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# **RESEARCH ARTICLE**

# Helping Pull Request Reviewer Recommendation Systems to Focus

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**ABSTRACT** The selection of code reviewers for a pull request can impact the quality as well as the speed of the review. In order to have the best experience both for the developer and the reviewers, there is a need for automatic reviewer recommendation systems for pull requests. Although there has been previous research in this area, it was mainly focused on smaller and medium repositories of up to around 200 developers, while larger repositories were rarely targeted. In this paper we evaluate several existing approaches on a set of 8 Microsoft repositories of different sizes, noticing that the average performance of the approaches seemed to decrease with the number of reviewers the repository has. In order to focus the existing approaches only on relevant reviewers, we propose a technique for improving their performance by scoping down the set of candidate reviewers based on multiple filters. We defined several basic filters and determined that 5 out of the 7 tested existing approaches experienced performance improvements of up to 16.24% better precision and 19.66% better recall averaged over all datasets, with the per dataset improvements peaking at 36.63% better precision and 28.63% better recall. Additionally, by combining different basic filters we were able to achieve additional improvements for 6 out of the 7 existing approaches (with a minor improvement for the remaining approach), which on average over all datasets had up to 17.60% better precision and 21.23% better recall, while the per dataset improvements peaked at 43.28% better precision and 30.94% better recall.

**INDEX TERMS** Modern code review, pull request, reviewer recommendation.

#### **I. INTRODUCTION**

The number of software repositories has been growing over the years, and so has the number of their contributors [\[1\].](#page-11-0) This is true both for open-source and closed-source software. Developers are starting to feel overloaded [\[2\], so](#page-11-1) in order to help them to keep up with the growing load and be able to focus on important tasks, there is a need to automate repetitive work as much as possible.

An area that has received attention over the past years is the reviewer recommendation problem for pull requests in the pull-based development model. The pull-based model functions by having the developers design and implement their changes on their copy of the codebase (either a fork of the repository or a developer branch), and once they wish

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<span id="page-0-7"></span><span id="page-0-6"></span><span id="page-0-5"></span><span id="page-0-4"></span><span id="page-0-3"></span><span id="page-0-2"></span><span id="page-0-1"></span><span id="page-0-0"></span>for the change to be integrated they send a pull request (PR). The maintainers of the codebase (reviewers) perform a code review by assessing the quality of the code, looking for potential bugs and regressions, and raising any concerns by leaving comments on the PR. The selection of reviewers assigned to a PR can influence the time to completion of the PR [\[3\], \[](#page-11-2)[4\],](#page-11-3) as well as the quality of the code review [\[5\], \[](#page-11-4)[6\], \[](#page-11-5)[7\]. Th](#page-11-6)is is even more important for large repositories with many developers, as developers (and reviewers) tend to specialize in smaller parts of the codebase [\[8\]. W](#page-11-7)hile in smaller teams it might be acceptable to always choose the best matches for a given PR, bigger teams might prefer ''local'' experts (from the same subteam as the PR developer), who are more familiar with the changes made in the PR. Rather than assigning global experts to be reviewers every time there are code changes in a certain area (and thus overloading them with incoming PRs), subteams can decide to favor local experts who, although

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**FIGURE 1.** A sequence diagram illustrating the full lifecycle of a PR. After the PR is created, the developer interacts with the reviewers via comments, the PR is improved based on the reviewers' suggestions, and ultimately it is completed and the changes are merged.

not as proficient as the global ones, can promptly review minor changes, while the global experts are included only in the cases of major/critical changes. Out of the several reviewer recommendation approaches we investigated, the majority of them were focused only on small to medium sized repositories with 100-200 developers [\[3\], \[](#page-11-2)[8\], \[](#page-11-7)[9\], \[](#page-11-8)[10\], a](#page-11-9)nd only some of them have been tested on larger repositories with more than 200 developers  $[11]$ ,  $[12]$ ,  $[13]$ .

We propose a technique for improving the performance of PR reviewer recommendation systems by helping them to focus. The technique takes the reviewer recommendations from existing systems and filters out any reviewers which are irrelevant based on certain locality criteriums (basic filter) or a combination of criteriums (composite filter). Apart from using criteriums based on the PR history of the repository, we also utilize the organizational structure of teams which, to our knowledge, hasn't been used for the reviewer recommendation problem up to this point, as most previous papers were using open-source repositories which didn't include that information. In this paper we evaluated 6 basic filters (of which 2 are from the organizational structure of the teams - managers, and colleagues reporting to the same manager), as well as all of their combinations as composite filters.

In this paper, we first present an overview of existing approaches (Section [II\)](#page-1-0). We then evaluate their baseline performance and propose our technique for improving it (Section [III\)](#page-3-0). We define research questions and metrics that will help us evaluate the benefits of our technique (Section [IV\)](#page-4-0), and then proceed with the evaluation itself and the interpretation of the results (Section  $V$ ). Finally, we give a brief conclusion of our work and provide some ideas for additional efforts that could be done in the future (Section [VI\)](#page-11-13).

<span id="page-1-2"></span>

**FIGURE 2.** A simplified overview of the data content of a PR.

#### <span id="page-1-0"></span>**II. RELATED WORK**

This section first briefly goes over the relevant background related to PRs by introducing the PR lifecycle and giving an overview of the data contained within a PR. Afterwards, it summarizes 7 existing reviewer recommendation approaches that are used throughout the rest of the paper.

#### A. BACKGROUND

<span id="page-1-8"></span><span id="page-1-7"></span><span id="page-1-6"></span><span id="page-1-5"></span><span id="page-1-4"></span><span id="page-1-3"></span>The general flow of code review, which is common across tools such as Gerrit and CodeFlow [\[14\], a](#page-11-14)s well as in systems like GitHub and Azure DevOps, is illustrated in **Figure [1](#page-1-1)**. First, the developer creates a development branch from the current code in the main branch. He implements some changes and commits them to the development branch. Once he believes the changes contain the improvements he wants to make and that they are of sufficient quality, he creates a PR containing the changes, with a title and description explaining what they represent. He can also manually add reviewers to the PR (if he believes they might be interested in the PR and would review it), and/or the reviewers could be automatically added based on some simple pre-defined rules of that repository (i.e., static file to reviewer mappings). The reviewers then assess the quality of the code, leave comments suggesting some additional improvements or requesting clarifications from the PR's developer. The developer then replies to the comments and makes the required code improvements. Since usually the PR cannot be completed until at least one reviewer marks it as ''approved'', the process of reviewers leaving comments and the developer replying to them and making additional changes continues until the reviewers are satisfied, and the PR gets approved. Once that happens, the developer can ''complete'' the PR, meaning that the proposed changes are merged into the main branch, and the PR itself is closed.

When considering what data and metadata a PR contains (**Figure [2](#page-1-2)**), apart from the already mentioned title and description, it also contains timestamps of its creation and completion, as well as information on which developer

created it. Then, there is a list of files the PR changes, as well as list of reviewers which should review the PR and ultimately give their approval. Each reviewer can leave textual comments on the PR, which also hold a timestamp of their creation time, as well as an ID to the comment thread (so that the developer and other reviewers can reply to it).

Since it was shown that the assignment of reviewers to a PR can impact the review process, it is in everyone's interest to select relevant reviewers with enough expertise – for the author of the PR it means that his change would be less probable to contain bugs [\[5\], \[](#page-11-4)[7\] and](#page-11-6) possibly that the review process would be faster [\[3\], \[4](#page-11-2)[\], wh](#page-11-3)ile the reviewers would be able to focus only on PRs that are relevant to their expertise and would not be overwhelmed with unrelated PRs. That is why dozens of papers have been investigating PRs, the ways developers approach code reviews and how they interact with each other during the review process, in order to (among other things) determine what would be the best approach for recommending reviewers.

# B. EXISTING APPROACHES

In this paper we evaluated the performance of 7 existing approaches (**TABLE [1](#page-2-0)**), out of which only 3 approaches  $([11], [12],$  $([11], [12],$  $([11], [12],$  and  $[13])$  were tested on larger repositories with more than 200 develops ([\[3\] an](#page-11-2)d [\[10\] w](#page-11-9)ere tested on up to 202 reviewers, which we didn't consider significantly more than 200). Of those 3, only 2  $([11]$  and  $[12]$ ) were tested on extremely large repositors with 1000 or more developers.

Yu et al. [\[9\] pro](#page-11-8)posed a reviewer recommendation method which combines two scoring functions. The first represents each PR as a term vector, where the terms are extracted from the title, description and list of reviewers who commented on the PR, and the weight of each term is calculated via TF-IDF (term frequency-inverse document frequency). Then, for a given PR, using cosine similarity the top *k* most similar PRs are selected from the training corpus. The score of each reviewer is the sum of the cosine similarity of each PR and the number of comments the reviewer left on that PR. The second scoring function calculates the sum of all the comments reviewer  $R$  left on developer  $D$ 's PRs, where each comment has an additional time decaying factor (so that newer comments score higher than older ones) and a locality decaying factor (so that *n* comments on 1 PR will score less than 1 comment on *n* PRs). After those two scores are calculated for each candidate reviewer, they are normalized and added together, and the candidate reviewers are selected in decreasing order of the final score.

<span id="page-2-1"></span>Thongtanunam et al. [\[3\] pro](#page-11-2)posed an approach that takes each previous PRs and calculates the similarity score to the new (incoming) PR, based on 4 different file path similarities. The reviewers are scored by summing up the similarity scores for each PR assigned to them, and then ranked. The same process is repeated for each of the 4 file path similarity techniques, resulting in 4 lists of ranked reviewers. Then, using the Borda count [\[15\], t](#page-11-15)he ranks are combined, creating the final reviewer ranking which is used to recommend reviewers.

<span id="page-2-0"></span>**TABLE 1.** Overview of existing approaches, with statistics regarding the datasets they used – the number of repositories and the distribution of repositories by the number of developers that worked on them.



Hannebauer et al. [\[12\] pr](#page-11-11)oposed an approach which precalculates a metric that denotes the expertise level of a reviewer for a given file up to a certain point in time, and then calculates the final score for each candidate reviewer using the precalculated metric in combination to the file path similarity of the files in the target PR and every other file previously reviewed by the candidate reviewer.

Fejzer et al. [\[10\] p](#page-11-9)roposed an approach that recommends relevant reviewers based on a function of the file paths they had previously reviewed. For each PR, a multiset is constructed using the path segments from the individual file paths of the changed files. A given reviewer is described by the union of the PR multisets which were assigned to him. For a new PR, its path segment multiset is extracted and compared to the multisets of all the reviewers using the Tversky index. The authors considered a couple of modifications by adding

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**FIGURE 3.** Diagram showing the overview of the proposed technique. The existing approach determines how relevant each reviewer (represented here by a reviewer ID) is for a given PR, assigns them appropriate scores, and outputs a list of reviewers ordered by their scores. Then, the filter removes any reviewers from the list that do not match it's filtering criterium, producing the final recommendation of reviewers.

different extinguishing factors (by date or PR id) but concluded that the best performance is achieved without them.

Jiang et al. [\[11\] in](#page-11-10)vestigated several approaches for recommending reviewers, but the one that showed the best performance was reviewer activeness. For each candidate reviewer and for a given target PR, the activeness metric is calculated by looking at the PRs that the candidate left a comment on and which were no later than  $\gamma$  days before the target PR (best performance was achieved for  $+ \infty$ ) and summing up the values of a time-decaying function which gives higher scores to more recent PRs. Then, the candidate reviewers are sorted based on the activeness metric and recommended in that order.

Asthana et al. [\[8\] pro](#page-11-7)posed a scoring function that combines four time-decaying metrics. For a given PR and a candidate reviewer, the sum of products of the number of times the candidate reviewer has changed that file and an inverse time difference between the latest change and the given PR is calculated. The same is repeated for the case when the candidate reviewer reviewed the file (approved the PR or left a comment on the PR), as well as for the last-level directories for both cases (when the candidate reviewer changed or reviewed the last-level directory). Finally, the four metrics are added together using different user-defined weights, with the default value of the weights being 1.0.

<span id="page-3-2"></span>Ye [\[13\] u](#page-11-12)sed a different approach, extracting 14 metrics depicting the interactions between each reviewer and the PR author. The metrics ranged from simple counts of PRs where there were interactions (where the reviewer accepted the PR or left comments), to file path similarities between the files changed in the PR and the change history of each developer, etc. Some of the metrics also have time filtering - i.e., one metric is the number of PRs each developer reviewed, and another one is the number of PRs each developer reviewed in the last 30 days. After scaling each of the metrics, a learning-to-rank [\[16\] a](#page-11-16)pproach was taken in order to <span id="page-3-3"></span>train an SVM model to predict the rank of each candidate reviewer [\[17\], a](#page-11-17)nd then select the top ranked candidates as the recommended ones.

# <span id="page-3-0"></span>**III. PROPOSED TECHNIQUE**

<span id="page-3-5"></span><span id="page-3-4"></span>In order to improve the performance of an existing approach for larger repositories, we propose a technique for reducing the reviewer candidate set from every reviewer in the repository to only those reviewers who share some form of locality with either the author of the PR, or the changed files, as both were shown to be important factors for reviewers [\[3\], \[](#page-11-2)[18\], \[](#page-12-0)[19\]. W](#page-12-1)hat we propose is relatively simple and is illustrated in **FIGURE [3](#page-3-1)**. First, an existing approach is used as-is, and for a given PR it outputs an ordered list of all the reviewers it considers relevant, from most to least relevant. Then, using a filter we filter out reviewers based on a locality criterium while preserving the ordering, so that only reviewers that have a shared locality with the PR remain in the ordered list. Finally, the top *N* (*N* denoting the number of reviewers the system is asked to recommend) reviewers are taken from that ordered list and presented as the final recommendation.

In this paper, we consider two types of filters – basic filters, which use a single criterium for filtering, and composite filters, which use multiple criteriums and represent unions of different basic filters. We propose the following basic filters:

- *File Reviewers (FR)* this filter looks at the developers who previously reviewed the files changed in the PR, and scopes down the candidates only to those reviewer candidates. It uses the filepath and reviewer fields from **Figure [2.](#page-1-2)**
- *File Authors (FA)* this filter looks at the developers who previously modified the files changed in the PR, and scopes down the candidates only to those reviewer candidates. It uses the filepath and developer fields from **Figure [2.](#page-1-2)**



#### <span id="page-4-1"></span>**TABLE 2.** Overview of the repository datasets which were used in the evaluation.

- *Previous Reviewers (PR)* this filter scopes down the reviewer candidates only to the previous reviewers of the PR developer's code reviews. It uses the developer and reviewer fields from **Figure [2.](#page-1-2)**
- *Previous Voters (PV)* this filter scopes down the reviewer candidates only to the previous reviewers who approved at least one of the developer's PRs. It uses the developer, reviewer and approved fields from **Figure [2](#page-1-2)**, and is always a subset of the *Previous Reviewers* filter.
- *Colleagues (CO)* this filter scopes down the reviewer candidates only to the developer's colleagues which report to the same manager. It utilizes the organizational structure (org chart) of the teams working on the repository.
- *Manager (MN)* this filter scopes down the reviewer candidates only to the developer's manager. It utilizes the organizational structure (org chart) of the teams working on the repository.

# <span id="page-4-0"></span>**IV. VALIDATION SETUP**

In order to assess the proposed technique, in this section we first define four research questions which will guide us in the evaluation. Then, we define the metrics which we use to measure the performance, as well as give an overview of the datasets that we use in this paper. Finally, we go over the setup of the experiments we conducted.

# A. RESEARCH QUESTIONS

In order to evaluate our proposed technique, we defined the following research questions:

*RQ1*: Does scoping down the set of candidate reviewers using a basic filter improve the performance of existing reviewer recommendation approaches?

*RQ2:* Does using a union of different basic filters (a composite filter) improve the performance of existing reviewer recommendation approaches?

*RQ3:* What basic filters are the most important for each existing approach?

*RQ4:* What basic filters are the most important for each dataset?

# B. METRICS

When measuring the performance of the approaches, we used the following metrics:

- *Precision@k* represents the number of correctly recommended reviewers in the top *k* recommendations, divided by *k*.
- *Recall@k* represents the number of correctly recommended reviewers in the top *k* recommendations, divided by the actual number of reviewers.

For each of the defined filters, we used the following null hypotheses to evaluate the improvements for each of the metrics:

- $H_{0,1}$  : There is no statistically significant difference between the *Precision@k* of the baseline approach with and without a filter.
- $H_0$   $\geq$  : There is no statistically significant difference between the *Recall@k* of the baseline approach with and without a filter.

# <span id="page-4-2"></span>C. DATASETS

Using CloudMine [\[20\] w](#page-12-2)e gathered the PR history from 8 internal Microsoft repositories for the calendar year 2021, whose details can be seen in **Table [2](#page-4-1)**. They are repositories of different sizes, from relatively small ones with around 100-200 active developers, over some larger ones with hundreds of developers, up to the biggest one with around 1000 developers and around 1500 reviewers. They are also different in regard to the number of files they contain, ranging from a few thousand files, up to more than 300 000 files.

What's interesting to note is that the developer coverage metric [\[8\] \(the](#page-11-7) percentage of files a single developer modified on average compared to all modified files in the dataset) seems to inversely correlate with the size of the repository in terms of number of reviewers. This seems to match the findings that Asthana et al. had, where they noticed that larger repositories tended to have more specialized developers.

# D. EXPERIMENTS

In order to evaluate them, we implemented each of the existing approaches based on the descriptions from their respective papers. For each experiment we ran, we split each dataset into two equal parts, where only the first one is used for training the approaches and filters, while the second one is used for validation. After training the existing approaches as well as the filters on the training dataset, for each PR we used the existing approaches to generate a sorted list of reviewers from most to least relevant to the PR. Then, different filters generate sets of reviewers that matched their filtering criteria for the given PR, and remove any reviewers that are not present in their generated sets from the sorted reviewer list, and output those modified reviewer lists.

Finally, the precision and recall metrics are calculated by comparing the first *k* reviewers from the modified reviewer lists and checking if they were actually present on the given PR. In order to measure the improvements of the proposed filters, their metrics are compared to the metrics obtained from the original (unmodified) reviewer output by the existing approaches. To validate that the

#### <span id="page-5-1"></span>**TABLE 3.** Overview of all the experimental results for RQ1 ((a) precision and (b) recall) and only the best performing filter techniques by existing approach for RQ2 ((c) precision and (d) recall).



Technique	Yu2014	Th <sub>2015</sub>	Ha2016	Fe2017	Ji2017	As2019	Ye2019
Manager	$-7.81$	$-21.26$	$-18.44$	7.49	$-5.44$	$-46.54$	$-27.60$
Colleagues	$-3.58$	$-12.02$	$-9.24$	12.79	3.02	$-34.56$	$-17.27$
<b>PreviousVoters</b>	5.83	$-3.48$	$-1.08$	16.24	11.12	$-24.01$	$-8.33$
PreviousReviewers	4.42	1.17	2.89	10.29	7.31	$-12.19$	$-1.10$
<b>FileAuthors</b>	0.60	$-9.56$	$-7.22$	11.07	4.93	$-31.19$	$-14.98$
<b>FileReviewers</b>	7.45	1.34	1.96	11.03	11.12	$-12.34$	$-2.74$

(c)  $RQ2 - best$  precision



performance improvements are statistically significant, we used a one-sided Student's t-test and rejected the appropriate null hypothesis if the p-value  $p < 0.05$  and t-value  $t < t_{crit}$ .

#### <span id="page-5-0"></span>**V. RESULTS**

This section contains the results that were obtained from the conducted experiments per each research question, a short discussion regarding the overall results and conclusions, and an overview of threats to their validity.

# A. RQ1

The results summarized by each approach for the RQ1 validation are listed in **Table [3](#page-5-1)**, while a more detailed overview of results is shown in Table [5.](#page-9-0) As we can see in **Table [3](#page-5-1)**, some basic filters like *Manager* do not result in statistically significant improvements in the majority of cases. Although [\[8\] and](#page-11-7) [\[13\] d](#page-11-12)id not experience any improvements and instead only experienced a decrease in performance, other approaches experienced some benefits.

When looking at the precision improvements, *FileReviewers* achieved the best average improvements for 3 out of the 7 existing approaches, while *PreviousVoters* and *PreviousReviewers*showed the best improvements on one approach each. On the other hand, the greatest recall improvements were achieved by *PreviousReviewers* on 3 out of 7 approaches, and *PreviousVoters* on 2 out of 7 approaches. Overall, the best improvements over all datasets that we measured were a 16.24% improvement in precision and 19.66% improvements in recall for [\[10\] w](#page-11-9)ith *PreviousVoters*.

One thing worth noting is that, as suspected, some filters might be too restrictive – for example, *Managers* will only allow 1 reviewer candidate to pass, so since the performance we measured is for the top 1-10 suggestions, the overall performance of *Managers* will not be very good.

Techniaue	Yu2014	Th <sub>2015</sub>	Ha2016	Fe2017	Ji2017	As2019	Ye2019
Manager	$-10.55$	$-21.48$	$-19.86$	5.68	$-8.29$	$-55.44$	$-33.17$
Colleagues	$-6.91$	$-12.80$	$-11.18$	12.09	$-0.31$	$-44.43$	$-23.21$
<b>PreviousVoters</b>	3.24	$-0.43$	0.91	19.66	11.35	$-30.00$	$-10.43$
<b>PreviousReviewers</b>	4.77	5.86	6.81	15.75	11.12	$-14.90$	$-0.13$
<b>FileAuthors</b>	$-1.90$	$-8.46$	$-7.23$	12.44	3.75	$-38.82$	$-18.89$
<b>FileReviewers</b>	4.52	3.11l	3.34	14.11	9.84	$-18.70$	$-4.87$

(d)  $RQ2$  – best recall



# B. RQ2

For RQ2 we checked all different unions of the filters, and the complete results we obtained are provided in **Table [6](#page-10-0)**, while a summarized version showing only the best results per approach is shown in **Table [3](#page-5-1)**. Again, [\[8\] did](#page-11-7) not experience any improvements, however, we can see that for all other existing approaches the union of filters resulted in additional improvements, even in the case of  $[13]$  which initially didn't benefit from basic filters in RQ1. Overall the best improvements were achieved again for [\[10\],](#page-11-9) with 17.60% better precision for the union of *PreviousVoters* and *Manager* filters, and 21.23% better recall for the union of *PreviousVoters, Colleagues* and *Manager* filters.

Looking at each existing approach, the best performance of the unions of filters outperforms the basic filters, even in the case of [\[8\], w](#page-11-7)ere the regression was much smaller than previously recorded. This means that our assumption that certain filters did contain relevant reviewers but were too restrictive by themselves was valid, and that additional performance benefits can be achieved by combining different basic filters.

It's interesting to note that there are some ties for the best performing composite filers for some approaches. This happens in cases when the *PreviousReviewers* filter is included in the composite filter. Since *PreviousVoters* is always a subset of *PreviousReviewers*, if the *PreviousReviewers* filter is already a part of the composite filter, then the *PreviousVoters* filter will not contribute anything to the composite filter, and as such will not affect the performance.

# C. RQ3

In order to determine the influence a basic filter has on the total improvements of a composite filter, we first look at a composite filter that contains the given basic filter and at least one other basic filter. Then, we find the composite filter which consists of the same set of basic filters minus

<span id="page-6-0"></span>

**FIGURE 4.** Radar charts showing the normalized impact each basic filter has when combining with other filters, per each approach.

<span id="page-6-1"></span>

**FIGURE 5.** Radar charts showing the normalized impact each basic filter has when combining with other filters, per each dataset.

the given one. By subtracting the performance metrics of these two composite filters, we can measure how big are the contributions of the given filter. Repeating this procedure for each composite filter that contains the given filter and averaging the differences in performance, we can calculate its average contributions. This process is repeated for every basic filter, and the average contributions are normalized per approach.

When looking at **FIGURE [4](#page-6-0)**, we can see that each approach to some extent benefits from *Previous Voters*, with  $[3]$  and  $[10]$  having this filter as the dominant one. This is somewhat expected, as [\[3\] and](#page-11-2) [\[10\] do](#page-11-9) not consider reviewer activeness (the reviewer approving the PR or commenting on it), while all other approaches except [\[12\] c](#page-11-11)onsider it, and the approaches that had the most benefits from a basic filter which filters out passive reviewers (reviewers which are only assigned to a PR but did not perform any action) are the approaches that do not consider reviewer activeness. The only

anomaly is [\[12\], w](#page-11-11)hich doesn't consider reviewer activeness, but also doesn't have a dominant *Previous Voters* filter.

Since [\[13\] s](#page-11-12)cores the reviewers by combining multiple functions, it can happen that a reviewer has a non-zero score even though he and the developer had no previous interactions. We can see that filtering out such cases has a positive effect on [\[13\] \(](#page-11-12)*Previous Reviewers*) and that a similar cutoff criterium for *File Reviewers* is also welcomed.

The *Manager* filter does help a bit in all the cases, but it's far from bringing major improvements in any of them. Although the *Colleagues* filter bears no significance in many of the approaches, it is relatively important for [\[3\] an](#page-11-2)d somewhat for  $[10]$ , suggesting that maybe they were recommending global experts instead of local ones. While *File Reviewers* and *Previous Reviewers* were relatively important for every other approach, they didn't help  $[10]$ , in a similar way [\[3\] see](#page-11-2)ms to be an exception for *File Authors*, but we are unsure why this occurred.

<span id="page-7-0"></span>

**FIGURE 6.** Precision-recall performance of all existing approaches averaged per dataset (A-H) for the top 10 recommendations.



a) max precision

<span id="page-7-1"></span>**TABLE 4.** Maximum precision (a) and recall (b) improvements that any filter achieved per each combination of dataset and existing approach.

D. RQ4

For RQ4, a similar aggregation of average contributions was done but per dataset (**FIGURE [5](#page-6-1)**). First off, we can see that *Previous Voters* contributes to each dataset, and additionally it seems to be more important for the larger datasets (A, B, C, D, E) than the smaller ones. Interestingly, some datasets (B, F, and to some extent A, E) seem to operate in teams that are based on hierarchy (with coworkers reporting to the same manager – *Colleagues*), while others still cooperate with coworkers under the same manager, but they also have strong collaborations with other developers as well. Moreover, we can see that some datasets (A, B, C, E, F, and somewhat H) have clear benefits from the *Manager* filter, while others don't (D, G). We believe that the teams from the first group might have a rule of thumb to include the developer's manager on PRs, while in other cases this isn't as



b) may rocall

common. We can see that *Previous Reviewers* plays a major role in all datasets except B. We are unsure why dataset B is an exception, but in general *Previous Reviewers* is expected to be impactful, as collaborations that existed in the past are more likely to continue in the future.

Some of the datasets (D, E, G, H) have a prominent *File Reviewer*, which might indicate that they have clearly defined code components and file ownerships. This would mean that, while anyone can change a given file, there is a designed part of the team or person that must review and signoff the changes to that file. On the other hand, some datasets (A, B, E) have strong *File Authors*, which could indicate that there is a strong task/feature componentization, where work is organized so that a part of the team works on a given feature and changes files across multiple modules. Due to that, the developers that work on the same feature are reviewers of

<span id="page-8-0"></span>

**FIGURE 7.** Violin plots for the precision and recall improvement obtained in RQ2, with highlighted extrema and median values.

each other's PRs, but there isn't necessarily strict code/file ownership enforcement.

#### E. DISCUSSION

While measuring the existing approaches for a baseline, we noticed that their performance tended to decrease with the increase of the repository sizes (**Figure [6](#page-7-0)**). This seems to support our theory that larger repositories need help to focus, as they tend to operate in clusters where groups of developers work relatively independently from each other, while still having some level of interaction between them. That is also consistent with what Asthana et al. [\[8\] ob](#page-11-7)served, where for larger repositories the majority of reviewers tend to be experts only for smaller subsets of the repository, with occasional senior reviewers whose expertise applies to a larger portion of the codebase.

When looking at the improvements we obtained, overall 5 out of the 7 existing approaches on average experienced improvements from just the basic filters (RQ1). By combining different basic filters into composite filters, apart from achieving higher performance improvements than by using just basic filters, the number of approaches that on average experienced benefits increased to 6 out of 7 (RQ2). However, the results from RQ2 show only the average improvements per composite filter and approach pairs over all datasets, which might not be ideal. As can be seen in the results of RQ3 and RQ4, both the existing approaches and the datasets are differently affected by the filters, and have different characteristics. Because of that, we think that apart from looking at the performance across the datasets, it would make sense to also include the best results (of any composite filter) per dataset per approach (**TABLE [4](#page-7-1)**).

Apart from the dataset with the smallest number of reviewers (H), the other datasets experienced improvements for all the approaches except [\[8\]. H](#page-11-7)owever, even in the case of [\[8\], w](#page-11-7)e showed that it is possible to improve the performance in some cases (recall on dataset A). Additionally, with per dataset/repository tuning of the filters, we were able to achieve additional improvements compared to RQ2, which peaked at 43.28% better precision and 30.94% better recall. When looking at the violin plots of all the improvements achieved in RQ2 by all the different composite filters (**Figure [7](#page-8-0)**), we can see that that, although there are cases that had a very negative impact on the metrics, the median is positive. By testing out different filters, the one that achieves the best improvements for the given approach-repository pair can be found.

Training a given filter can be done with just one pass over the training data  $(O(n))$ , where *n* is the size of the training set) which would generate the set of reviewers that match the filters criterium. In order to test out every composite filter, one would need to train all the basic filters (*O*(*kn*), where *k* is the number of basic filters) and then compute all their different unions in order to generate every composite filter  $(O(2^k))$ , resulting in  $O(kn + 2^k)$  complexity of the training process. However, in order to test the impact of each composite filter on a baseline approach, every time an existing approach gives a recommendation on the validation set  $(O(m))$ , where *m* is the size of the validation set) it would need to be passed through all the filters, resulting in  $O(2<sup>k</sup>m)$  complexity for the validation.

Although it's far from being an ideal solution with guaranteed performance improvements, our technique did result in some improvements for all of the existing approaches we tested, and we believe that with a broader set of basic filters (i.e., utilizing PR titles and descriptions, content of comments, etc.), obtaining improvements would just be a matter of fine-tuning our technique for a given approach-repository pair by finding the right composite filter.

#### F. THREATS TO VALIDITY

One of the things that could have impacted the results of *Managers* and *Colleagues* is the fact that the snapshot of the management hierarchy was made in June 2022, as no historical data was available. Due to this, some results returned by the filters might have been inherently bad - i.e., if a developer changed teams between Jan and June 2022, then during the validation he would have been assigned to the new team instead of the old one, as the PR datasets were collected for 2021.

Additionally, although the authors tried to focus only on individual identities for the reviewer recommendation problem and tried to remove any accounts associated with automation or any distribution lists, there is no guarantee that the datasets have been completely cleaned. If a team had implemented a custom automation account that would always be added to their pull requests and it slipped into the datasets, then an account like that would have been a safe bet by any reviewer recommendation approach and could have influenced their performance metrics.

<span id="page-9-0"></span>**TABLE 5.** The extended results of the RQ1 experiment, showing the obtained improvements for each basic filter, dataset and existing approach, as well as if the appropriate null-hypothesis (H<sub>0\_1</sub> for precision and H<sub>0\_2</sub> for recall) was accepted (shown as grayed out, meaning that there were no statistically<br>significant improvements for those cases), or rejected (clear cell



<span id="page-10-0"></span>

The existing approaches were implemented by hand based on the descriptions from their respective papers and should match the original implementation to the best of our knowledge, but there could be implementation errors or slight differences from the original implementation made by the authors. Additionally, only a subset of existing approaches was implemented, so in order to do a more thorough evaluation of our proposed technique ideally it should be validated on more existing approaches. The same can be said for the dataset corpus – a more comprehensive set of repositories could be used, both internal and public Microsoft repositories, and ultimately OSS repositories and ones from different companies.

#### <span id="page-11-13"></span>**VI. CONCLUSION AND FUTURE WORK**

In this paper, we went over several existing reviewer recommendation approaches and determined that on average they have a tendency to have reduced performance for larger repositories. We then introduced a technique which uses a filter for helping pull request reviewer recommendation systems focus on relevant reviewers.

We then tested several filters and were able to achieve performance improvement for the majority of the existing approaches that we evaluated. Additionally, by combining the filters, we managed to achieve even greater improvements which, peaked at 17.60% better precision and 21.23% better recall over all datasets, while the improvements per dataset went as high as 43.28% for precision and 30.94% for recall. Although the performance benefits are not consistent across repositories and approaches, every approach experienced at least some level of improvements, with the majority of them experiencing stable improvements across all but the dataset with the smallest repository. Because of that, we believe that the proposed technique represents a valid approach when trying to improve the performance of existing reviewer recommendation approaches, especially for larger repositories with many reviewer candidates.

Our experiments showed that, although there are some filters that can be expected to benefit almost any case, there was a difference in the benefits each filter had for different datasets and approaches. We believe that the size of the repository and the organization of the development team does influence the magnitude of improvements, and we plan to investigate this further. We also plan to continue evaluating our techniques on more existing approaches and with a larger dataset corpus.

**APPENDIX A RQ1 – EXTENDED RESULTS** See Table [5.](#page-9-0)

# **APPENDIX B**

**RQ2 – EXTENDED RESULTS** See Table [6.](#page-10-0)

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