$

*Step 4:*By using Eq. [\(11\),](#page-5-0) we examine the score values of the aggregated values, which are as follows:

$$
S_{SF} (\mathbb{O}_{CM-1}) = 0.1235, S_{SF} (\mathbb{O}_{CM-2})
$$
  
= 0.1297, S\_{SF} (\mathbb{O}\_{CM-3})  
= 0.1405, S\_{SF} (\mathbb{O}\_{CM-4})  
= 0.1631, S\_{SF} (\mathbb{O}\_{CM-5}) = 0.2064

*Step 5:*Rank to all alternatives, and examine the best one, which is discussed as follows:

$$
\mathbb{O}_{CM-5}\geq \mathbb{O}_{CM-4}\geq \mathbb{O}_{CM-3}\geq \mathbb{O}_{CM-2}\geq \mathbb{O}_{CM-1}
$$

The best one is O*CM*−5.

*Step 6:*The end.

To examine the proficiency and effectiveness of the proposed operators, we construct more numerical results, whose values are in the form of complex Pythagorean 2-tuple linguistic numbers (CP2-TLNs), complex q-rung orthopair 2-tuple linguistic numbers (CQRO2-TLNs), and intuitionistic 2-tuple linguistic numbers (I2-TLNs) to evaluate uncertain and awkward information in genuine decision issues. The decision matrix, whose information in the form of complex Pythagorean 2-tuple linguistic variables are stated in the form of Table [2.](#page-11-1) To resolve the above issue, we choose the weight vector  $\omega_W = (0.1, 0.2, 0.3, 0.4)^T$ , and then the procedures of the MADM technique are as follows:

*Step 1:*Based on CP2-TLVs, we construct the decision matrix, which is in the form of Table [2.](#page-11-1)

Step 2: We normalize the decision matrix by using Eq. [\(23\),](#page-10-1) which is given in step 1, if needed. But the information of Table [2](#page-11-1) is not needed to be normalized, and so we use the data of Table [2](#page-11-1) for continuing the processes of the MADM technique.

Step 3: By using Eq. [\(14\),](#page-6-0) we aggregate the normalized decision matrix by using  $q_{SC} = 2$ , which is as follows:

$$
\begin{aligned}\n&\mathbb{O}_{CM-1} \\
&= \left( (s_1, 0.1144), \left( 0.5745e^{i2\pi (0.5745)}, 0.7604e^{i2\pi (0.7604)} \right) \right) \\
&\mathbb{O}_{CM-2} \\
&= \left( (s_1, 0.1111), \left( 0.5835e^{i2\pi (0.5835)}, 0.7545e^{i2\pi (0.7545)} \right) \right) \\
&\mathbb{O}_{CM-3} \\
&= \left( (s_1, 0.1205), \left( 0.5926e^{i2\pi (0.5926)}, 0.7487e^{i2\pi (0.7487)} \right) \right)\n\end{aligned}
$$

<span id="page-12-0"></span>**TABLE 3.** Original decision matrix, whose values in the form of CQRO2-TLVs.

Symbols	$c_{AT-1}$	$C_{AT-2}$	$C_{AT-3}$	$C_{AT-4}$
$\mathbb{O}_{CM-1}$	$(s_4, 0)$ ,	$(s_3, 0.1)$ ,	$(s_1, 0.2)$ ,	$(s_3, 0.1)$ ,
	$\left(0.8e^{i2\pi(0.8)},0.7e^{i2\pi(0.7)}\right)$	$\left( (0.9e^{i2\pi(0.9)}, 0.5e^{i2\pi(0.5)}) \right)$	$\left(0.9e^{i2\pi(0.9)}, 0.7e^{i2\pi(0.7)}\right)$	$\left(0.8e^{i2\pi(0.8)}, 0.7e^{i2\pi(0.7)}\right)$
$\mathbb{O}_{CM-2}$	$(s_1, 0.2)$ ,	$(s_4, 0.2)$ ,	$(s_2, 0.3)$ ,	$(s_1, 0.2)$ ,
	$(0.81e^{i2\pi(0.81)}, 0.71e^{i2\pi(0.71)})$	$(0.91e^{i2\pi(0.91)}, 0.51e^{i2\pi(0.51)})$	$\left( (0.91e^{i2\pi(0.91)}, 0.71e^{i2\pi(0.71)}) \right)$	$(0.81e^{i2\pi(0.81)}, 0.71e^{i2\pi(0.71)})$
$\mathbb{O}_{CM-3}$	$(s_2, 0.1)$ ,	$(s_2, 0.1)$ ,	$(s_3, 0.1)$ ,	$(s_2, 0.3)$ ,
	$(0.82e^{i2\pi(0.82)}, 0.72e^{i2\pi(0.72)})$	$\left( (0.92e^{i2\pi(0.92)}, 0.52e^{i2\pi(0.52)}) \right)$	$((0.92e^{i2\pi(0.92)}, 0.72e^{i2\pi(0.72)}))$	$(0.82e^{i2\pi(0.82)}, 0.72e^{i2\pi(0.72)})$
$\mathbb{O}_{CM-4}$	$(s_3, 0.2)$ ,	$(s_1, 0.3)$ ,	$(s_1, 0.3)$ ,	$(s_3, 0.4)$ ,
	$(0.83e^{i2\pi(0.83)}, 0.73e^{i2\pi(0.73)})$	$\left( (0.93e^{i2\pi(0.93)}, 0.53e^{i2\pi(0.53)}) \right)$	$\left( (0.93e^{i2\pi(0.93)}, 0.73e^{i2\pi(0.73)}) \right)$	$(0.83e^{i2\pi(0.83)}, 0.73e^{i2\pi(0.73)})$
$\mathbb{O}_{CM-5}$	$(s_4, 0)$ ,	$(s_3, 0.2)$ ,	$(s_4, 0.4)$ ,	$(s_1, 0.4)$ ,
	$(0.84e^{i2\pi(0.84)}, 0.74e^{i2\pi(0.74)})$	$\set{(0.94e^{i2\pi(0.94)},0.54e^{i2\pi(0.54)})}$	$\left( (0.94e^{i2\pi(0.94)}, 0.74e^{i2\pi(0.74)}) \right)$	$\left( (0.84e^{i2\pi(0.84)}, 0.74e^{i2\pi(0.74)}) \right)$

$$
\begin{aligned} &\mathbb{O}_{CM-4} \\ &= \left( (s_1, 0.1587) \,, \left( 0.6018e^{i2\pi (0.6018)}, 0.7427e^{i2\pi (0.7427)} \right) \right) \\ &\mathbb{O}_{CM-5} \\ &= \left( (s_1, 0.2432) \,, \left( 0.6111e^{i2\pi (0.6111)}, 0.7367e^{i2\pi (0.7367)} \right) \right) \end{aligned}
$$

Step 4: By using Eq.  $(11)$ , we examine the score values of the aggregated values, which are as follows:

$$
S_{SF} (\mathbb{O}_{CM-1}) = 0.0918, S_{SF} (\mathbb{O}_{CM-2})
$$
  
= 0.0979, S\_{SF} (\mathbb{O}\_{CM-3})  
= 0.1077, S\_{SF} (\mathbb{O}\_{CM-4})  
= 0.1269, S\_{SF} (\mathbb{O}\_{CM-5}) = 0.1631

Step 5: Rank to all alternatives, and examine the best one, which is discussed below:

$$
\mathbb{O}_{CM-5} \geq \mathbb{O}_{CM-4} \geq \mathbb{O}_{CM-3} \geq \mathbb{O}_{CM-2} \geq \mathbb{O}_{CM-1}
$$

The best one is  $\mathbb{O}_{CM-5}$ .

Step 6: The end.

The decision matrix whose information in the form of complex q-rung orthopair 2-tuple linguistic variables is stated in the form of Table [3.](#page-12-0) To resolve the above issue, we choose the weight vector  $\omega_W = (0.1, 0.2, 0.3, 0.4)^T$ , and the procedures of the MADM technique are as follows:

*Step 1:* Based on CQRO2-TLVs, we construct the decision matrix with the form of Table [3.](#page-12-0)

*Step 2:* We normalize the decision matrix by using Eq. [\(23\),](#page-10-1) which is given in step 1, if needed. But the information of Table [3](#page-12-0) is not needed to be normalized, so we consider the data of Table [3](#page-12-0) for continuing the processes of the MADM technique.

*Step 3:* By using Eq. [\(14\),](#page-6-0) we aggregate the normalized decision matrix by using  $q_{SC} = 5$ , which is as follows:

$$
\begin{aligned} &\mathbb{O}_{CM-1} \\ &= \left( (s_1, 0.1144) \, , \left( 0.7774 e^{i2\pi (0.7774)}, 0.909 e^{i2\pi (0.909)} \right) \right) \\ &\mathbb{O}_{CM-2} \\ &= \left( (s_1, 0.1111) \, , \left( 0.7874 e^{i2\pi (0.7874)}, 0.9054 e^{i2\pi (0.9054)} \right) \right) \end{aligned}
$$

$$
\begin{aligned}\n&\mathbb{O}_{CM-3} \\
&= \left( (s_1, 0.1205), \left( 0.7977e^{i2\pi (0.7977)}, 0.9017e^{i2\pi (0.9017)} \right) \right) \\
&\mathbb{O}_{CM-4} \\
&= \left( (s_1, 0.1587), \left( 0.8082e^{i2\pi (0.8082)}, 0.8978e^{i2\pi (0.8978)} \right) \right) \\
&\mathbb{O}_{CM-5} \\
&= \left( (s_1, 0.2432), \left( 0.8189e^{i2\pi (0.8189)}, 0.8938e^{i2\pi (0.8938)} \right) \right) \\
\text{Sone to B. Since Eqs. (11), we examine the sense values of } \n\end{aligned}
$$

*Step 4:* By using Eq. [\(11\),](#page-5-0) we examine the score values of the aggregated values, which are as follows:

$$
S_{SF} (\mathbb{O}_{CM-1}) = 0.0595, S_{SF} (\mathbb{O}_{CM-2})
$$
  
= 0.0702, S\_{SF} (\mathbb{O}\_{CM-3})  
= 0.0841, S\_{SF} (\mathbb{O}\_{CM-4})  
= 0.1068, S\_{SF} (\mathbb{O}\_{CM-5}) = 0.1469

*Step 5:* Rank to all alternatives, and examine the best one, which is discussed below:

$$
\mathbb{O}_{CM-5} \geq \mathbb{O}_{CM-4} \geq \mathbb{O}_{CM-3} \geq \mathbb{O}_{CM-2} \geq \mathbb{O}_{CM-1}
$$

The best one is O*CM*−5. *Step 6:* The end.

### B. COMPARATIVE ANALYSIS

In this subsection, we make comparisons between the proposed operators and some existing operators. These existing operators are as follows. Liu and Chen [\[27\]](#page-17-7) discovered the theory of intuitionistic 2-tuple linguistic aggregation operators, Wei et al. [\[28\]](#page-17-8) explored the Pythagorean 2-tuple linguistic aggregation operators, Tang et al. [\[32\]](#page-17-12) presented the Pythagorean 2-tuple linguistic Bonferroni mean operators, and Ju et al. [\[29\]](#page-17-9) pioneered the q-rung orthopair 2-tuple linguistic Maclaurin symmetric mean operators. The comparative analysis by using the information of Table [1](#page-11-0) is shown in Table [4.](#page-13-0)

From the analysis, we get the results in which the explored operators of WBM and WGBM are given the same results, which are discussed in Table [4.](#page-13-0) The best alternative is O*CM*−5. Both concepts provide that the first two terms are same, but the last three terms are different due to its



### <span id="page-13-0"></span>**TABLE 4.** Comparison between explored works with some existing works by using the information of Table [1.](#page-11-0)

<span id="page-13-1"></span>**TABLE 5.** Comparison between explored works with some existing works by using the information of Table [2.](#page-11-1)



structure. Therefore, the best alternative is O*CM*−<sup>5</sup> by using the explored WBM and WGBM operators.

From the above analysis, we get the results in which the proposed operators of WBM and WGBM are given the same

#### <span id="page-14-0"></span>**TABLE 6.** Comparison between proposed works with some existing works by using the information of Table [3.](#page-12-0)



<span id="page-14-1"></span>

**FIGURE 1.** Geometrical representations of Table [4](#page-13-0)

results, which are discussed in Table [5.](#page-13-1) The best alternative is O*CM*−5. Both concepts provide that the first two terms are same, but the last three terms are different due to its structure. Therefore, the best alternative is O*CM*−<sup>5</sup> by using the proposed WBM and WGBM operators. Furthermore, we get the results in which the proposed operators of WBM and WGBM are given the same results, which are shown in Table [6.](#page-14-0) The best alternative is O*CM*−5. Both concepts provide that the first two terms are same, but the last three terms are different due to its structure. Therefore, the best alternative is O*CM*−<sup>5</sup> by using the proposed WBM and WGBM operators.

### C. GRAPHICAL REPRESENTATIONS OF THE PROPOSED **OPERATORS**

The concept of CQRO2-TLV is extensive powerful and more proficient technique to cope with awkward information in genuine decision issues. We further demonstrate the compassions between the proposed operators and existing operators of Liu and Chen [\[27\], W](#page-17-7)ei et al. [\[28\], T](#page-17-8)ang et al. [\[32\]](#page-17-12) and Ju et al. [\[29\]](#page-17-9) with the help of figures. These figures are quite helpful for easily understanding the difference between values and their ranking. The geometrical representations of the information in Tables [4,](#page-13-0) [5,](#page-13-1) and [6](#page-14-0) are discussed below,

<span id="page-15-0"></span>

**FIGURE 2.** Geometrical representations of Table [5](#page-13-1)

<span id="page-15-1"></span>

**FIGURE 3.** Geometrical representations of the Table [6](#page-14-0)

which express the reliability and superiority of the proposed operators based on CQRO2-TLVs.

The graphical interpretations of Table [4](#page-13-0) are shown in Fig. [1.](#page-14-1) From Fig. [1,](#page-14-1) it is clear that, it contains five series which express the set of alternatives with different colors. These different colors denote the flow of the values, as shown in Fig. [1.](#page-14-1) Only the proposed works for  $q=1$ ,  $q=2$ , and  $q=5$ , provide that the values and existing operators cannot solve it because it contains two-dimension information in a single set. From Fig. [1,](#page-14-1) we easily get the best alternative, which is  $\mathbb{O}_{CM-5}$ .

The graphical interpretations of Table [5](#page-13-1) are shown in Fig. [2.](#page-15-0) From Fig. [2,](#page-15-0) it is clear that, it contains five series which express the set of alternatives with different colors. These different colors denote the flow of the values, as shown in Fig. [2.](#page-15-0) Only the proposed works for  $q=2$ , and  $q=5$ , provides that the values and existing operators cannot solve it because it contains two-dimension information in a single set. Based on Fig. [2,](#page-15-0) we easily get the value of the best alternative, which is  $\mathbb{O}_{CM-5}$ . Furthermore, the graphical interpretations of Table [6](#page-14-0) are shown in Fig. [3.](#page-15-1) From Fig. [3,](#page-15-1) it is clear that, it contains five series which express the set of alternatives

with different colors. These different colors denote the flow of the values as shown in Fig. [3.](#page-15-1) Only the proposed work for q=5, provides that the values and existing operators cannot solve it because it contains two-dimension information in a single set. According to Fig. [3,](#page-15-1) we easily get the value of the best alternative, which is O*CM*−5.

The reasons of these results are that, for Fig. [1,](#page-14-1) we choose the complex intuitionistic 2-tuple linguistic kind of information, for Fig. [2,](#page-15-0) we choose the complex Pythagorean 2-tuple linguistic kind of information, and for Fig. [3,](#page-15-1) we choose the complex q-rung orthopair 2-tuple linguistic kind of information. The parented work cannot solve it by using any one operator, but the existing work easily solve it by using explored work, due to its structure. The complex q-rung orthopair 2-tuple linguistic set contains 2-TLV, complexvalued supporting grade, and complex-valued supporting against grade with the conditions that is the sum of q-powers of the real part (also for imaginary part) of the supporting grade and supporting against grade cannot exceed from a unit interval. Therefore, the explored concept and operators are more proficient and extensive superior than these existing methods.

### <span id="page-16-19"></span>**V. CONCLUSION**

The proposed complex q-rung orthopair 2-tuple linguistic variable (CQRO2-TLV) is a mixture of the two various theories of CQROFS and 2-TLV. CQRO2-TLV comprises 2-TLV and the grades of supporting and supporting against in the complex plane. According to these properties and theories of CQRO2-TLV with its operational laws presented in the paper, it can be a competent procedure to assess ambiguous and erratic information in most decision problems. The two new techniques with the complex q-rung orthopair 2-tuple linguistic WBM (CQRO2-TLWBM) and complex q-rung orthopair 2-tuple linguistic WGBM (CQRO2-TLWGBM) operators are used to manage the MADM problems under fuzzy environment. Based on the CQRO2-TLWBM and CQRO2-TLWGBM operators, we constructed a MADM technique to cope ambiguous and impulsive information in real decision problems. We then applied it to a green supply chain management (GSCM) for choosing green suppliers (GSs). To examine the advantages of the presented MADM techniques, we used different methods, whose values are in the form of complex pythagorean 2-tuple linguistic numbers (CP2-TLNs), complex q-rung orthopair 2-tuple linguistic numbers (CQRO2-TLNs) and intuitionistic 2-tuple linguistic numbers (I2-TLNs), to make comparisons between the proposed method and some existing methods. Based on the obtained results, the proposed method by employing CQRO2-TLWBM and CQRO2-TLWGBM operators is well suited in handling different kinds of sets in the fuzzy environment with legitimacy and prevalence of the proposed technique by contrasting other existing operators. Although the proposed method is good in complex q-rung orthopair fuzzy environment. However, it can only handle the two-dimensional information with membership and <span id="page-16-21"></span><span id="page-16-20"></span>non-membership. In the case of three-dimensional information, such as representing truth, falsity and indeterminacy, the proposed technique will fail because it can only represent two of them under two dimensions. For handling threedimensional information, the spherical fuzzy sets [\[44\]](#page-17-24) and T-spherical fuzzy sets [\[45\],](#page-17-25) [\[46\]](#page-17-26) need to be considered. In our future work, we will extend the proposed method to complex spherical fuzzy sets and complex T-spherical fuzzy sets so that three-dimensional information with truth, falsity and indeterminacy can be handled and applied in more extents of MADM problems.

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